

Alberta Veterinary Medical Association

MEMBERS

# MAGAZINE

November - December 2014

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## MEMBERS' MAGAZINE

A publication for Alberta veterinarians

**FREE FOR MEMBERS**

NOVEMBER / DECEMBER 2014, Volume 16, No. 6

The ABVMA Members' Magazine is a bi-monthly publication of the Alberta Veterinary Medical Association and the Alberta Association of Animal Health Technologists, delivered free of charge to members of the Alberta Veterinary Medical Association and related industry and professional organizations. Subscriptions are not available.

### MISSION

The ABVMA Members' Magazine will contribute to the Vision and Mission of the ABVMA by providing Alberta veterinarians with information on significant issues, trends and events in the veterinary profession and industry in Alberta, by encouraging open communication between veterinarians, and by facilitating the flow of information between members and the Association.

### PRODUCTION

#### Editor

Dr. Darrell Dalton

#### Design, Layout & Printing

Select Graphix & Printing Ltd.

#### Communications & Member Services

Midge Landals

#### Accounting

bookkeeper.admin@abvma.ca

### ADVERTISING

#### Display Advertising

Display advertising rates are available by contacting: Kathy Naum at 780-489-5007, ext. 233.

#### Classified Advertising

Classified ads can be submitted to the ABVMA by fax: 780-484-8311 or through the website at [www.abvma.ca](http://www.abvma.ca) or by contacting Brenda Betnar at 780-489-5007.

**NEXT PUBLICATION DEADLINE:**  
December 3, 2014

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### EDITORIAL POLICY

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## EDITOR'S NOTEBOOK



**W**e, as a profession, have easy access to many potentially addictive and harmful drugs. We also work within high pressure and oftentimes stressful situations on a daily basis. It is only natural for us to look for release of this pressure and stress. Some of us walk or jog, others cycle or play a team sport. We turn to hobbies such as travel, photography, playing a musical instrument—the list is endless. On the whole, we seem to cope extremely well, and are able to lead productive and balanced lives. However, we must always be vigilant for members of our veterinary health care teams that are not coping well and are sliding down that slippery slope of physical and chemical dependency.

Hopefully none of us know, or will know, the dark side of addiction. Unfortunately, some of us will. Addiction can take many forms

and will sneak up on its victims insidiously. A friendly beer or a glass of wine after work may evolve into a daily habit that may develop into a daily requirement, which leads down the road of full-blown alcohol dependency. Prescription medication for migraines or a sore back may lead to a dependency that goes far beyond mere pain relief.

No one goes out and purposefully becomes addicted to morphine, or alcohol, or oxycodone; but it does happen, and the ABVMA is here to help members in need. A portion of the Member Wellness Program is designed to provide assistance for members identifying with a substance or psychological dependency that has rendered them incapacitated and unable to practice veterinary medicine. Often, members that enter a treatment program do so through the insistence of family, friends or co-workers.

Members requiring residential (institutional) treatment for their dependency are often destitute to the point of being unable to finance this treatment, and thus remain untreated. Treatment costs can run as high as \$1,000 a day, with minimum treatment lengths ranging from 30 to 45 days. Through the generous donations that ABVMA members make to the Members' Wellness Program, incapacitated members can access residential treatment in a timely manner for the essential length of

time. The monies are paid to the treatment facilities on behalf of the incapacitated member as an interest-free loan. Once he or she is ready to return to practice, an aftercare agreement is established between the ABVMA and that person. This agreement outlines ongoing treatment and monitoring as well as a repayment schedule of the loaned monies to replenish the ABVMA Member Wellness Program fund.

This program is only successful through the generous donations of the ABVMA membership. No general revenue is used, as this is a program based entirely upon members helping members. Christmas can be particularly difficult for anyone who is struggling with dependencies, depression or family separation that may lead to an addictive behavior. If you are inclined to anonymously help a fellow veterinary health care professional, please donate to the ABVMA Member Wellness Program. All of the funds go towards providing treatment to members in need. It is as simple as filling in whatever dollar amount you are willing to donate into the box on your annual renewal that you will receive this month. You will be helping a colleague in need. ♡

*Darrell Dalton, DVM  
Registrar, ABVMA*

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## PRESIDENT'S MESSAGE



Dr. Egan Brockhoff

As veterinarians and members of veterinary health teams, we are advocates for animal welfare, animal health and, of course, public health. No matter what service role within our profession we find ourselves in, we in one way or another indisputably play a key role in the lives of animals of all colours and stripes. Animal welfare has been a cornerstone area of focus for the veterinary profession since its inception, and as we continue to develop within our evolution as a profession, it will remain an area within our scope of practice that we must engage in and indeed lead. By now many of you will have seen or heard of the latest video of an Alberta livestock assembly yard that was presented over the Thanksgiving long weekend. Like so many others, this video was captured and edited by Mercy for Animals and then given to CTV's W5 for further edit prior to its airing. This series of short videos was slowly developed through the spring and summer, up until the beginning of the early fall harvest.

Over the past month or so, I have had a great deal of time to consider the contents of those videos and others like them. How we define their implications and how we best move forward from what was showcased has weighed heavily upon me. I view all of these videos with a heavy heart. What is showcased is never normal and certainly not typical of livestock production. Often times the content of the video is taken grossly out of context. This is certainly almost always the case when they showcase euthanasia. That being said, real concerns have arisen and within all of this the challenges can't be left alone to define our path. From these challenges comes opportunity—opportunity to educate, opportunity to improve practices and opportunity to communicate. So how do we, as veterinary health professionals, get involved? How does the veterinary community fit into this discussion? Are veterinarians playing an active enough role in animal welfare?

Are we perceived as leaders in the discussions surrounding animal welfare and animal abuse? The list of questions and considerations is endless. The answers are diverse and the solutions are going to take leadership and initiative.

As a food animal veterinarian, I am exposed to livestock production on a daily basis. Most days, things go very well; the animals on farms look great, and everything seems to flow like clockwork. No matter what though, there are some days when animals get sick; and despite regular health checks, defined health protocols and veterinary visits, some of the time animals in our care die. Regardless of your background - farmer, pet-owner or veterinarian - and despite our best effort, life happens. In reality, all life has an end point and there is simply no changing the unpredictability of it at times. As a farmer and a veterinarian, I have grown up with livestock production and I recognize that not every day goes as planned. From a very young age I recognized that life is finite. We raised chickens, we butchered chickens, we consumed chickens and that was the nature of feeding a family on the farm. We treated all of our animals with dignity and respect. Sometimes we shed tears when they left us and other times we simply gave pause and silently acknowledged their place in our lives. I was always thankful and I always will be.

Animal abuse is an intolerable act. It speaks to both the person and the social constructs we live within. As a veterinarian, it is my responsibility to the animals I tend to, the clients I serve and to society as a whole to educate people on the proper care and handling of animals—and when necessary, to report animal abuse as soon as possible. So why doesn't that apply to other individuals and organizations? Why when there is clear evidence of animal abuse can that evidence be withheld? Is the interest of a television docudrama, a video for social media or an article

for a magazine more important than addressing the health and welfare of the animals being captured in the videos? Are those that withhold evidence then not complicit in the continuation of the abuse? I have to think that if the ultimate goal is to eliminate animal abuse then evidence of said behaviour should be turned over as swiftly as possible so that appropriate action can be taken immediately.

Many jurisdictions in North America have adopted legislation that requires all persons to report animal abuse immediately and without pause. Failing to report, delaying the release of or withholding evidence all result in some defined and significant penalty. If we really want to see abuse stop and attitudes change is this not a responsible next step? If you agree, how then do we move this forward? Do we as veterinary professionals champion this notion? Do we work with other stakeholders to build consensus or do we simply move forward on our own? Regardless of our choice, I believe our leadership will be a necessary part of whichever path is chosen.

Veterinary professionals play a key role in the health and welfare of animals. As medical professionals we are and should be strong leaders in those fields and within society as advocates of those fields. We have both a professional and legislated responsibility to advance the health and welfare of all animals within our societies. As you take time this week to consider these recent events, those that preceded it and those that will surely follow, give strong consideration to how we can best move forward. How you as a practitioner and we as a profession can influence change and advance the health and welfare of animals through leadership and dedication. I look forward to hearing your thoughts on this! 🐾

Egan Brockhoff, DVM  
President, ABVMA

## EDITORIAL POLICY

Readers are invited to submit letters to the editor. Letters should not exceed 250 words, and are subject to editing. Letters containing defamatory, libellous or malicious statements will not be published, nor will letters representing attacks or attempts to demean veterinary organizations.

Viewpoints expressed in letters to the editor as well as articles accepted for publication are those of the writers and do not necessarily represent the opinions of the ABVMA.





Dr. Darrell Dalton

***“Good governance leads to good leadership, good decisions and better outcomes.”***

From time to time I receive phone calls or e-mails from members that serve to remind me that we do not all have the same level of understanding and expectations about what the ABVMA is and does. Given the same information, we have differing perceptions of how it functions and what we can expect from the ABVMA. Hopefully this column can share some insight into my personal perceptions of the ABVMA and its governance.

So what is governance and why does it matter? It is stated that good governance leads to good leadership, good decisions and better outcomes. There are many definitions and discussions regarding governance for organizations, with voluminous papers having been written on the subject. The simple definition that I prefer is: How a group is organized to make decisions. This takes into account who has the authority to make decisions, how the decision making occurs, who is accountable for the decisions that are made and the outcomes that ensue. In small groups, this can be accomplished very easily through personal communication; however, when groups increase in size, personal communication between all involved parties becomes impractical. As a result, a small group is designated from the larger to make the decisions for the whole.

Within the governance of the ABVMA, that designated group is Council. Composition of Council is dictated by the Veterinary Profession Act, and is based upon regional representation throughout the province. Each year, a call for nominations is made to the 3,500+ veterinarian and animal health technologist members to fill vacancies within Council. If there is more than one candidate

for a position, an election is held with the successful candidate being chosen by the membership for a three-year term. From within Council, a president and vice president are nominated. The Government of Alberta provides us with two public members to sit on Council and a number of others for our legislated committees. A number of Ex-Officio members are also invited to sit on Council from appropriate related organizations.

This is how the ‘leadership’ group is formed and given their authority to make decisions for the membership. So how does the decision making by the ABVMA Council occur? Approximately every seven weeks, councilors meet to discuss and handle the business of the ABVMA. This is done in a business meeting-type setting, using modified Robert’s Rules. Much of the business is routine but necessary, such as approving membership transfers and cancellations, dealing with correspondence, delegating representatives from the ABVMA to other groups and meetings, or making sure that the association has a balanced budget and stays within that budget. Other business can be more difficult and challenging, dealing with issues that may not be as black and white as a budget but that will affect the association or profession over a long period of time. Examples of this would be changes to the Veterinary Profession Act or Regulations, a new PIPS Bylaw, or policies regarding the prescribing and dispensing of medications. When Council makes a decision to take an action, staff of the ABVMA is tasked to make it happen.

The more challenging issues require Council to have information outside of what may be presented or available in their day-to-day lives. How do

they receive this information? Council gets information from a number of different sources. It relies on individual members of the ABVMA to contact their Council members to discuss or make them aware of issues. It relies on the input from the non-legislated Advisory Committees of the ABVMA Leadership Group. Council receives input from the Ex-Officio members of Council that bring concerns and information from their own groups. It relies on staff of the association to provide it with input that they have received from their communication with members and the public. Public members of Council make their opinions known. Council does not act within a vacuum, but makes its decisions based upon an extensive array of input. Council must be able to identify and understand an issue before being able to respond to it and suggest relevant solutions. Every member, group or member of the public has an option to provide input if they so desire.

So who is the governance group of the ABVMA accountable to? First and foremost, the group is accountable to the public of Alberta through the Government of Alberta. The ABVMA exists under the authority of the Veterinary Profession Act, which states that our primary mandate is to protect the public. We submit our Annual Report to our Minister every year for review, and are in frequent contact with his departments. Any changes that we may propose to our legislation that will affect stakeholders in other professions are always sent to those groups for comment. Likewise, changes proposed by other professions are also submitted to us for comments and concerns.

We also accomplish

*continued on page 6*

*continued from page 11*

accountability by ensuring that only properly qualified and registered members are able to engage in veterinary practice within Alberta through our licensing process. Through the ABVMA Practice Inspection Practice Standards Bylaw and Committee, minimum standards for veterinary practice are established by the profession, and are also monitored and reviewed by the profession. The ABVMA provides opportunities for its members to attend continuing education events, such as the CanWest Veterinary Conference,

to further their knowledge and skills. Our discipline process enables the public to complain about a veterinarian, animal health technologist or clinic if they feel that unprofessional conduct has occurred. The ABVMA is also accountable to its members to ensure that they are informed of the important issues, represented where and when necessary, and by representing the image of the profession in the most favourable light. The veterinary profession in Alberta is also constantly under scrutiny by the public. The media is always looking for a story, preferably

a controversial one involving people and animals.

Finally, Council of the ABVMA maintains accountability to its members through the democratic election process. All eligible veterinarians and animal health technologists are able to vote for Council members. Any member that wants a direct voice in the decision making process of Council is able to let their name stand for election for a three-year term on Council. If that is too much of a commitment, members are also invited to become involved with one of

the Advisory Committees that provides input to Council.

How decisions are made within the ABVMA have many modifying factors. Everyone has an opportunity to give their input and have their voices heard. I encourage all members to be involved with the Association at some time during their career. You will find it both interesting and rewarding. Remember, if you are not part of the solution, you may be part of the problem.

*Darrell Dalton, DVM  
Registrar, ABVMA*

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## **Notice of the ABVMA Annual General Meeting Leadership Weekend and Member Recognition Banquet February 27 – March 1, 2015**

**The Carriage House Inn  
9030 Macleod Trail South, Calgary, Alberta**

The Annual General Meeting of the Alberta Veterinary Medical Association will take place on **Sunday, March 1, 2015**. Members are encouraged to participate in association affairs and are invited to attend the Annual General Meeting. Breakfast will be served at 8:00 AM and the Annual General Meeting will commence at 9:00 AM.

The Membership Recognition Banquet will be held on Saturday, February 28, 2015 commencing at 6:00 PM. Complimentary tickets for this event are available to ABVMA members who attend the AGM. Tickets for accompanying guests and members who do not attend the AGM may be purchased through the ABVMA office at a cost of \$60.00 each. All tickets must be pre-purchased through the ABVMA office no later than January 31, 2015.

If you would like a ticket for the Membership Recognition Banquet on Saturday evening and/or the AGM on Sunday, please contact Lacey Morris at the ABVMA office, Toll Free: 1-800-404-2862, Phone: 780-489-5007 Ext. 231, Email: [lacey.morris@abvma.ca](mailto:lacey.morris@abvma.ca).

## 2014 ABVMA COUNCIL

### Back Row

(Left to Right, Standing):

Dr. Christa Coetser  
Mr. Alvin Kumlin  
Dr. Gordon Strick  
Dr. Alastair Cribb  
Mr. Brian Travers  
Dr. James Marshall  
Dr. Margitta Dziwenka  
Dr. Darrell Dalton

### Middle Row

(Left to Right, Seated):

Dr. Kevin MacAulay  
Dr. Egan Brockhoff  
Ms. Megan Fleming  
Mrs. Nichole Boutillier  
Dr. Louis Kwantes  
Dr. Gerald Hauer

### Front Row

(Left to Right, Seated):

Dr. Jan Bystrom  
Ms. Andrea Edwards  
Dr. Jocelyn Forseille\*  
Dr. Cary Hashizume

Missing from Photo

Dr. Douglas Freeman

\*Member stepped down from Council

## COUNCIL HIGHLIGHTS

Egan Brockhoff, DVM  
August 27 & 28, 2014

Council met on August 27th and 28th 2014 at the UCVMA Dean's Boardroom to conduct business of the Association and to take part in the UCVMA White Coat Ceremony with faculty, family, friends and the CVMA for the incoming class. The opportunity to meet and interact with the new students, welcome them to the profession and introduce them to the ABVMA is always a rewarding and exciting opportunity. There is always a great deal of excitement in the air when they receive their stethoscope and white coat from both the CVMA and ABVMA.

At our previous meeting Council had drafted a letter to the CVO of Alberta regarding concerns we had about amendments to the Animal Health Act. We were very pleased with the response we received and most of our recommendations were incorporated into the final draft of the amended act. Some of the key highlights include:

- The closure of the sale of MLV vaccines to non-veterinarians with the exception of hatcheries

- The exclusion of antibiotics from internet sales
- The requirement that OTC facilities have a supervisor on site that is PAM certified

All of these were positive additions to the act and represent a strong commitment to our campaign of prudent usage and antimicrobial stewardship. In alignment with this, further projects on antimicrobial stewardship and prudent usage are being pursued to develop programs for both veterinarians and the livestock producers they work with.

Tails of Help continues to be a success story for the ABVMA and animals in need. Applications for funding are continuing to come in, members continue to support and promote the program. We are excited to see that Dr. Willans will be presenting Tails of Help at the International Urban Animal Summit in Lake Louise this fall. Through continued promotion and discussion, this foundation will continue to grow and inspire.

The work on the PIPS Bylaw draft has been remarkable. Council is greatly appreciative of the Task Force and the many hours they have volunteered to put into the draft process. I am very pleased to see the extensive engagement that went into the development of this document. Member feedback over the past years has been remarkable,

and all comments were considered and utilized in one fashion or another. The final draft will be going out to membership for a mail in vote. I have to personally thank all of the volunteers and members for their hard work, dedication and open communication.

Council has begun reviewing a preliminary budget. Our goal again for this year is to present a balanced budget to the membership with no significant changes to member dues.

Over the past several months, we have seen a number of changes in government with respect to the minister in charge of the ABVMA. We have met with previous ministers this year and will continue to engage with the new minister as we work towards amendments to the VPA. It was our hope that the proposed changes would come to the legislature this fall, but with all of the recent changes in ministerial appointments we will continue to observe and reach out to government to provide any assistance that we can. We have been very pleased with our ability to communicate and work with them and are confident that things will move forward as best they can.

## Egan Brockhoff, DVM WCVM '06



Dr. Egan Brockhoff

Dr. Egan Brockhoff is a graduate of the Western College of Veterinary Medicine at the University of Saskatchewan in Saskatoon. His interests in food animal medicine, food safety, animal welfare and production economics stem from a diversified background within various livestock and professional industries. He is part of his family's third generation feedlot and cow calf production enterprise in east central Alberta. For nine years and throughout his university experience he was national youth and projects coordinator for the Canadian Simmental Association. He is a graduate of Cornell

University's Dairy Institute. Following graduation he worked as a feedlot veterinarian before taking the opportunity to further his growth in a swine veterinary practice. Dr. Brockhoff is a full business partner in Prairie Swine Health Services in Red Deer, AB, as well as Veterinary Dairy Health Services in Olds, AB. He is associated with the Western Swine Health Associates and is a partner in Swine Database Systems, a swine health surveillance and management tool. In the spring of 2009 he joined the University of Calgary, Faculty of Veterinary Medicine

in the department of production animal health as a sessional faculty member. Dr. Brockhoff has been an active speaker for many years. Currently he sits as the vice-chair of the Canadian Food Inspection Agency swine experts Committee. In 2007 he was elected as district 13 Director for the American Association of Bovine Practitioners where he sits as the vice-chair of the Food Quality Safety and Security committee. Egan was the Alberta Veterinary Medical Association's Young Veterinarian of the Year in 2010.



# REGISTRATION COMMITTEE REPORT

## Registration Day - September 16, 2014 The Carriage House Inn, Calgary, AB

### Registration Day - September 16, 2014 The Carriage House Inn, Calgary, AB

On September 16, 2014, the ABVMA hosted a Registration Day in Calgary for all new members entering into your profession. The day involved presentations by the ABVMA staff on valuable information regarding the Veterinary Profession Act and Regulations, Bylaws, Practice Standards, Council Guidelines and the Complaints Process. The presenters provided an excellent overview of the roles and functions of the ABVMA and the resource materials available to them.

The Registration Committee is pleased to announce the admittance of 42 new veterinarians and 57 new animal health technologists into the ABVMA. Congratulations and welcome to all!

*Sincerely,*  
*Dr. Lisa Lomsnes*  
*Chair ABVMA Registration Committee.*

### Newly Registered Veterinarians

Title	Last	First	Reg #	Membership Type
Dr.	Abdul Careem	Mohamed	3070	LIMITED (UNSUPERVISED)
Dr.	Allen	Ashleigh	3170	GENERAL
Dr.	Battistone	Brettly	3186	GENERAL
Dr.	Blanco Chavez	Julia	3086	GENERAL
Dr.	Bobu	Daniel	2990	GENERAL
Dr.	Buchholz	Belinda	3191	GENERAL
Dr.	Chattha	Kuldeep	3091	GENERAL
Dr.	Cheema	Jabbar	3129	GENERAL
Dr.	Dixon	Jennifer	3089	GENERAL
Dr.	Dudley	Kylie	3144	GENERAL
Dr.	Felkai	Alena	3095	GENERAL
Dr.	Fujda	Carolynne	3080	TIME LIMITED
Dr.	Fulford	Jacquelyn	3082	GENERAL
Dr.	Gakhar	Naveen	3162	GENERAL
Dr.	Grant	Carson	3093	GENERAL
Dr.	Greer-de Kimpe	Zoe	3171	GENERAL
Dr.	Hanak	Eryn	3061	GENERAL
Dr.	Harbour	Jodi	3116	GENERAL
Dr.	Holowaychuk	Marie	3174	GENERAL
Dr.	Khurmi	Gurdev	2435	GENERAL
Dr.	Klein	Claudia	2969	LIMITED (UNSUPERVISED)
Dr.	Lowe	Evan	3148	GENERAL
Dr.	Macbeth	Bryan	3104	GENERAL
Dr.	MacDonald	Tamara	2873	NON-PRACTICING
Dr.	Mahmoud	Tamer	3031	GENERAL
Dr.	Malin	Cheryl	3172	GENERAL
Dr.	Mattu	Maninder	2947	GENERAL
Dr.	McKenny	Laura	3099	GENERAL
Dr.	Nangal	Gurjinder	3072	GENERAL
Dr.	Pham	Thuy-Duong	3121	GENERAL
Dr.	Rademacher	Ryan	3193	GENERAL
Dr.	Randhawa	Bharat	3079	GENERAL
Dr.	Ritchie	Mildred	3178	GENERAL
Dr.	Ritson-Bennett	Noel	2124	GENERAL
Dr.	Rousset	Jean Marie	3107	LIMITED (UNSUPERVISED)
Dr.	Thigpin	Ema	3194	GENERAL
Dr.	Van Der Meer	Franciscus	3016	LIMITED (UNSUPERVISED)
Dr.	Wall	Kristen	2127	GENERAL
Dr.	Wamwea	Edward	3062	GENERAL
Dr.	Watt	Walker	3176	GENERAL
Dr.	Woods	Jeanine	757	GENERAL
Dr.	Yates	Kathleen	3131	GENERAL

### Newly Registered Animal Health Technologists

Title	Last	First	Reg #	Membership Type
Ms.	Allen	Jacalyn	3263	PROVISIONAL
Ms.	Anderson	Vanessa	3134	ACTIVE
Ms.	Beach	Megan	3156	ACTIVE
Ms.	Bennett	Brittany	2423	ACTIVE
Ms.	BigCharles	Danielle	3206	ACTIVE
Ms.	Bold	Kristy	3279	ACTIVE
Ms.	Borysiak	Kataryna	3129	ACTIVE
Ms.	Brewin	Janessa	3264	PROVISIONAL
Ms.	Burbidge	Cecily	3244	ACTIVE

### Newly Registered Animal Health Technologists

Title	Last	First	Reg #	Membership Type
Ms.	Caceres-Moroni	Chantelle	3228	PROVISIONAL
Ms.	Christianson	Rhonda	1710	ACTIVE
Ms.	Cull	Terri-Lynn	3158	ACTIVE
Ms.	deBeurs	Chantel	3265	PROVISIONAL
Ms.	Doenz	Josey	3186	ACTIVE
Ms.	Durig	Angela	3256	PROVISIONAL
Ms.	Edworthy	Casey	3266	PROVISIONAL
Ms.	Evenson-Taylor	Katelynn	3267	PROVISIONAL
Ms.	Freedman	Sarah	3155	ACTIVE
Ms.	Friesen	Erica	3169	PROVISIONAL
Ms.	Gerwatoski	Sheila	3255	ACTIVE
Ms.	Giesbrecht	Emily	3248	PROVISIONAL
Ms.	Gregory	Loreen	3146	ACTIVE
Ms.	Hamilton	Jessica	3268	PROVISIONAL
Ms.	Hayden	Tracy	3127	ACTIVE
Ms.	Hough	Winnie	3269	PROVISIONAL
Ms.	Irving	Alex	3259	PROVISIONAL
Ms.	Koschewski	Coreena	3213	PROVISIONAL
Ms.	Lohr	Krystal	3270	PROVISIONAL
Ms.	Luhoff	Morgan	3133	ACTIVE
Ms.	Manno	Daniela	3262	ACTIVE
Ms.	Marquette	Natalie	3260	ACTIVE
Ms.	McAlister	Kaley	3140	ACTIVE
Ms.	Neabel	Hadleigh	3157	ACTIVE
Ms.	Novosel	Ivana	3271	PROVISIONAL
Ms.	Onysko	Angela	3150	ACTIVE
Ms.	Paquette	Heather	3143	ACTIVE
Mr.	Patel	Sandipkumar	3230	ACTIVE
Ms.	Patten	Brittany	3231	PROVISIONAL
Ms.	Reeve	Stefanie	1797	ACTIVE
Ms.	Rennhack	Alexandra	3257	ACTIVE
Ms.	Robertson	Jessica	3234	ACTIVE
Ms.	Ross	Kelsey	3243	ACTIVE
Ms.	Sanders	Morgan	3273	PROVISIONAL
Ms.	Schapansky	Nicole	3128	ACTIVE
Ms.	Schuepbach	Ruth	3274	PROVISIONAL
Ms.	Shortt	Cassandra	3154	ACTIVE
Ms.	Stern	Paige	3275	PROVISIONAL
Ms.	Stitt	Alexandra	3145	ACTIVE
Mr.	Summers	Christopher	3245	PROVISIONAL
Ms.	Tannas	Ceanna	3276	PROVISIONAL
Ms.	Tansey	Shayla	2463	ACTIVE
Ms.	Timmermans	Britney	3249	PROVISIONAL
Ms.	Trainer	Hailey	3278	PROVISIONAL
Ms.	Traverse	Morgan	3252	PROVISIONAL
Ms.	Wasko	Andrea	1494	ACTIVE



*Dr. Darrell Dalton, Registrar, presenting at Registration Day*



*Meloche Monnex door prize winner Mr. Patel Sandip Kuman with Dr. Phil Buote, Deputy Registrar and Complaints Director*



*Dr. Daniel Bobu (right) receiving his Registration Certificate from ABVMA President Dr. Egan Brockhoff*



*Ms. Janessa Brewin (right) receives her Registration Certificate from ABVMA President Dr. Egan Brockhoff*




*Registration Day Participants discussing case scenarios*



# MEMBERSHIP MATTERS

<b>AUGUST 2014</b>	<b>Veterinarians</b> <b>Transfer from Non-Practicing to Active General</b> Dr. Sylvia Hurdle, #3013 Dr. Penny Murphy, #2375 Dr. Kimberley Palacios, #2210 <b>Re-instatement to Active General</b> Selina Watt #2884 <b>Transfer Temporary to Active General</b> Dr. Tamer Mahmoud, #3031 Dr. Nicholae Barbaza, #2939	Effective Date July 1, 2014 July 14, 2014 August 19, 2014 May 14, 2014 July 7, 2014 July 31, 2014	<b>Transfer Active General to Non-Practicing</b> Dr. Megan Beal, #3014 <b>Cancel Active General</b> Dr. Patrick O'Neill, #3059 <b>Cancel Temporary</b> Dr. Purnoor Samra, #3101	Effective Date July 1, 2014 August 2, 2014 June 7, 2014
	<b>Animal Health Technologists</b> <b>Re-instate Active</b> Bonnie Fuchs, #772 <b>Transfer Active to Non-Practicing</b> Lyndsay Laing, #2320			Effective Date July 3, 2014 August 1, 2014
<b>OCT 2014</b>	<b>Permit to Practice</b> <b>Permit to Practice Approval</b> Watt Equine Veterinary Services Ltd.			Effective Date August 11, 2014





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# COMPLAINT DIRECTOR'S REPORT

## Complaint Case 12-20

A letter of complaint was received from a member of the public regarding the medical and surgical care provided to dogs in the remote community of Fort Chipewyan by Dr. Robert Gainer.

The complainant was concerned that Dr. Gainer was practicing in an unclean environment without the necessary equipment or supplies. The complainant was also concerned that Dr. Gainer did not provide post-operative care and monitoring of patients as they recovered from surgery and there was a high incidence of post-operative complications.

The complaint was investigated and the report of the investigation was reviewed by the Complaint Review Committee. The CRC referred the matter for a hearing.

The matter initially went before the Hearing Tribunal on May 13, 2013. Dr. Gainer chose not to be present at the hearing. The Tribunal made findings of unprofessional conduct and ordered sanctions against Dr. Gainer. Dr. Gainer appealed the decision to Council, which quashed the decision and ordered a new hearing be held.

Dr. Gainer retained legal counsel and entered into consent discussions. A Consent Order was negotiated, which was jointly presented to and accepted by the Hearing Tribunal on June 6, 2014 along with Dr. Gainer's written admission of unprofessional conduct.

### AGREED STATEMENT OF FACTS:

1. At all material times, Dr. Robert Gainer ("Dr. Gainer") has been a registered veterinarian with the Alberta Veterinary Medical Association ("ABVMA") since 1979.
2. Dr. Gainer provided veterinary medical services to Fort Chipewyan, in the province of Alberta. Fort Chipewyan is a remote location only accessible by road a few months per year. Dr. Gainer, a pilot, flew to Fort Chipewyan to provide veterinary medical services.

3. The veterinary medical services typically provided by Dr. Gainer in Fort Chipewyan include vaccinations, spays and neuters, and euthanizations.

4. A complaint was received at the ABVMA from the local health director in Fort Chipewyan with respect to ongoing issues which occurred while Dr. Gainer was providing veterinary medical services to the community. These complaints included the following:

- requests made to the nursing station for supplies in order to treat vaccination reactions in dogs vaccinated by Dr. Gainer
- requests made to the nursing station by Dr. Gainer for suturing materials for animals
- requirement for assistance with post-surgical treatment of infections and non-healing surgical wounds
- requirement to provide antibiotic therapy for infections
- treatment of surgical wounds left partially gaping

5. Dr. Gainer was spaying and neutering animals using inappropriate anesthetic protocols not allowed by the ABVMA.

6. Dr. Gainer did not maintain medical records with respect to the services provided to the animals in Fort Chipewyan as required by the ABVMA.

7. Dr. Gainer did not seek a temporary facility license from the ABVMA for the Fort Chipewyan temporary facility as required.

### AGREED FINDINGS OF THE HEARINGS TRIBUNAL:

#### Temporary Facility License

1. That Dr. Gainer failed to obtain approval of temporary veterinary facilities with respect to the veterinary medical services he provided in Fort Chipewyan.

### Medical and Surgical

2. That Dr. Gainer provided veterinary medical services in a facility that was not ABVMA certified and inspected.

3. That Dr. Gainer conducted surgery on dogs using an injectable anesthetic protocol not acceptable by the ABVMA.

4. That Dr. Gainer failed to provide appropriate aftercare for surgical patients.

### Records

5. That Dr. Gainer failed to create and/or maintain appropriate veterinary medical records.

### ACKNOWLEDGMENT OF RESPONSIBILITY:

It is acknowledged by the ABVMA and Dr. Gainer that his conduct as described above constitutes unprofessional conduct. Dr. Gainer has accepted responsibility for his conduct pursuant to s. 35.1 of the Veterinary Profession Act. The sanctions set out below are jointly agreed to and based upon, in part, the responsibility accepted by Dr. Gainer.

### NO RIGHT TO APPEAL:

The ABVMA and Dr. Gainer agree that there shall be no right of appeal from this Consent Order.

### JOINT SUBMISSION AS TO SANCTIONS:

1. A reprimand shall issue as against Dr. Gainer.
2. Dr. Gainer's registration as a veterinarian with the ABVMA shall be cancelled. Dr. Gainer shall not be entitled to apply for reinstatement of his registration for a minimum period of 18 months from the date of this Order.
3. Dr. Gainer, should he wish to reinstate his registration, shall be required to complete, at his own cost, the appropriate registration obligations and the following Continuing Education obligations:

- (a) Dr. Gainer shall be required to successfully complete the Medical

Records course offered online by Washington State University.

(b) Dr. Gainer shall attend with a specialist in veterinary anesthesiology, as approved by the ABVMA, for a period of 25 hours for the purposes of obtaining additional training regarding small animal anesthesiology.

(c) Dr. Gainer shall attend with a specialist in small animal surgery, as approved by the ABVMA, for a period of 25 hours for the purposes of obtaining additional training regarding small animal surgery.

(d) Dr. Gainer shall provide to a registered veterinarian approved by the ABVMA, for review and approval, protocols relating to:

- (i) spays and neuters
- (ii) vaccinations
- (iii) euthanasia

For clarification, Dr. Gainer shall be required to complete this Continuing Education prior to being considered for re-instatement and in addition to continuing education requirements for re-instatement and any registration reinstatement obligations.

4. Dr. Gainer shall pay fines in the amount of \$2,000, as well as costs of investigation and hearing of \$5,000 before being reinstated (\$1,000 with respect to the failure to obtain approval of veterinary facilities and \$1,000 with respect to animal welfare concerns).

5. Dr. Gainer shall have any veterinary medical facility at which he provides veterinary medicine services inspected prior to the commencement of providing any veterinary medical services to the public.

6. If the Complaints Director deems there to be a violation of this Order, Dr. Gainer shall, upon notice by the Complaints Director and/or Registrar, be

*continued on page 11*



*continued from page 10*

suspended from the practice of veterinary medicine pending a hearing into any allegations of unprofessional conduct resulting from the breach of this Order. The Complaints Director and/or Registrar shall maintain this discretion until such time as all provisions of this Order are satisfied.

7. There shall be publication of this Consent Order in the ABVMA member magazine and/or the ABVMA website on a "with names" basis.

#### COMMENT

The principal objective of regulating the practice of veterinary medicine is protection

of the public interest. It is the responsibility of the ABVMA to ensure all veterinary medical services meet or exceed the acceptable professional standard.

Society increasingly recognizes the importance of the human animal bond and that all segments of society will require access to appropriate veterinary care.

Individuals or organizations that wish to provide veterinary medical care to remote communities or underprivileged persons who otherwise may not be able to access veterinary care must meet appropriate professional standards applicable to all of the profession.

ABVMA Council has a policy in place for the approval of

temporary veterinary facilities. Organizations such as the Alberta Spay Neuter Task Force are able to deliver veterinary medical and surgical services to remote communities that meet an acceptable professional standard.

*Phil Buote, DVM  
Deputy Registrar and Complaints  
Director*



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### Season's Greetings

The ABVMA staff extends best wishes to you all for a safe and happy holiday season.

#### Season's greetings from

Dr. Darrell Dalton, Dr. Phil Buote, Dr. Jocelyn Forseille, Dr. Duane Landals, Mrs. Midge Landals, Ms. Lisa Barry, Mrs. Brenda Betnar, Ms. Desiree Ho, Ms. Lacey Morris, and Ms. Kathy Naum, Ms. Pat Oberg and Ms. Sandra Ward

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## CVMA: ONE PROFESSION, ONE STRONG VOICE



Dr. Troy Bourque

The CVMA strives to address issues of relevance to veterinarians across the country. We're pleased to provide you with an overview of what the CVMA has recently been working on for you, our valued members in Alberta.

The CVMA recently developed a position statement on Active Pharmaceutical Ingredients (APIs) for veterinary use. The key element of this position is that CVMA does not support the direct administration of APIs to animals, as it carries inherent risks to animal health and food safety, as well as trade risks for food animal products. The API position recognizes that the legitimate compounding of veterinary products pursuant to a veterinary prescription with appropriate veterinary oversight is an important part of the practice of veterinary medicine.

The CVMA and the Canadian Association of Animal Health Technologists and Technicians (CAAHTT) have teamed up to strengthen the ties between veterinarians, registered veterinary technicians/technologists and registered animal health technicians/technologists. Overall, the CVMA and CAAHTT will focus on enhancing communication, advocacy and continuing education opportunities for all members of the veterinary team.

The CVMA's new online profile management system allows you 24/7 access to review and update your information in the national veterinary database. Use this new web-based tool to change your contact information, employment information, reset your password and manage your email subscriptions. To review your personal profile, log into your account at [www.canadianveterinarians.net](http://www.canadianveterinarians.net).

A private member's Bill C-592 to amend the Criminal Code animal cruelty section was tabled in April 2014 by Member of Parliament Isabelle Morin. Although CVMA is pleased to see that MP Morin's bill addresses many of the weaknesses in the current animal cruelty legislation, CVMA is unable to support the bill in its entirety. Bill C-592 provides an exemption for animal cruelty offences for specific activities (i.e., pest control, rodeo, hunting and fishing, livestock raising/slaughter). CVMA has offered to work with MP Morin to develop an amendment to the animal cruelty section of the Criminal Code that addresses the weaknesses in the current legislation.

During the 2014 CVMA Convention, CVMA and the provincial veterinary regulatory bodies finalized the Terms of Reference for the Canadian Council of Veterinary Registrars (CCVR), which provides a forum for more formal collaboration among the veterinary regulatory bodies and with CVMA. The CCVR will provide a single voice on national and international issues where veterinarians and the regulatory bodies can best serve the public. CVMA holds a non-voting position and is responsible for the CCVR's secretariat services.

Check out CVMA's pet nutrition assessment video, which helps veterinarians conduct pet nutrition assessments and discuss nutritional guidelines with clients. Ottawa-based veterinarians Dr. Susan Little and Dr. Bernard Pukay created the video to demonstrate the proper steps to conduct a

nutrition assessment in feline and canine patients. Visit CVMA's YouTube channel to view the video. Support for the video was provided by Hill's Pet Nutrition Canada Inc., P & G Pet Care and Nestle Purina.

CVMA is pleased to support Cat Healthy ([cathealthy.ca](http://cathealthy.ca)), an initiative created by Canada's veterinary feline specialists to help more cats receive the preventive healthcare they need to live longer, healthier lives. Cat Healthy's website showcases a number of preventive healthcare protocols designed to provide practical recommendations to raise the standard of care for cats all across Canada.

Nominations for the 2015 CVMA Awards opens on November 1, 2014. Each year, through its awards program, the CVMA honours selected individuals and groups in recognition of their contributions to veterinary medicine and to the health and welfare of animals. Nominations are being accepted until January 31, 2015. All CVMA members are invited to nominate deserving candidates. Visit the CVMA website under the CVMA Awards section.

### Questions or Suggestions?

Contact your CVMA National Office by telephone at 1-800-567-2862, by e-mail at [admin@cvma-acmv.org](mailto:admin@cvma-acmv.org) or contact your Alberta Council Representative: Dr. Troy Bourque; 403-928-6993, by e-mail at [troy@sheeprivetvet.com](mailto:troy@sheeprivetvet.com).

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# In Memoriam



**Laurie Elizabeth Hansen**  
(BSc, RAHT)

Beloved daughter of Lenore McKeen (Jack) of Port Dover and Bill Hansen of St. Catharines. Dear sister of Shelley Law (Mike) of Welland. Special Auntie Laurie of Emily and Marissa Law. Laurie is also survived by her grandmothers, many uncles, aunts and cousins. Laurie passed away in Calgary in her 31st year, on Thursday, July 17, 2014. She grew up in Welland, ON and moved to Calgary in 2012, where she worked as a veterinary technician. A Service to celebrate Laurie's life was held in Welland on Friday, August 1, 2014. Donations to Alberta Spay Neuter Task Force would be appreciated by the family.

## **Dr. Mavis Marie Holroyd**

It is with profound sadness that we announce the passing of Mavis on September 1, 2014 at the age of 57.

Mavis is survived by her loving husband Dave of Edson, AB and her sons Ryan Holroyd (Shu-Wei Su) and Scott (Angela) Holroyd. Also surviving is her mother Wanda Edgecombe of Edson, AB and her brother Mervin Edgecombe of Calgary, AB.

She was pre-deceased by her father Alexander Harold "Harry" Edgecombe in 1995.

Mavis graduated from the Western College of Veterinary Medicine at the University of Saskatchewan in 1982. She practiced as a veterinarian first in Wetaskiwin, and then in the Edson area with her husband Dave where they built a home, established a farm and raised a family together. Mavis was a passionate animal lover and horsewoman in her private life as well. As a member of the Endurance Riders of Alberta for almost 30 years, she ran many races with her horses. She also made numerous trips into Alberta's wilderness in the company of her family and friends.

In lieu of other tributes, donations may be made to the Hinton Community Cancer Clinic Administration office 1280 Switzer Drive Hinton, AB T7V 1V2 or to the Edson Animal Rescue Society Box 7028 Edson, AB T7E 1V3 in memory of Mavis Marie Holroyd.

## **Dr. Ernest Haworth, University of Liverpool**

November 11, 1931 - September 1, 2014

Dr. Ernest Haworth was a member of the ABVMA since 1958. He passed away on September 1, 2014. Further details about his death are not available.

The ABVMA sends condolences to his family and friends.



**Mr. Peter Eng**

Dr. Pam Goble's husband, Peter Eng, 52, passed away October 8th after a courageous battle with cancer. Dr. Goble and her family appreciate the concern many of her colleagues have shown over the last few years, and especially the last few months.

Peter will be lovingly remembered by his wife Pam Goble, and their children Lian and Quinn, as well as his mother Helen and his brothers Henry (Jasmine), Ben, Dave and Ed. He was predeceased by his father Ken Eng.

A celebration of Peter's life was held Tuesday, October 14, 2014 at 1:00 PM at the Beaumont Community Church, Beaumont, AB.

In lieu of flowers, donations in Peter's memory can be made to The Canadian Cancer Society (200-325 Manning Rd, NE Calgary, AB T2E 9Z9) or The Edmonton Humane Society (10806-124 Street NW, Edmonton, AB T5M 0H3).

## KEEPING YOU CURRENT

### UPCOMING EVENTS

#### **Western Canadian Association of Bovine Practitioners - 2015 Annual Conference**

January 15 - 17, 2015, Sheraton Ca-Saskatoon, SK. For more information visit: [www.wcabp.com](http://www.wcabp.com) or contact: Phyllis Mierau at 1-866-269-8387, Email: [info@wcabp.com](mailto:info@wcabp.com).

**ABVMA Council Meeting, January 28 and 29, 2015**, Western College of Veterinary Medicine (WCVMA), Saskatoon, SK.

**Ontario Veterinary Medical Association (OVMA) Conference and Trade Fair, January 29 - 31, 2015**, Westin Harbour Castle, Toronto, ON.

Visit: [http://www.ovma.org/upcoming\\_events/conference/](http://www.ovma.org/upcoming_events/conference/) for more information.

**Western Veterinary Conference - 2015, 87th Annual Conference, February 15 - 19, 2015**, Mandalay Bay Resort and Casino, Las Vegas Nevada. Visit: <http://www.wvc.org/>

**ABVMA Leadership Weekend, Member Recognition Banquet and Annual General Meeting.** February 27 - March 1, 2015, the Carriage House Inn, 9030 Macleod Trail South, Calgary, AB.

### INFORMATION FOR MEMBERS

#### **ABVMA Members' Magazine Copies Available**

Dr. Don MacDonald has copies of the ABVMA Members' Magazine from 1993 - 2013 available to any member interested in collecting these issues. The issues have been placed in sequential order in 3-ring binders. If you are interested in this

collection, please contact Dr. MacDonald at: 780-439-0520.

#### **ABVMA History Book Now Available for Sale**

**The Veterinary Profession in Alberta, 1991 - 2010** covers 20 years of history of the profession in Alberta. The book was released earlier this year and a copy has been distributed to all practices in the province. If you are interested in purchasing your own copy of the book please contact Brenda at the ABVMA Office, 780-489-5007 or by email: [betnar@abvma.ca](mailto:betnar@abvma.ca). **Cost: \$29.99 plus GST and shipping and handling.**





## Bringing Agriculture into the Classroom

The Classroom Agriculture Program (CAP) is a non-profit initiative that teaches grade four students the importance of agriculture in their daily lives. CAP began in 1985 and since that time more than 550,000 students have participated in the program. CAP is about the food we eat and where it comes from. The program explains the value and importance of agriculture in Alberta. CAP also highlights the vast opportunities in agriculture and the people, producers and industries that drive this trade.

CAP volunteers go directly into classrooms to discuss farming and agriculture with grade four students. The volunteers all have unique presentations because each person focuses on their own specialty, whether it be animals, crops or the environment. We share a common message – that agriculture plays a very important role in our daily lives and in Alberta's economy. This network of volunteers delivers the program between February and June of each year.

Presentations are one hour long and include story-telling, hands-on props and fun activities. CAP provides training, resources, ideas and guidance to all volunteers. There are almost 20,000 students registered to receive CAP this year so the need for volunteers is great.

Each classroom that registers receives a package including an activity booklet and stickers for each student, and a teacher kit with follow-up learning resources. The activity booklets are directed at the grade four curriculum

and include fun facts and games on commodities in Alberta.

Presentations are delivered based on volunteer availability. Typically it will take new volunteers about five hours to deliver their first CAP presentation, this includes training, preparation and the one hour in the classroom.

Would you, or do you know someone who might be interested in becoming a volunteer? If so, please visit [www.classroomagriculture.com](http://www.classroomagriculture.com) or email [capcoordinator@albertabeef.org](mailto:capcoordinator@albertabeef.org). You can also phone 403-710-1959. We look

forward to hearing from you!

CAP is dedicated to preserving and promoting agriculture. This initiative is supported by the Minister of Education and the Minister of Agriculture and Rural Development. Thank you for considering this opportunity to share the importance of agriculture in our everyday lives,



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**Grow with Agriculture**



Dr. Douglas Freeman

I hope everyone has had a chance to enjoy the beautiful fall weather! Here are recent news highlights from the Western College of Veterinary Medicine:

- **Celebrating Students:** We welcomed 78 new veterinary students during our annual White Coat Ceremony on September 19. The evening also included the WCVM Fall Awards Program where our presenters were kept busy giving out nearing \$125,000 in awards to veterinary students and graduate students. The evening gave first-year students and their families a chance to meet the WCVM community, and it was also a great opportunity to celebrate our students' achievements.
- **Renovations:** This summer, contractors renovated one of our two smaller lecture theatres so it can now seat a full class and has desk space so students can work on laptops during classes. Eventually, the same process will be repeated next door in room 2104.

In mid-August, renovations also began to convert the Veterinary Medicine Library's fourth floor into a student-centred study commons. The project includes the creation of eight new multi-purpose rooms on the library's fourth floor and more space for study carrels, tables and comfortable chairs that students

will have access to around the clock. Additional study space will be available on the third floor where the library's former reserve room will become a quiet study area. As well, the renovations will produce a more functional circulation desk and more computer terminals for students.

- **Service Learning Initiative:** In early September, eight fourth-year students travelled to La Ronge, SK to participate in a remote spay-neuter clinic. During the three-day event, the students worked alongside veterinarians and veterinary technologists from the WCVM and the province's veterinary community as well as members of the Northern Animal Rescue (NAR) group.

The experience is part of the college's new Service Learning Initiative — a two-week rotation that includes a remote spay-neuter clinic and cultural awareness training. Each student spent a full day in surgery, working alongside a veterinarian from the WCVM or a private practitioner. In addition to the surgical experience, students spent time monitoring anesthetized patients and working in the clinic's wellness area where they examined incoming patients, gave them vaccinations and dewormers, and conducted pre-surgery checkups.

The Service Learning Initiative's key goal is to provide veterinary undergraduate students and graduate students with experience delivering veterinary services in remote, rural and indigenous communities. The program also promotes and fosters continuing partnerships between the WCVM, U of S and community partners. Another goal is to assist communities in identifying and managing veterinary public health challenges associated with local dog and cat populations. In addition to the clinical benefits, the program is an excellent opportunity to begin engaging and recruiting students from under-represented populations.

In 2014, the program offered

two wellness clinics in the communities of La Ronge, Air Ronge and the Lac La Ronge Indian Band. During the clinics, groups of students, faculty, staff and volunteers offered spay and neuter surgeries, veterinary checks, vaccinations, deworming and microchip placement for permanent identification. This fall, the veterinary students and volunteers also had access to the college's new mobile clinic and research trailer.

The WCVM's Service Learning Initiative is funded and supported by the U of S, the WCVM and our industry partners with provisional support from the tri-communities of La Ronge, Air Ronge and the Lac La Ronge Indian Band. NAR is also providing organization, community liaison and funding support for this project.

- **Veterinary Social Work:** This fall, social work graduate student Erin Wasson moved into an office at the WCVM Veterinary Medical Centre — her temporary home for four months. Wasson is responding to any requests from VMC clients for counselling, and she will also be available as a resource and a support service for WCVM students, faculty and staff during her stay at the veterinary medical centre.

Wasson's new role is the latest step in a new partnership between the WCVM and the University of Regina's Faculty of Social Work. Over the past year, we've been discussing how our two professions could potentially work together. A motivating factor for the initial meeting was the growing issue of stress among veterinary students and veterinarians. But there are other areas where the two professions overlap: grief and pet loss, animal-assisted interactions (such as animal-assisted therapy and service dogs) as well as the serious link between human and animal violence.

- **Veterinary Dermatology:** Dr. Allison Foster has joined the WCVM Veterinary Medical Centre as its new

clinical associate in veterinary dermatology and is establishing a clinical service in that discipline this fall. Dr. Foster recently completed a three-year residency in veterinary dermatology at the University of Tennessee's College of Veterinary Medicine and will write her board examinations with the American College of Veterinary Dermatology (ACVM) later this fall.

- **One Health Student Conference:** More than 150 health science students from the University of Saskatchewan and University of Regina attended the annual One Health Leadership Experience that took place from August 22 to 24 on the U of S campus. During the three-day conference, the students met some of North America's top experts in One Health and spent time working together on case studies and leadership questions.

Now in its third year, the conference has helped to spark students' interest in the concepts of One Health. It has led to the development of the university's One Health Club and exciting partnerships that involve students from different health science colleges and schools. The One Health Leadership Experience is a WCVM-led initiative that is sponsored by Zoetis Canada, the U of S Council of Health Science Deans and the veterinary college.

For more WCVM news, visit [www.wcvmtoday.com](http://www.wcvmtoday.com) or follow @WCVMToday on Twitter. You can always contact me (306-966-7448; [douglas.freeman@usask.ca](mailto:douglas.freeman@usask.ca)) anytime if you have questions or concerns.

*Douglas Freeman, DVM, PhD  
Dean, Western College of Veterinary Medicine*





Dr. Alastair Cribb

**T**his month's article provides a brief history of the University of Calgary Faculty of Veterinary Medicine Diagnostic Services Unit (UCVM-DSU) and the benefits of having diagnostic services available in Alberta. Effective by the time this report is published, the UCVM-DSU will be officially accepting submissions from any and all veterinary practices in Alberta. In addition, we are working with Alberta Agriculture and Rural Development to offer an enhanced production animal diagnostic service. At the time of writing, official approval and funding for the service were not available, so operational details for the anticipated service are not included here.

The establishment of UCVM was predicated on the use of a distributed model for clinical education, without the establishment of an on-campus teaching hospital. The two primary drivers for this were the desire to avoid competition with existing veterinary practices in Alberta and to ensure that students were exposed to a strong general veterinary practice caseload. The one area that created some challenges was diagnostic support, specifically anatomic pathology. When the Alberta government's diagnostic system was downsized in the mid-1990's, it was replaced by access to government necropsy laboratories for private practitioners, an increase in on-farm necropsies, and an

increase in use of commercial diagnostic laboratories.

The launch of UCVM triggered a discussion of how the educational and research needs of the new program would be met in the area of laboratory diagnostics. It was clear that funding for an Alberta-wide diagnostic system would not be provided through the Alberta government. Some variation on the model applied to other areas of clinical veterinary medicine would be required to meet the need for laboratory diagnostic services. The challenge was that anatomic pathology service was not available on an appropriate scale or in an appropriate geographical location in Alberta and the services offered by commercial laboratories primarily focused on cost-supported companion animal diagnostics. Over the years, many practitioners, especially large animal veterinarians, had resorted to providing veterinary services without the type of diagnostic support that had previously existed.

UCVM therefore had to develop a system to provide adequate anatomic pathology services to support its education and research programs, and to ensure an appropriate level of diagnostic service for its off-campus educational program. The decision was made to build necropsy facilities at the Spy Hill campus in north-west campus and to develop a histopathology laboratory. The service was officially launched in May, 2011. Anatomic pathology services were initially only available to practices that were part of our Distributed Veterinary Teaching Hospital. The costs for any cases involving students are covered by UCVM, while other diagnostic submissions are accepted on a fee-for-service basis if students are not involved. In addition to anatomic pathology, we have provided interpretation for clinical pathology testing through a partnership with the private sector, specifically Antech Diagnostics Canada in Calgary. Our clinical pathologists, Dr. Nicole Fernandez, Dr. Amy

Warren and Dr. Catherine Wagg have provided interpretative services for many years.

Additional diagnostic tests required to support our in-house anatomic pathology services were accessed through centres of excellence in Canada and North America. We have relied heavily on Prairie Diagnostic Services in Saskatoon, who have provided excellent support for our activities during the start-up phases. We have developed a good working relationship with PDS and expect to continue working with them in the years ahead.

In the three years after our launch, the number and complexity of cases submitted to our diagnostic services rapidly grew. Further, we received an increased number of requests for submissions from practices not engaged in our educational program. Wanting to also support the broader veterinary community, we began to unofficially accept cases from any practice in Alberta. This increased caseload has provided valuable teaching and scholarly material for our programs and has helped support veterinary services in Alberta.

Over the last year, we upgraded our necropsy facilities and expanded our diagnostic team. Dr. Jan Bystrom is the Director of the DSU. She is joined by two full-time dedicated diagnostic pathologists, Dr. Jennifer Davies and Dr. Carolyn Legge. Our faculty pathologists Dr. Amy Warren, Dr. Cameron Knight, and Dr. Padraig Duignan also provide diagnostic service, primarily linked with student practicum rotations in the fourth year. Dr. Duignan also provides wildlife pathology as part of UCVM's commitment to the Canadian Wildlife Health Cooperative.

Alberta Agriculture and Rural Development are now actively exploring ways to support Production Animal Diagnostic services in Alberta. If successful, we have agreed to partner with them to provide this expanded service to Alberta veterinarians and producers. All diagnostic

tests that cannot be provided in-house by UCVM or AARD will be submitted to an external partner laboratory.

With all the building blocks now in place (funding, facilities and human resources) and the prospect of enhanced support for production animal diagnostics, we are now able to officially open the doors of our Diagnostic Services Unit to all Alberta veterinarians. We do not accept cases directly from owners or producers, but only through the involvement of a veterinarian.

We are excited by this next step in the development of our diagnostic service capabilities. Although we have been operating for just over three years, we can see the value of the service in Alberta. In the last year, we have identified the first case of H1N1 influenza in a cat in Canada, identified the first two cases of canine circovirus in Canada, and identified the third case of a unique attaching and effacing *E. coli* in dogs. On the large animal side, our service has provided support for investigations of emergence of *Mycoplasma bovis* in bison, diagnosed several cases of monensin toxicity, identified P3 necrosis in cattle, and helped investigate unusual right-sided heart failure in cattle. The DSU has been instrumental in supporting a variety of field investigations by our faculty, in collaboration with veterinary practitioners and AARD.

These are just a few examples of how with only a limited diagnostic service we have been able to support and advance veterinary medicine in Alberta. We believe that our expanded services and ability to accept submissions from all veterinarians in Alberta, along with an expanded production animal diagnostic service, will only increase our ability to serve veterinarians and their clients in Alberta.

*Alastair Cribb, DVM, PhD  
Dean, University of Calgary,  
Faculty of Veterinary Medicine*



Mr. Justin Duval

I'd like to start today's chat with a little vignette. I spent this Saturday with Dr. Gord Atkins palpating dairy cows and examining bulls on one of his herd health visits in the Calgary area. As we arrived and got into our boots and scrub suits, the long-time clients of Dr. Atkins were interested to know where I was from and what my current interests are. I sheepishly explained I was a city slicker who met his first cow in the school's bovine facilities and was out trying to get a better handle on my large animal skills. It quickly became apparent that they were just as excited as I was for me to be out there learning the ropes, and I received nothing but encouragement and good humor. Pregnancy checking cattle is an essential skill for hopeful mixed practitioners, and something I am finding takes a lot of practice. The good news is, no matter your starting point there is opportunity to throw on a sleeve and ask the questions you need to ask to get better. The point I am hoping to make is, during these four short years of training, it is important that we take advantage of the amazing support that surrounds us as students before we leave the classroom behind and join the community of veterinarians in the field.

Let's talk about clubs. September and October are always busy times for new members of the UCVM, as each veterinary club hosts its "Meet and Greet" event. This is the time for the club executives to advertise the year's events, and for the involved faculty to share some experiences in the field and provide insight into the training and lifestyle of their relative stream of veterinary medicine. As we are a young school, I would like to draw some attention to a new club taking form. Trina Hancock (2017) has started the Club for Veterinary Investigative Medicine (CVIM), which aims to support students with an interest in investigative medicine, and foster relationships between the DVM and graduate students in the

faculty. Throughout the school year, the CVIM will host a PhD-DVM seminar series that will bring together a researcher with an active research program, and a practicing DVM who may be using research from that field in an applied or clinical setting. The club will provide opportunities to host collaborative events with other student clubs at UCVM (ex. Ecosystems and Public Health), and offer students an outlet to present their research presentations for peer feedback prior to conferences, poster-presentations or these defenses if so desired. This just goes to show, if you find a gap between your interests and what is available, take the opportunity to create!

Last week the Equine Club had a blast at the Calgary Polo Club. Every year this is a highly anticipated event in which over two days, students are able to take a polo lesson before trying their hand (or mallet?) at a game of Polo. I was happy to keep my feet on the ground, thank you. On November 15, the Equine Club will be hosting its annual Horse Health Day. This is a one-day clinic offered to the community, where visitors engage in seminars of horse health, followed by a series of hands-on learning stations. Previously, there have been approximately 80 guests from ages eight and upwards learning about procedures and practices they themselves can do to positively impact horse health. This event is gaining popularity each year, and it is amazing to see eager participants learning more about their partners in competition and companions at home.

And now, thanks to the hard work of Jeff Douglas (2017) and Dr. Rob McCorkell, the UCVM will be hosting the inaugural Alumni Hockey Weekend on November 7th and 8th for graduates, students and professors of both the UCVM and WCVM. This weekend will include a hockey tournament spanning both days, followed by a dinner on Saturday night along

with awards and a poker night. The goal of this weekend is to increase collegiality between the graduating institutions and their students, and to support the fundraising goals of both schools. There is always a great showing when we've got ice and a couple of goalies. I've been trying to get net-minders on the short-list for admissions for years but the brass won't budge. I hope to see you all there.

Mr. Justin Duval  
UCVM, Class of 2016  
ABVMA Student Representative,  
2014/2015





Ms. Hilary Whiting

**T**hough there are a lot of great things to talk about, it's with a sad heart that I must start this article with some awful news: Jasmine (or "Jazz man") who was the education raptor for WEAMS (Wildlife and Exotic Animal Medicine Club) has died. Following is a statement from the president of the Team Education group, Courtenay Large, that cared for Jasmine:

*It is with our deepest regrets that Team Education (a branch of WEAMS at the WCVM) must announce the passing of our resident teaching hawk Jasmine, who passed away suddenly in early September. Jasmine was cared for by a small team of dedicated 1st-3rd year vet students who provided him with daily exercise and enrichment. Jasmine was a dark morph Swainsons hawk who has resided at the WCVM for twelve years. He (yes Jasmine was a boy!) came to us with a broken leg and broken wing that were repaired, as well as neurological deficits. After an unsuccessful release, Jasmine took up post as our teaching bird. He served to educate the public about the importance of wild life and their care, as well as a sort of mascot for the WEAMS ward and the care they provide for injured wildlife. He and his team would attend wildlife events, go into classrooms to teach children, and Jasmine even made a television debut once or twice! He touched many people, especially his caregivers who will miss his quirks and stubborn attitude. We would like to thank him for the joy he brought to many people's lives and for his years of education.*

Though Jasmine can never be replaced, WEAMS is now open to the possibility of a new education bird if the right non-releasable raptor happens to come along.

Also, I once again have news of renovations happening at the

WCVM. This time it's the library that is getting a facelift. If the change is anything as wonderful and radical as our classroom change-up for the third year's room – 2104 – then I'm sure we will all be very happy with it.

Moving on to the social part of school, we have already had a successful "Round Up" and are looking forward to the first Happy Hour of the year. Round up was hosted by the third years (as is tradition) at Circle H Ranch, south of Saskatoon, and organized by myself and my Co-VP Socials, Melissa Cavanagh and Carling McCrea. Though we had some difficulties with the dunk tank and had to cancel the much anticipated dunking of the profs, there was still a huge turn-out for the steak supper and dancing that followed. The pre-Round Up softball tournament was also a huge success, though I doubt I was of much use to my team as I spent more time ducking from or running after the ball than catching it or hitting it (definitely not pursuing a career in baseball).

The Halloween Happy Hour is actually falling on Halloween this year and will once again be hosted by the second year class. Many of us are eagerly awaiting the first Happy Hour, as well as looking forward to finding out what Dr. Lowen's costume will be this year, especially since he normally wears his costumes to his classes that day (you'll never see another biochemistry class with so many attentive and smiling faces). Following the Happy Hour there will be the traditional Global Vet's pub crawl to raise money for the second years who are looking to go abroad this summer on international volunteer trips.

There are two WCVM club initiatives this year that are looking to greatly improve the welfare of some of the animals who are helping us students learn so much: the "Adopt a Mare" program through the

Equine Club and the Dog Training Program through the Animal Behavior Club.

"Adopt a Mare", or Mare-Care, aims to give our palpation mares (and our one gelding, Wyatt) some calm and positive attention to compensate for their normally more invasive and possibly stressful handling that they might get during labs where they are allowing us learn invaluable skills. Heidi Bjornson has started this program and has been amazed at the great turn out and response to it. This program isn't just for the horses; it also serves to give students more hands-on equine experience and allows those of us missing our horses back home to get some horsey cuddle time in to make the time away more bearable. The students involved go out on their own time to groom, massage, palpate, practice anatomy or just pet them. The eventual goal of this program is to include more regular maintenance like vaccinations and hoof trimming.

The Dog Training Program is similar but involves the research colony of dogs that are used for our small animal labs. The Program aims for students to help train the dogs with some basic obedience to make them more adoptable once their lab dog careers are over. Once again, the students get more hands-on experience with training dogs, get some dog cuddles in if they're missing having a dog around, get to help with the dogs' current welfare and increases their chances of finding good homes.

This article may have started off with some sad news but I can't help but look forward to these great new programs, and be excited about the future of our lab animals and the WCVM students involved with them.

*Ms. Hilary Whiting  
WCVM Class of 2016  
ABVMA Student Representative  
2014/2015*



## 2014 CanWest Conference Attendance

This year's CanWest Conference was held at the Fairmont Banff Springs Hotel on October 24th – 28th and welcomed over 800 registrants over three days. Watch your January/February Magazine for a full report of attendance statistics.

### Continuing Education

This year's conference arguably offered the most extensive program to date. The conference hosted five-consecutive learning tracks in the following program areas: Animal Health Technologist, Companion Animal, Equine, Food Animal and Veterinary Team. The Equine and Food Animal Programs once again offered the ever-growing popular morning table topic discussions.

**New this year!** CanWest and the University of Calgary successfully partnered to deliver four wet labs to veterinarians, animal health technologists, and students and interns. The wet labs took place on Friday, October 24th and Saturday, October 25th at UCV's Spy Hill Campus in Calgary.

Thank you to our 2014 CanWest Speakers:

**Dr. Greg Andrews  
Dr. Rick DeBowes  
Dr. Joe Neary  
Dr. Gordon Atkins  
Dr. Felix Duerr  
Mr. Mark Opperman  
Ms. Kelly Baltzell**

**Dr. Randall Fitch  
Dr. Kathy Parker  
Dr. Heidi Banse  
Dr. Dan French  
Mr. Joel Pond  
Dr. Gregg BeVier  
Ms. Sheila Grosdidier  
Dr. Matt Read  
Dr. Chris Berezowski  
Dr. Casey Gruber  
Dr. Teresa Schiller  
Dr. Soren Boysen  
Dr. Kevin Haussler  
Dr. Phillip Steyn  
Dr. John Campbell  
Dr. Marie Holowaychuk  
Dr. Todd Tams  
Dr. Nigel Caulkett  
Dr. Tom Inglis  
Dr. Stephanie Valberg  
Dr. Serge Chalhoub  
Dr. Rick LeCouteur  
Dr. Melodie Chan  
Dr. Frank Marshall**

### Trade Fair:

In addition to continuing education the conference hosted a two-day trade fair on Sunday and Monday featuring 74 exhibitors. Seven not-for-profit organizations also hosted table top booths.

CanWest once again gave away numerous trade fair prizes to delegates including a Welcome Reception Prize Draw, two daily Cash Prizes of \$1,000 each, a \$3,000 grand prize travel voucher and several CanWest 2015 delegate registrations.

In addition, exhibitors gave away numerous prizes over the two-day event.

Thank you to our 2014 Conference Sponsors

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#CanWestVetConf

October 24 - 28, 2014

### Social Events:

Numerous social events once again enhanced the conference experience for delegates.

The conference officially kicked off with the popular Meet and Greet Social featuring Dueling Pianos on Saturday. Sunday saw two



events: a Welcome Reception provided networking opportunities with our sponsors, and the CanWest Shinny Hockey Game. The Monday evening banquet event closed the conference in great style -featuring a beautifully plated meal, with entertainment by rock-a-billy artists Punch Drunk Cabaret.

Thank you to our 2014 Shinny Hockey Sponsors:

#### Other Organizations:

The AAAHT once again hosted a successful pre-conference CE session on Saturday, October 25th, followed by their Annual General Meeting and Wrap-Up Cocktail Reception to mark the end of their 35th Year Anniversary! Congratulations on 35 years as a registered association.

CanWest also welcomed other organizations who hosted events in conjunction with the conference including:

- Representatives from the Canadian Veterinary Medical Association
- UCVM Distributed Veterinary Learning Community (DVLC) and UCVM Alumni
- WCVM Alumni and Class Reunions (1994 and 2004)

- Western Assembly of Veterinary Associations (WAVA)
- Christian Veterinary Mission Canada



## CanWest Shinny Hockey

### Thank you to our 2014 Hockey Sponsors



October 24 - 28, 2014

#CanWestVetConf



Thank-you to our attendees for making CanWest your conference of choice!

Next Year's conference is scheduled for:

October 16 - 20, 2015

At the Fairmont Banff Springs Hotel

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#CanWestVetConf



## WCVM Class of 2018 - Alberta-based students

Brianne Cheng, Edmonton  
Timothy Donihee, Calgary  
Candace Farrar, Edmonton  
Megan Forgan, Edmonton  
Jake Graas, Calgary  
Kirsten Henderson, Lloydminster  
Willow Holmes, Cochrane  
Keogan, Brooks  
Cheyenne Knight, Tees  
Claudia Koch, Calgary  
Karmyn Latawiec, Wetaskiwin

Sarah Leontowich, Airdrie  
Megan MacLeod, Cold Lake  
Neil Nyberg, Fairview  
Danielle Palmer-Duce, Okotoks  
Patrick Robertson, Red Deer  
Jillian Russnak, Viking  
Gregory Ruus, Calgary  
Constance Tuck, Calgary  
Alexa Wilson, Edmonton  
Julianne Wilson, Calgary

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[www.wcvmtoday.com](http://www.wcvmtoday.com)

## CALGARY STUDENT ASPIRES TO BE "FISH VET"

When Jake Graas of Calgary, AB was 10 years old, his father let him lie about his age so he could try scuba diving for the first time.

That life-changing experience led to Graas's curiosity about marine life, and eventually, to veterinary school.

"I'm very lucky to have a dad who supported that interest throughout my life," said Graas, a first-year student in the Western College of Veterinary Medicine (WCVM).

"Despite being very susceptible to sea sickness and harbouring a strong dislike for the water, he even took an introductory scuba course with me."

But veterinary medicine wasn't Graas's first career choice. After two years of attending the University of Calgary, Graas took the plunge and chased a future in marine

biology. He enrolled at Hawaii Pacific University, and once he completed a Bachelor of Science degree in marine biology, Graas spent a year working as an aquarist at Sea Life Park Hawaii.

"I helped care for the park's breeding green sea turtle colony, white tip reef sharks, sting rays, and tropical fish and invertebrates," Graas said. "Working at the park was a fantastic experience, and I may not have become interested in veterinary medicine without it."

After that experience, Graas returned to Canada where he completed a Master of Science degree at the University of British Columbia. In June 2014, he was accepted into WCVM.

"When I found out I'd been accepted, I called my dad and nearly cried," said Graas. "It was a life changing moment and I will never forget it."

Graas and his classmates were welcomed to the veterinary profession on September 19 during a white coat ceremony in Saskatoon, SK. All of the veterinary college's 78 first-year students received personalized white lab coats and stethoscopes from representatives of national and provincial veterinary medical associations during the evening ceremony.

The new students, who will graduate in 2018, come from communities across Western Canada and the northern territories. The regional veterinary college accepts 20 students from Alberta each year.

The Class of 2018 joins more than 235 veterinary students who are already enrolled in the four-year Doctor of Veterinary Medicine program at WCVM.

Now that he's begun his classes at the WCVM, Graas is particularly enjoying

microscopic anatomy, mainly because of its usefulness to a "fish vet."

His future plans are for a veterinary career that focuses on aquaculture, an industry that he foresees gaining prominence as wild fish stocks dwindle and the world's demand for food increases.

In January 2014, Graas jumped at the opportunity to work as farm manager on a recirculating salmon farm—his favourite experience to date.

"I learned an immense amount about raising salmon, aquatic life support systems and animal production in general," said Graas. "There's never a dull day when farming salmon, and I hope to get back at it someday."



## Welcome to the Profession! UCVM Class of 2018

On August 28, 2014 the UCVM Class of 2018, consisting of thirty students, was welcomed into the profession during a White Coat and Stethoscope Ceremony hosted by the Canadian and Alberta Veterinary Medical Associations (CVMA and ABVMA).

ABVMA President Dr. Egan Brockhoff, CVMA Representative Dr. Troy Bourque, and UCVM Dean Dr. Alastair Cribb brought greetings to the new students and guests following a dinner that was hosted by the ABVMA. Each new student was presented with a lab coat, name badge, and stethoscope as welcome gifts from the two associations.

Dr. Brockhoff led the recitation of the Veterinary Oath. The UCVM Student President Ms. Jessica Barker, CVMA Student Representative, Ms. Becca Wink, and the ABVMA Student Representative, Mr. Justin Duval had the pleasure of leading the Class of 2018 in the recitation of the newly established UCVM Honour Code.

### Honour Code

I promise I will act with integrity and honesty in both academic and non academic matters, as befits a student of UCVM and a member of the veterinary profession.

### Class of 2018

Camille Adams  
Marian Allison  
Tatum Armstrong  
Laura Armstrong  
Amanda Bartier  
Jacqueline Bowal  
Clayton Brandt  
Suzanne Clarke  
Kelsey Collier  
Laura Craig  
Erin Denny  
Lydia du Toit  
Alan Glassman  
Tracy Ho  
Erin Kolodziej

Sarifa Lakhdir  
Jenna Lambert  
Tara Landsbergen  
Hollyn Maloney  
Trina Maloney  
Carling Matejka  
Tara Murphy  
Colin Nicholas  
Molly Patterson  
Grainne Pierse  
Marcella St. Louis  
Clara Stefanyshyn  
Mei Steinmann  
Becky (Rebecca) Tees  
Sara Wells  
Amelia Whitelaw

## Ms. JACLYN HOCKLEY ABVMA STUDENT AWARD RECIPIENT - WCVM



A graduate of Cochrane High School, Jaclyn earned a Bachelor of Science degree with distinction (biological sciences) at the University of Calgary and was named to the Dean's List.

Jaclyn's interests include playing sports, trying new activities and travelling with friends and family. She won both junior and intermediate provincial badminton titles and still enjoys playing competitive badminton. A volunteer with animal care and rescue/release at the Calgary Wildlife Rehabilitation Society, Jaclyn also helped out several university and city organizations including the Engineering Students' Society and the Calgary Food Bank.

She acquired experience with dairy cattle by assisting on her grandfather's dairy farm. Jaclyn also worked at Petland and at Moore Equine Veterinary Centre – a chance to learn equine reproduction techniques while adding to her horse handling experience. Her latest job at Royal Oak Veterinary Clinic has provided an opportunity to communicate with clients while handling and treating cats and dogs.



*Dr. Douglas Freeman,  
Ms. Jaclyn Hockley and  
Dr. Louis Kwantes*



## 2014 Board of Directors

### **Back Row (Left to Right):**

Ms. Lucille Landals  
Ms. Erin Conly  
Ms. Linda Glasier  
Ms. Erin Young  
Dr. Jocelyn Forseille (ABVMA Delegate)  
Ms. Karen Lesnick.

### **Front Row (Left to Right):**

Ms. Theresa McDermott  
Ms. Andrea Edwards  
Ms. Vanessa Christensen  
Ms. Penny Radostits

### **Missing From Photo:**

Ms. Jeanine Jorgensen  
Ms. Ellie Paslawsky  
Ms. Charlotte Harris

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## President's Report



As we approach the 2014 AAAHT Leadership Weekend in November, this is a bittersweet occasion for the Board. This is the end of a wonderful year for the Association, and a new beginning for 2015. On behalf of the 2015 Board and Committees, we would like to thank Colleen Cope on her contributions to the CE Committee; to Andrea Edwards for her hard work and dedication in her presidential role, as well as her time and efforts in planning and ensuring our 35th Anniversary Conference went off without a hitch; and to Lucille Landals who has been an invaluable asset to the Association and our Board. Though her role as Past President comes to an end this year, we are pleased to have her wisdom and guidance

remain with us for 2015 as she continues on with us in an administrative capacity.

The slogan that was used for our 35th Anniversary in 2014 couldn't be more fitting for us as we look towards 2015: "Celebrate our Past, Plan our Future." Starting in November, the Board's main focus is on strategic planning... where are we headed? We welcome Ms. Maryann Urbanowski who will facilitate a Board assessment workshop at our Leadership Weekend, as well as a three-day strategic planning weekend in early 2015 to establish priorities and goals for our Association.

Another major focus in 2015 is the continuation of regional CE workshops with a specific focus on member wellness. With the tragic passing of our

dear friend and colleague Dr. Sophia Yin in September still lingering with us, the AAAHT encourages all members to attend these seminars being held in Edmonton and Calgary.

The Communications Committee will again be focusing on public awareness of our profession at conventions and trade fairs, as well as professional support at industry events. These events are a great way to showcase our Association and profession to the public, but it takes a lot of time, planning and volunteers to make these events happen. If you are interested in volunteering with your Association, but aren't able to commit to a committee or Board position, we always are looking for volunteers to help in our booths, to talk to

and educate the public on what an AHT does.

I truly look forward to 2015 and what it has in store for the AAAHT. This is my sixth year on the Board of Directors and I couldn't feel more proud to take on the role of your President.

*Vanessa Christensen-George,  
RAHT President, Alberta  
Association of Animal Health  
Technologists*



## THE EVOLUTION OF THE ANIMAL HEALTH TECHNOLOGIST IN ALBERTA: PART 8

### More in the ending years of the first decade:

In October 1987, the Executive proposed that the AAAHT appoint an active member(s) to make informational presentations to the accredited colleges offering AHT programs in Alberta at least once a year. This information would include the following: membership procedures, objectives, bylaws, code of ethics, history and other pertinent information, with time allotted for feedback and questions. Communication with new upcoming membership was considered key to forming the vibe of the Association for the AHT working in Alberta. Being part of an Association involved developing that sense of belonging, and participating in the growth and development of our profession in Alberta.

The Grandfather clause for membership was closed in 1988. The last sitting for the Alberta exam was on February 26, 1989. The required pass mark was 75%; to qualify for the Grandfather exam, the applicant needed a minimum employment of 2,300 hours over three years. Only two attempts at writing the exam were allowed. In November 1988, the AAAHT was investigating the use of the Professional Examination Services, which produced an examination in the USA: the Veterinary Technicians National Examination (VTNE).

In 1988, it was felt that the AHT duties as described in the VPA were vague. There was a desire to investigate and work on a more detailed outline of the regulations for AHTs. Some areas of concern to AHTs and veterinarians included:

- Is an AHT evaluating a vaginal smear, differentiating cells in body fluids or performing a semen evaluation guilty of making a diagnosis?
- Cat neuters and bovine castrations were taught at Colleges. Why were students taught these surgeries when they clearly conflicted with the VPA?
- Could the dispensing of a dewormer after listening to the description of a parasite or informing a client about flea control be considered determination of a course of treatment?
- A motion at the 1988 Annual General Meeting was made requiring the Continuing Education Committee to investigate the feasibility of compulsory CE.
- There was a need for AHTs to stay current

- These was a tendency on an individual basis to fit CE activities as a low priority in comparison to other life activities
- CE for individuals varied according to location and employment needs
- A cautious approach must be taken in any compulsory program
- The Association was concerned that promotion was needed for participation in Continuing Education.

The CE Committee moved to defer the recommendation of mandatory CE to a later time and date, and recommended a promotional effort directed at employers and members of the value of continuing education.

*Ms. Lucille Landals, RAHT*

## News at NAIT

Bring on the 2014/15 academic year! With all our staff and second year students refreshed from the summer break, it's been nice to get back in the swing of things. Our VMA and First year AHT students seem to be settling in nicely and are eager to learn. All students are in the clinic and spending a lot of time working together as a team; each group eagerly representing their position. The last few years we have supplied our students with coloured lab coats; light blue for second year AHT, white for first and navy for our VMAs. It has helped staff and students with organization and communication within the clinic. We've had a great start to this year already!

We would like to announce our newest addition to the Animal Studies program, Dr. Christina Osbourne. Since graduating from WCVN in 2005, she has had a wide

range of experiences, beginning in a mixed animal practice in Strathmore, which lead her to pursue an internship in equine reproduction and medicine in Phoenix, AZ. Back in Alberta, she focused on reproductive work and equine dentistry. She got the travel bug again and went to New Zealand to work for six months in an equine practice. For the past five years she has been practicing small animal medicine in the Edmonton area and loving it! She is very excited to call NAIT her new home and we are grateful to have her!

This year in the clinic we are implementing a new recognition program for students who exemplify the following traits:

- Goes above and beyond for patient care
- Goes above and beyond for client Care
- Takes initiative to support a member of their clinic team
- Demonstrates persistence, courage and/or fortitude in their pursuit of academic or clinical skills excellence
- Takes initiative to motivate and/or organize an efficient clinical team
- Supports peers by mentoring, encouraging or coaching in the clinic or classroom
- Keeps busy on clinic shifts; makes productive use of down time on clinical rotations
- ANYTHING that a student did that exemplifies

professionalism in the pursuit of excellence in animal health

We are excited to positively reinforce these actions in our students and hope to set a standard for when they get out into the workplace.

This fall I had a chance to hang out with the large animal crew for a morning at WELCA. The students were working on doing a physical exam, phlebotomy and Coggins forms. It was a beautiful fall day and a great learning environment. So this edition will end with some nice horse lab pictures.

*Seraph Forth, RAHT*



## Greetings from Olds College!!



Best of luck to our graduating AHT and VMR students! We wish you the greatest success in your future careers. With a quick turnaround we are welcoming our online AHT students to the campus. Many people ask me how the online program is different from our on campus program. New students start in July / August and come to the campus for an introductory semester where basic animal handling and husbandry labs are

completed. Then they complete their online studies from the comfort of their home and join us back at the college for two May / June semesters. During these six months online students complete the exact same labs and hands on learning as the on campus students. A nice perk for these students is that they come to the college for the best weather and when all the flowers are blooming here at the college! It is a fantastic

program and we are lucky to work with so many amazing students!

Cheers!

*Jackie Lind, RVT  
Animal Care Coordinator  
Olds College*





## AAAHT Communications Corner

**Dr. Jayne Takahashi**  
**VP Communications**  
**Associate Veterinary Clinics**

### Learning To Appreciate Client Complaints

While you don't wish for complaints to come your way, it is important to appreciate that these are valuable sources of information about your practice. A client's dissatisfaction is often a significant opportunity to improve upon your approach to your client's experience, as well as your services and protocols. Remember that fewer than half of unhappy clients will bring a complaint to your attention. Instead, they are sharing their bad experience, on average, with 11 other people. Appreciate and thank those who take the time to speak with you. When complaints are handled well, your client often becomes a loyal supporter and advocate for your practice. When managed poorly, a complaint can be the quickest way to damage your reputation and that of your practice.

Generally speaking, if the complaint is satisfactorily resolved, 70% of customers will stay loyal to you. Up to 95% of customers will stay with you if the issue is resolved in the first attempt.<sup>1</sup>

**ADOPT A POSITIVE ATTITUDE.** The first step is to adopt a positive attitude about client service including complaints. Without a belief that satisfied clients are the key to the success of your practice, there is little motivation to effectively address your client's concerns. Every interaction by every member of the team shapes the experience of your client during their visit.

**CLIENTS WANT TO BE HEARD AND UNDERSTOOD.** Allow your client to fully voice their complaint – this in itself can provide a measure of satisfaction. Listen carefully without interruption and take note of their specific concerns. Politely thank your client for caring enough to bring the concerns to your attention. This often disarms your client and shows that you are interested in what they are sharing with you. Use your reflective listening skills to paraphrase your understanding of the situation and seek clarification on key details.

**APOLOGIZE.** Offer an apology for causing the client to feel what they are experiencing. This is not admitting to wrongdoing. "Mr. Brown, I am sorry that you did not have a positive experience with us. I want to understand exactly what took place." Let the client know that you are taking their concerns seriously. Do not assign blame

to another team member or department. If the error clearly is the fault of the practice, admit it without offering excuses.

**EXPRESS EMPATHY.** Your clients want to know that you truly understand the situation and how this has affected them. Name the emotion being expressed or displayed by your client (frustration, anger, disappointment, disbelief, etc.) and link this to the situation being discussed. "Ms. Jones, I can see that you are frustrated with us because you are not seeing an immediate improvement in Misty's condition."

**GIVE CREDENCE TO EVERY CLIENT.** "Treat every client as if they have 10,000 Twitter followers."<sup>2</sup> Occasionally, you will have a client who will never be satisfied no matter what you do; however, don't assume that every client is like this. Assume that every client has a valid concern and an extensive audience. This will likely cause you to approach the interaction with greater consideration and thought.

**REMAIN CURIOUS.** The more information you can get from your client, the better you will understand his or her perspective. Use open-ended questions to get your client's story and to avoid making your own erroneous conclusions about the issue being raised.

**OFFER A SOLUTION.** This can only happen after you have all the details. If an error was the fault of the practice, apologize and make the correction if possible or include your client in the decision-making around the resolution by asking, "What do you think would be fair?" The resolution may be identifying misunderstandings, clarifying information, revisiting expectations, identifying the need to improve on protocols and communication. Be sure that you offer resolutions that can be delivered and that all the steps or actions you will undertake are explained clearly to your client, including timelines. Don't immediately jump to offering a discount. Focus on the "fix" to the problem. It is often helpful to ask, "What would be an acceptable solution to you?" Consider a follow-up phone call a few days later to check with your client.

**LEARN FROM THE COMPLAINT.** Make the appropriate changes, train your team, re-examine how you communicate or look

at how to re-educate your clients by setting clearer expectations and adopting stronger explanations. Thank your clients for helping your business and let them know specifically what you have changed as a result of their complaint.

**STAY PROFESSIONAL.** Control your emotions and do not take the complaint as a personal attack. Focus on the facts of the situation and what can be done to resolve the issue.

**MANAGE COMPLAINTS PERSONALLY.** Do not attempt to resolve a complaint through e-mail, twitter or on-line. You need an active conversation to successfully handle a complaint either in person or through a telephone call. This also avoids pulling the public into the conversation. Respond to all complaints with a quick and appropriate response.

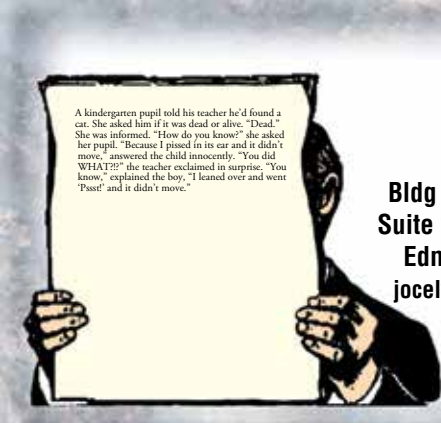
**FILL THE "CREDIBILITY BANK".** As a preventive measure, actively make deposits to your client's credibility bank with every visit by providing high value, personalized service and customized care for their pets. Clients are more likely to forgive you when a future experience is less than was expected if all previous visits have been exceptional.

#### References.

1. Lee Resources and the Jim Moran Institute at Florida State University
2. Myers Barne's quote



*Jayne Takahashi, DVM, PhD*  
*Communication Leads*



A kindergarten pupil told his teacher he'd found a cat. She asked him if it was dead or alive. "Dead." She was informed. "How do you know?" she asked her pupil. "Because I pished in its ear and it didn't move," answered the child innocently. "You did WHAT?!" the teacher exclaimed in surprise. "You know," explained the boy, "I leaned over and went 'Pssst!' and it didn't move."

**ABVMA**  
Alberta Veterinary Medical Association

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## EDUCATION OPPORTUNITIES

Online Ultrasound Education - Scil Vet Novations has developed online ultrasound education packages that work with your busy schedule to help you learn the benefits of Ultrasound as a valuable diagnostic tool in your clinic. You can learn from the comfort of your own practice or home. Two courses, Basic Ultrasound and Advanced Ultrasound, have been developed that can be combined with an in-person scan-only course where you can practice your knowledge with a skilled veterinary sonographer. CE credits available. Visit the online CE page at [www.scilvet.com](http://www.scilvet.com) to register online or call 1-866-382-6937 for more information.

The Social Side of Practice: Module 1: Veterinary Wellness - Debbie Stoewen, DVM, MSW, RSW, PHD. This unique, fully accredited veterinary continuing professional development program reflects our commitment to you, your practice and the profession. It's designed to help you and your team do what you do even better by providing insight, guidance and strategies on the non-medical aspects of practice so you can offer the very best to your patients, clients and each other. Choose from Lunch & Learns or Interactive Workshop Formats offered on the following topics: Facilitating Euthanasia Conversations, Compassion Fatigue - What it is, What it isn't and What can be Done, Compassion Satisfaction - Flourishing in Practice, and This is Your Life - Let's Talk About It. For more information and to register please call 1-800-700-3391, or e-mail [care@petsplusus.com](mailto:care@petsplusus.com). Sponsored by Pets Plus Us.

# EDUCATION OPPORTUNITIES

## ONGOING / WEB OFFERINGS

Online Fluid Therapy Program: Speakers include: Dr. Bernie Hansen, North Carolina State University; Dr. Wayne Wingfield, Colorado State University; Dr. Steve Haskins, UC Davis; Dr. Rebecca Kirby of Milwaukee; and others. This comprehensive program consists of 10 modules and is designed to increase veterinarians' and technicians' knowledge and confidence administering IV fluids. Topics include: Fluid Therapy Basics, Intro to Fluid Types, Crystalloids and Colloids In Depth, Fluid Administration Guidelines, Catheter Placement and Care, IV Fluids During Anesthesia and Surgery, and Interactive Case Studies. For information or to register visit: [www.AbbottAnimalHealthCE.com](http://www.AbbottAnimalHealthCE.com), Sponsored by Abbott Animal Health.

### Bayer Online CE Modules

Pets and Parasites - Bayer Online CE Modules: Related modules include: Fleas and Ticks, Heartworm, Intestinal Parasites and Mites. One Hour of CE credit for each Topic. Please see [www.learnwithbayer.ca](http://www.learnwithbayer.ca) for more info and to register. Located under Pets and Parasites CE.

Parasite Scene Investigation - Bayer Online CE Modules: Related modules include Intestinal Parasites (1 CE Credit), Heartworm (1 CE Credit) and Fleas & Ticks (2 CE Credits). Please see [www.learnwithbayer.ca](http://www.learnwithbayer.ca) for more info and to register. Located under Parasite Scene Investigation CE.

Equine Health - Bayer Online CE Modules: Related modules include Equine Joint Disease (1 CE Credit), Equine Protozoal Myeloencephalitis (1 CE Credit) and Sedation & Anaesthesia (2 CE Credits). Please see [www.learnwithbayer.ca](http://www.learnwithbayer.ca) for more info and to register.

Perception of Value - 1 CE Credit offered. Please see [www.learnwithbayer.ca](http://www.learnwithbayer.ca) for more info and to register.

Webinar - "Doc, does my pet really need all these medications to treat his liver disease?" Lisa Carioto, DVM, DVSc, Diplomate ACVIM. Dogs and cats can suffer from a number of different diseases, which can be treated with a variety of medications. The 90 minute webinar will address a number of these hepatic diseases in both species, as well as the medications and nutraceuticals available. Clinical cases will be used to present the information. Please go to [www.vetoquinol.ca](http://www.vetoquinol.ca) for more info on this webinar. Sponsored by Vetoquinol Canada.

Royal Canin Veterinary Diets Online Modules - Various modules available through Royal Canin include; Nutrition Fundamentals (pre-requisite for all other courses), Feline Life Stage Nutrition, Nutrients vs. Ingredients, Maturity in Motion and Dental Difference. Please contact your local Royal Canin technical sales representative for more information on how to access these modules, or contact Melanie Zanuttig at [counsellors@royalcanin.ca](mailto:counsellors@royalcanin.ca).

Master of Veterinary Medicine, Massey University 2014 - Online continuing education for practising veterinarians worldwide through the Master of Veterinary Medicine program at Massey University. Massey University is an AVMA accredited veterinary school in Palmerston North, New Zealand. Enrolments are open for the following courses starting in February 2014: Companion Animal: Avian Medicine, Oncology and Soft Tissue Surgery. Courses also starting in July 2014: Companion Animal: Gastroenterology, Diagnostic Imaging, Clinical Pathology and Cardiorespiratory. For more info about the Master of Veterinary Medicine Program and individual courses, visit [www.mvm.massey.ac.nz](http://www.mvm.massey.ac.nz) or email [mvm@massey.ac.nz](mailto:mvm@massey.ac.nz)

Webinars - Canine and Feline Cardiovascular Health, Feline CKD: Top Tips for early Diagnosis and Proteinuria in Feline Renal Disease: Why Should You Worry? These on-demand webinars can be accessed any time and watched as many times as necessary to learn the content. Registered users may choose to take a test to receive CE credit for watching one of the webinars. Successful participants may print off a certificate of completion for their records. These webinars are also RACE approved. Please go to <http://fortekor.ca> to register for these webinars. Sponsored by Fortekor and Novartis.

Excess Weight & Obesity: An Ounce of Prevention is Worth a Pound of Cure Webinar - This one hour webinar will discuss weight loss programs for the overweight pet and developing communication strategies to help the pet owner commit to avoiding weight gain and obesity in dogs and cats. Please go to [www.royalcanin.ca](http://www.royalcanin.ca) to sign in or register. Sponsored by Royal Canin.

## NOVEMBER

November 1 & 2, 2014 - Intermediate Fracture Repair Course - Audrey Remedios, DVM, MVetSc, DACVS. This two-day combination lecture and WET lab will cover the management of hip dysplasia, fractures of the pelvis and ilium, traditional cruciates, SI luxation and stabilization of the medial patellar luxation. For more info and to register, please call 1 (866) 382-6937 or e-mail [info@scilvet.com](mailto:info@scilvet.com). Sponsored by Scil Vet Novations.

November 3 & 4, 2014 - CVMA-SBCV Chapter's Equine Committee 2014 Equine Seminar - Dr. Nicholas Frank, Tufts University, Endocrine Disorders of the Older Horse, and Dr. Hal Schott, Michigan SU, Fluid Therapy, Weight Loss, Urinary and Hepatic Diseases. To register contact [deltaequineseminar@gmail.com](mailto:deltaequineseminar@gmail.com). Will be held at Town and Country Inn, Delta BC.

November 6, 2014 - Cat Healthy - Liz Ruelle, DVM, DABVP (Feline). During this two-hour long CE session, the focus will be on helping Alberta's small animal practitioners make their clinics cat healthy, after touching on the economic reasons why cat medicine is important. The first part of this lecture will go over the Cat Healthy Initiative Program, and resources available. In the second part, Dr. Liz will review her top 10 tips, tricks and pet peeves of being a cat doctor in a dog's world. Light dinner provided. Dinner and registration from 6:00 - 7:00 PM, Session from 7:00 - 9:00 PM. Location: Shaw Theatre, South Learning Centre, NAIT Main Campus, Edmonton AB. To register or get more information,



## EDUCATION OPPORTUNITIES

go to [www.edmontonvetinfo.com](http://www.edmontonvetinfo.com); continuing education, current CE or contact [easav@edmontonvetinfo.com](mailto:easav@edmontonvetinfo.com). Sponsored by the Cat Healthy Initiative: Bayer, Hill's, IDEXX, Merial and Petsecure.

November 8, 2014 - MSK Ultrasound Course - Debra Canapp, DVM, Diplomate of the American College of Veterinary Sports Medicine & Rehabilitation. Location: Calgary, AB. This course is an introduction to MSK ultrasound in small animal applications, equipment and scanning principles. Lecture will cover diagnostic ultrasound of the shoulder, Carpal Tarsal, Iliopsoas and stifle with some interesting case presentations and an afternoon scan lab. For more info and to register, please call 1-866-382-6937 or email [info@scilvet.com](mailto:info@scilvet.com)

November 12, 2014 - Cardiology - Michael O'Grady, DVM, MVSc, DACVIM, CARE Centre. For more info and to register, please go to [www.cavm.ab.ca](http://www.cavm.ab.ca) or contact Liz Sawatzky at 403-863-7160 or via e-mail at [info@cavm.ab.ca](mailto:info@cavm.ab.ca). Sponsored by Novartis.

November 16, 2014 - Updates in Emergency Medicine - Karol Matthews, DVM, DVSc, Diplomat, ACVECC. Topics include: Shock Management and Fluid Therapy Highlights, Pediatric Critical Care & Analgesia, Management of Acute DKA, Respiratory Emergencies & Chest Tube Placement and Toxins. Location: Shaw Theatre, NAIT Main Campus, Edmonton, AB, 9 - 4 PM. Registration and Breakfast at 8:15 AM. Registration Deadline November 6th. For more info and to register, please go to [www.edmontonvetinfo.com](http://www.edmontonvetinfo.com) or contact Smokey Walters at 780-970-3728.

November 22 & 23, 2014 - Radiography - Anthony Pease, DVM, MS, DACVR. Imaging interpretation in small animals including thorax, abdomen and musculoskeletal and includes lab sessions. Register at [www.qualityceinc.com](http://www.qualityceinc.com) or 519-265-5588. Course held at OVC, Guelph ON.

November 26, 2014 - Animal Abuse: Who, What, Where, When & Why to Report - Dr. Margaret Doyle, Peace Officer Brad Nichols of Calgary Humane Society, and Detective Shawna Baldwin Calgary Police Service. Location TBA, 7 - 9 pm. For more info and to register, please go to [www.cavm.ab.ca](http://www.cavm.ab.ca), or contact Liz Sawatzky at 403-863-7160 or via

e-mail at [info@cavm.ab.ca](mailto:info@cavm.ab.ca). Sponsored by Royal Canin.

November 29 & 30, 2014 - TTA Course - Lorne Carroll, DVM. This two-day course will involve lecture covering cranial cruciate disease, TTA history, theory, required equipment and the step by step procedure along with a WET lab instructor. For more info and to register, please call 1-866-382-6937 or email [info@scilvet.com](mailto:info@scilvet.com). Sponsored by Scil Vet Novations.

### DECEMBER

December 4, 2014 - Communication Grand Rounds - Jayne Takahashi, DVM, MBA. The evening will start with a 30-minute mini seminar on a core communication skill. The remainder of the evening will be an interactive and informative discussion based on specific communication challenges or practice scenarios that participants are invited to raise for discussion. Location: WDDC, Edmonton, AB, 7 - 9 PM. Registration at 6:30 PM, light dinner provided. For more info and to register, please go to [www.edmontonvetinfo.com](http://www.edmontonvetinfo.com) or contact Smokey Walters at 780-970-3728.

December 6 & 7, 2014 - TPLO Course - Audrey Remedios, DVM, MVetSc, DACVS. This 2 day lecture and wet lab will cover the TPLO procedure and MPL stabilization combined with TPLO. Calgary, AB. For more info and to register please call 1-866-382-6937, or e-mail [info@scilvet.com](mailto:info@scilvet.com). Sponsored by Scil Vet Novations.

December 14, 2014 - Radiology - Tim Spotswood, BVSc, MMedVet(Diag Im), Diplomate of the European College of Veterinary Imaging, CARE Centre. For more info and to register, please go to [www.cavm.ab.ca](http://www.cavm.ab.ca), or contact Liz Sawatzky at 403-863-7160 or via e-mail at [info@cavm.ab.ca](mailto:info@cavm.ab.ca). Sponsored by Antech Diagnostics.

### JANUARY

January 24, 2015 - Small Animal Dentistry Wet Lab - Dr. Kevin Stepaniuk, DVM, DAVDC, FAVD. Two Wet labs will be held at Spy Hill campus UCMV: AM session 8 am to noon, PM session 1 - 5 pm. Twelve maximum per session, open to CAVM members first. For more info and to register, please go to [www.cavm.ab.ca](http://www.cavm.ab.ca), or contact Liz Sawatzky at 403-863-7160 or via e-mail at [info@cavm.ab.ca](mailto:info@cavm.ab.ca). Equipment provided by

## EDUCATION OPPORTUNITIES

Serona Animal Health. Sponsored by Royal Canin.

January 25, 2015 - Small Animal Dentistry lecture - Dr. Kevin Stepaniuk DVM, DAVDC, FAVD.

8:30 am to 4:30 pm. Location Health Sciences Centre, U of C, Heritage Medical Research Building (adjacent to Foothills Hospital) 3330 Hospital Drive NW Calgary. For more info and to register, please go to [www.cavm.ab.ca](http://www.cavm.ab.ca), or contact Liz Sawatzky at 403-863-7160 or via e-mail at [info@cavm.ab.ca](mailto:info@cavm.ab.ca).

### MARCH

March 11, 2015 - Small Animal Nutrition - Dr. Glenna Mauldin, DVM, MSc Nutrition, DACVIM, DACVN; 7 - 8:30 pm. Location Health Sciences Centre, U of C, Heritage Medical Research Building (adjacent to Foothills Hospital) 3330 Hospital Drive NW Calgary. For more info and to register, please go to [www.cavm.ab.ca](http://www.cavm.ab.ca), or contact Liz Sawatzky at 403-863-7160 or via e-mail at [info@cavm.ab.ca](mailto:info@cavm.ab.ca). Sponsored by Royal Canin.

### APRIL

April 18, 2015 - Feline Medicine Update - Dr. Susan Little, DVM, DABVP; 8:30 am - 4:30 pm. Location Health Sciences Centre, U of C, Heritage Medical Research Building (adjacent to Foothills Hospital) 3330 Hospital Drive NW Calgary. For more info and to register, please go to [www.cavm.ab.ca](http://www.cavm.ab.ca), or contact Liz Sawatzky at 403-863-7160 or via e-mail at [info@cavm.ab.ca](mailto:info@cavm.ab.ca).

### MAY

May 13, 2015 - Avoiding ABVMA Complaints - Dr. Phil Buote, DVM, Deputy Registrar and Complaints Director; 7 - 8:30 pm. Location Health Sciences Centre, U of C, Heritage Medical Research Building (adjacent to Foothills Hospital) 3330 Hospital Drive NW Calgary. For more info and to register, please go to [www.cavm.ab.ca](http://www.cavm.ab.ca), or contact Liz Sawatzky at 403-863-7160 or via e-mail at [info@cavm.ab.ca](mailto:info@cavm.ab.ca).

### SEPTEMBER

September 9, 2015 - Critical Care - Dr. Marie Holowaychuk, DVM, DACVECC; 7 - 8:30 pm. Location Health Sciences Centre, U of C, Heritage Medical Research Building (adjacent to

Foothills Hospital) 3330 Hospital Drive NW Calgary. For more info and to register, please go to [www.cavm.ab.ca](http://www.cavm.ab.ca), or contact Liz Sawatzky at 403-863-7160 or via e-mail at [info@cavm.ab.ca](mailto:info@cavm.ab.ca).

September 27, 2015 - Clinic Management/Team Building - Shawn McVey, MA, MSW of Veterinary Management Solutions; 8:30 am - 4:30 pm. Location Health Sciences Centre, U of C, Heritage Medical Research Building (adjacent to Foothills Hospital) 3330 Hospital Drive NW Calgary. Sponsored by WDDC, Boehringer Ingelheim and Virbac Canada. For more info and to register, please go to [www.cavm.ab.ca](http://www.cavm.ab.ca), or contact Liz Sawatzky at 403-863-7160 or via e-mail at [info@cavm.ab.ca](mailto:info@cavm.ab.ca).

### NOVEMBER

November 18, 2015 - Thoracic Radiology - Dr. Nic Rousset, BVSc, BSc, DECVDI; 7 - 8:30 pm. Location Health Sciences Centre, U of C, Heritage Medical Research Building (adjacent to Foothills Hospital) 3330 Hospital Drive NW Calgary. Sponsored by WVSC. For more info and to register, please go to [www.cavm.ab.ca](http://www.cavm.ab.ca), or contact Liz Sawatzky at 403-863-7160 or via e-mail at [info@cavm.ab.ca](mailto:info@cavm.ab.ca).

### DECEMBER

December 6, 2015 - Euthanasia, Palliative Care & Communication - Dr. Dani McVety, Lap of Love Veterinary Hospice; 8:30 am - 4:30 pm. Location Health Sciences Centre, U of C, Heritage Medical Research Building (adjacent to Foothills Hospital) 3330 Hospital Drive NW Calgary. For more info and to register, please go to [www.cavm.ab.ca](http://www.cavm.ab.ca), or contact Liz Sawatzky at 403-863-7160 or via e-mail at [info@cavm.ab.ca](mailto:info@cavm.ab.ca).

# CLASSIFIED ADS

## To Submit A Classified Ad:

- Submit online at: [www.abvma.ca](http://www.abvma.ca), click on "Employment & Training", then "Purchase a Classified Ad".
- Or fax Classified Advertising Request Form (available at [www.abvma.ca](http://www.abvma.ca), located in Employment & Training, Purchase a Classified Ad.
- For Classified Ads please contact Brenda Betnar at 780-489-5007
- For Display Ads please contact Kathy Naum at 780-489-5007, ext. 233. [kathy.naum@abvma.ca](mailto:kathy.naum@abvma.ca)

## VETERINARIAN REQUIRED

Bluffton Veterinary Services is looking for a fourth veterinarian to join our busy mixed practice. We are comprised of a fun, supportive and established staff, looking for another team player. The position is open to a fully accredited veterinarian (new grads welcome). Our practice is comprised of 50% small animal and 50% large, with opportunity to work in both areas. Large animal consists of beef cow/calf, equine, small ruminant and alternative livestock (bison, elk). Office hours are Monday - Friday 8:30 am - 5 pm. After hours companion animal calls referred to an emergency center. The clinic operates with a computerized management system (Idexx Cornerstone). In house laboratory equipment includes CBC and Chemistry machine, new CR digital radiology equipment and portable large animal x-ray machine. We have indoor, heated haul-in facilities for large animal procedures. Competitive salary offered, with CE and uniform allowance. To apply, or for more information, please contact by phone or email: Dr. Patrick Burrage, Phone: (403) 843-8463, E-mail: [bvs@albertahighspeed.net](mailto:bvs@albertahighspeed.net) Website: [www.blufftonvetservices.com](http://www.blufftonvetservices.com)

Our Veterinary Hospital group consisting of three Veterinary Hospitals has an opportunity for an experienced Veterinarian to join our team in Red Deer. We are a well-established Veterinary Hospital group that constantly strives for excellence in pet health care, is very well equipped and is part of the UCVN Distributed Teaching

Hospital. Our team of veterinarians consists of a Board Certified Surgeon and General Practitioner Veterinarians with advanced training in canine reproduction, dermatology and rehabilitation. The successful candidate will spend the majority of their time at Cedarwood Veterinary Hospital. Animal Emergency Hospital is located in the same building as Cedarwood Veterinary Hospital and provides after hours and emergency veterinary care for most Veterinary Hospitals in Central Alberta. Contact Dr. Dagmar Schouten at [dschouten72@gmail.com](mailto:dschouten72@gmail.com), Fax: (403) 346-9925 or Ph. (403) 347-2676

We seek a companion animal veterinarian to join us in our expanding small and exotic animal practice located in Sherwood Park just east of Edmonton. This associate position is available to a competent, enthusiastic and caring individual, who is fully licensed by ABVMA. Our clinic focus is on high quality patient care and client service. We enjoy an excellent clientele that we value highly, and expect the applicant to possess well above average "people skills", be a self-starter and have a team approach. Our clinic has an awesome, friendly staff (presently consisting of 7 veterinarians, a clinic administrator, and 23 support personnel). We have a modern, 7300 sq. ft. fully equipped and computerized clinic, with in-house lab, ultrasound, digital radiology (standard and dental), and all the equipment expected to facilitate excellent patient care. The ideal candidate will have interest and expertise in exotic animal husbandry, medicine and surgery (reptiles and small mammals) and several years of experience; hours are negotiable.

## VETERINARIAN REQUIRED

For more information please check out our website [parkveterinarycentre.com](http://parkveterinarycentre.com), and if this looks like a good fit please send your resume. Applications will be accepted until Oct 30 with anticipated start Dec 1, 2014. Contact: Tony Wilson or Dr. Louis Kwantes at Park Veterinary Centre, 101 Broadway Blvd., Sherwood Park, Alberta T8H 2A8; Ph. (780) 417-1119; Fax (780) 417-2600.

Emil Veterinary Services in Picture Butte is looking for a large animal veterinarian. Applicant should have an interest and preferred experience in dairy, feedlot, cow calf management and consulting. Responsibilities include: performing animal health procedure, pregnancy testing, breeding soundness/semen evaluation, selected bovine surgeries, regulatory export work. Competitive salary and benefits will commensurate with experience. New graduates and experienced veterinarians are welcome to apply. Practice is located 20 min from Lethbridge which has all amenities including university, college, airport, shopping and is a nice sized city for raising a family. We are located 1.5hrs from Castle Mountain Ski Resort and Waterton National Park, perfect places for outdoor enthusiasts. Contact Emil Sabau, Box 122, Picture Butte, AB, T0K 1V0; Ph. (403) 331-7171, Fax: (403) 732-4814; E-mail: [mobilevet2@hotmail.com](mailto:mobilevet2@hotmail.com)

University of Calgary Post-DVM training in Laboratory Animal Medicine and Science. We invite veterinarians to apply for a graduate program in Laboratory Animal Medicine and Science. Responsibilities will include completing a MSc or PhD degree, conducting rounds in research animal facilities, veterinary care of laboratory/research animals, participation in Institutional Animal Care Committees, teaching, graduate-level course work, and attendance and participation in scientific conferences. The graduate program will be under the supervision of the University Veterinarian, and where appropriate Assistant University Veterinarian(s). The candidate will commit approximately 75% of time to

graduate studies responsibilities and 25% to Laboratory Animal Medicine duties. Candidates must have a DVM, be eligible for ABVMA licensure, and qualify to enter the MSc or PhD graduate program and the Faculty of Graduate Studies. The candidate must be selected for the Laboratory Animal Medicine Fellowship of the Margaret Gunn Endowment for Animal Health Research. A stipend of \$45,000 per annum plus annual research allowance is available. New graduates (<5yrs) are encouraged to apply. Please submit Curriculum vitae, letter of research interests and goals, and the names and contact information of three referees to: Douglas W. Morck University Veterinarian and Professor [dmorck@ucalgary.ca](mailto:dmorck@ucalgary.ca)

Diamond Valley Veterinary has an opportunity for a licensed Veterinarian to join our team in Turner Valley, Alberta. We are a well-established and fully equipped mixed animal practice, which includes 1 ambulatory unit. Our spacious clinic offers excellent small and large animal facilities, including Digital Radiology, Power Float Dental and Feed/Tack store, part time groomer and boarding facilities. We do offer alternative therapy as well as regular veterinary service. Turner Valley is a small town located 20 minutes southwest of Calgary in the picturesque foothills, it borders Kananaskis country which has great recreation amenities. This small town has good schools and is a great environment to raise a family. The successful candidate will share after hour calls and be expected to work 40 hours per week. One year experience would be preferable but new grads would be considered. Buy in potential is available in a high net to gross business. Compensation based on experience. We would also require a locum veterinary for months of November, December, January, February and March. Please contact Dr. Wayne Steiger at [dvvet@telusplanet.net](mailto:dvvet@telusplanet.net) Fax: (403) 933-3218

Are you looking for an exciting change of pace? Do you want to practice high quality veterinary medicine through a collaborative



## VETERINARIAN REQUIRED

team approach while expanding your knowledge and honing your skills? Then join the exciting world of emergency veterinary practice! The C.A.R.E. Centre Animal Hospital ([www.carecentre.ca](http://www.carecentre.ca)) is looking for an enthusiastic veterinarian to join our exceptional emergency team. Look forward to a highly varied, exciting and unique caseload every week. The emergency service works closely with our all-hours support network of specialists and highly trained support staff. Meet your CE requirements with frequent in-house CE sessions or externally with a generous CE allowance. Supportive training, competitive salaries, comprehensive benefits package, flexible vacation scheduling. This position provides generous time off that allows a very respectable work-life balance. Strong preference will be given to intern-trained candidates. The C.A.R.E. Centre has built an excellent reputation for a high standard of medicine and a positive work environment. We proudly stand behind our core values of compassion, communication, teamwork, teaching and respect. If you are seeking a rewarding learning environment, send your CV to: Brett Meadus [meadusb@carecentre.ca](mailto:meadusb@carecentre.ca).

Immediate opening: Do you enjoy saving lives in emergency situations? Looking for fun family work environment? Looking to grow with a state of the art practice? VetEmerg-North Edmonton is looking for enthusiastic members (veterinarian and AHT), our facility equipped with full in house laboratory, digital radiology, ultrasound, tonometer, advanced monitoring system, and more. You will enjoy our flexible schedule, competitive salaries, ABVMA dues, extended health and dental benefits, generous continuous education allowance. Please send resume to Dr Mohamed Latif at [info@vetemerg.com](mailto:info@vetemerg.com). Ph. (780) 423-9111 or Cell: (780) 200-4572.

Enthusiastic, fully licensed veterinarian required for multi-vet practice in Lethbridge. This is a full-time permanent position. We are AAHA accredited and fully equipped with CO2 laser, video endoscopy, Ultrasound, digital dental x-ray and in-house Idexx lab. Our progressive

clinic has excellent support staff and client base, which allows us to put an emphasis on preventive medicine and client education. Beside a competitive salary, this position includes a health benefit package and CE benefits. Lethbridge has many recreational opportunities with the Rocky Mountains to the west, Cypress Hills to the east, Calgary to the north and Montana to the south, all within a few hours' drive. For additional information, visit our website: [www.northsidevet.ca](http://www.northsidevet.ca) Please send resumes to Northside Veterinary Clinic, 210F – 12 A Street North, Lethbridge, AB T1H 2J1 or email resume to [northsidevet@shaw.ca](mailto:northsidevet@shaw.ca) Ph. (403) 327-3352

We are looking for an experienced part time small animal veterinarian to work in our new fully equipped clinic in Dawson Creek BC. There is potential for partnership or ownership. Dawson Creek is a beautiful area close to the Peace River Valley with incredible outdoor opportunities as well as a growing community with a strong economy. We are a client focused, community based practice that values quality of life. Our clinic is a modern, high quality, fully computerized, progressive mixed animal practice, currently with five veterinarians and a great support team. We have an excellent large animal handling facility and a brand new state of the art small animal facility. All veterinarians have specific areas of special interest; dentistry for both large and small animal, as well as orthopedic surgery. Our enthusiastic and fun team members are awaiting your arrival. To learn more about our clinic, check out our brand new website at [www.dcvet.ca](http://www.dcvet.ca) If you are interested in this position, please contact our Human Resources Manager at [tsluggett@dcvet.ca](mailto:tsluggett@dcvet.ca) or Fax (250) 782-2426.

Claresholm Veterinary Services is looking for a 4th DVM to join our MA practice. We are located between Calgary and Lethbridge, offering a friendly small town atmosphere. We have Idexx in house lab, digital X-ray, therapy/surgical lasers, dental cart and Cornerstone. The position will be 80/20 SA/LA, with most of LA in clinic or AH. Good AH compensation, benefits package and CE allowance. We have 4 AHT's and a receptionist that provide a fun and

professional environment to work in! Baking skills an asset but not mandatory. Contact Dr. Ken Wright at [kwright@claresholmvvet.ca](mailto:kwright@claresholmvvet.ca)

At Due South Animal Hospital, we dedicate ourselves to providing highly skilled and expert care to our patients. We pride ourselves on being leaders in animal health, and are currently seeking a full time DVM to join our dynamic team. The successful candidate will be a DVM who will lead their team working well with others, have excellent communication skills, and demonstrate great interpersonal skill. They must also have strong surgical and diagnostic skills to be comfortable and efficient performing surgeries on their own. Our Veterinarians must provide excellent client and patient care with superior customer service skills to ensure our clients receive the highest quality of veterinary care. An interest in exotics would be an asset. This full time position (32 hours per week) includes one weekend a month and some evening shifts. Benefits include competitive salary, health and dental benefits and a great working environment. Interested candidates, please forward your cover letter and resume to: [manager@duesouthah.com](mailto:manager@duesouthah.com)

Vegreville Veterinary Clinic is looking for a full time Veterinary Receptionist /Executive Assistant. The position requires a friendly team player with good communication, telephone and computer skills. Previous experience with a veterinary clinic is an asset. Benefit package available. To apply or for further information please e-mail [deb@vegvetclinic.ca](mailto:deb@vegvetclinic.ca) or call (780) 632-2515

Come join us in the beautiful Comox Valley! Tsolum Veterinary Health is a mixed animal practice looking for an experienced small animal associate to lead our team while serving our wonderful clientele and their pets in the beautiful, rural community of Merville. The right candidate will possess strong surgical and medical skills, be a positive team player, and strive to provide outstanding service to our clients and their companion pets in our growing practice. The Comox Valley offers and abundance of year round outdoor activities. Ski, sail and golf all in the same day! To find out more please contact Peter

Parke or Sarah Caton at [tsolumvet@shaw.ca](mailto:tsolumvet@shaw.ca)

Fish Creek 24 Hour Pet Hospital is a busy 24 hour practice in south Calgary. We currently have a great multi-doctor team and are looking for another experienced veterinarian to join us! We offer a competitive salary, great benefits and an enjoyable work environment. Daily hospital rounds and multiple doctors on shift at a time facilitate an environment of ongoing learning. Team work and great interpersonal skills are essential in our busy environment. Are you interested in a full or part time position that allows you to enjoy the excitement of emergency medicine mixed with the consistency of general practice? If so please submit resumes attention Dr. Natasha Mutlow at [theoffice@fishcreekvets.com](mailto:theoffice@fishcreekvets.com)

Our AAHA-accredited full service veterinary hospital in Alberta, Canada hospital is well established and dedicated to practicing high standards of quality pet care and leading edge veterinary medicine consistent with evolving knowledge and technology. Our new associate will have the opportunity to develop a special interest with a market and client base so large and loyal we are only able to take on new clients from referral. We will consider new graduates who are willing to learn. Please send your cover letter and resume to [dhoffer@myveterinarycareer.com](mailto:dhoffer@myveterinarycareer.com)

Signing bonus available for the right candidate. Ellerslie Pet Hospital is seeking a FT veterinarian to add to rapidly expanding practice. New grads welcome, however experience would be an asset. We are a client driven facility so good client skills are a must. We offer attractive hours, competitive wages/salary, group benefits, CE allowance, monthly incentive bonuses and many other perks. Please forward your resume to [doug@ellersliepet.ca](mailto:doug@ellersliepet.ca)

Lomsnes Veterinary Hospital located in Red Deer, Alberta is seeking a full time veterinarian. We are a fully equipped progressive hospital and have one AHT per veterinarian ratio. We provide a competitive salary, benefits, continuing education, and a flexible schedule. Please email your resume to [petsvet@telus.net](mailto:petsvet@telus.net).

## VETERINARIAN REQUIRED

Great Vets Needed - Join Us! WARNING: This is not your typical opening for a veterinarian - it's so much more! Go here and find out why: <http://www.WeNeedGreatVets.com>. Vets to Go is a fast-growing mobile veterinary service in Alberta that offers quality of life -- not just for the animals we serve but for our talented team members as well. Our veterinarians enjoy flexible schedules, excellent compensation, independence, and a focus on delivering world-class care in a unique, stress-free and effective way. We also do annual company-paid retreats and "give back" projects with our entire team. If work/life balance is important to you and you're truly an animal lover, this is your chance to do the work you love with an organization that measures success by client satisfaction, not by numbers or metrics. We currently need 2 great vets in the Calgary area to start immediately. And we're always looking for great team members in Edmonton, Red Deer, Medicine Hat and Lethbridge as well. We're seeking great veterinarians who want to make a difference, and have a great lifestyle as well. If that's you, it's time to act! For the details and to apply, visit <http://www.WeNeedGreatVets.com>.

Edmonton Humane Society: Director of Animal Health. The Director, Animal Health is responsible for overseeing a large branch of internal operations and providing leadership and mentorship to teams within various operational departments, including veterinary care, the animal protection unit, behaviour department, as well as, special programs and initiatives. In conjunction with other EHS departments, this position is responsible for implementing, directing, and managing internal operations activities that meet organizational goals. This position is responsible for improving operational systems, primarily veterinary functions, business processes, policy development, as well as, planning and reporting. The job requirements for this position are a doctor's degree in veterinary medicine and a minimum 5 years of veterinary experience, preferably in a leadership position in an organization of similar size and complexity. For a more detailed description of this position please check our website

at [www.edmontonhumanesociety.com](http://www.edmontonhumanesociety.com). Please email your resume to [cselinske@edmontonhumanesociety.com](mailto:cselinske@edmontonhumanesociety.com)

Lloydminster Animal Hospital is looking to add an 8th veterinarian to our team. The practice is truly mixed animal with opportunities to work on all species and split time in our second location, the Southside Veterinary Clinic- a strictly small animal practice in Lloydminster. Both clinics are equipped with digital radiology, in clinic lab and small animal dental/radiology and use Avimark paperless records. LAH also offers endoscopy, ultrasound, and Power Float dental equipment. Excellent support staff (reception, RAHTs, VMA's) are in place to make practice efficient and enjoyable. Veterinarians are compensated for emergency call, mileage, CE, and bi-provincial licensure, as well health benefits and a group RRSP are in place. Applicants must qualify for full licensure, new grads welcome. Lloydminster is Canada's Border City with a population of 31,500. It is a growing community, with a strong oilfield influence contributing to the local economy. Our practice philosophy is to provide exceptional quality veterinary medicine in a positive work environment. Website: [www.lah.ca](http://www.lah.ca) & [www.southsidevets.ca](http://www.southsidevets.ca) please email your resume [skollassa@lah.ca](mailto:skollassa@lah.ca)

Experienced Full-Time Veterinarian required for progressive, full-service Small Animal and Exotic practice in southwest Edmonton. The successful candidate will possess a positive attitude, excellent communication skills, must be able to work unsupervised, and be licensed to practice Veterinary Medicine in Alberta. We emphasize teamwork, compassion, and a high quality of service. Our loyal clientele is long-established as we have been serving pets in our community for more than 20 years! We provide both medical and surgical services for a wide variety of species. Highly trained and dedicated support staff and the opportunity to diversify into special interest areas, make our practice a rewarding place to work. The successful candidate will enjoy a competitive remuneration package, health/dental benefits, paid CE with paid time off, staff discount,

## VETERINARIAN REQUIRED

uniform allowance, and paid AVMA dues. Come join our enthusiastic team of dedicated veterinarians and outstanding support staff! Please respond in writing to: Riverbend Veterinary Clinic 5611 Riverbend Road, Edmonton, AB T6H 5K4 Fax: (780) 438-8366 Email: [rivervet@telus.net](mailto:rivervet@telus.net)

Veterinarian Wanted: Are you a large or mixed animal veterinarian with 2 - 10 years of experience, interested in food animals and looking for a change? A food animal practice in

Saskatoon, SK. is interested in you! This multi-person practice is focused on Herd Health and Production Consulting in Swine and Dairy Herds. If you are interested in herd practice, have a valid driver's licence and communicate well in English, we would like to talk to you. Please reply to: Dr. Mark Jacobson or Dr. Josh Lindenbach, Warman Veterinary Services, 226E Wheeler Street, Saskatoon, SK. S7P 0A9. Website: [www.warmanvetservices.ca](http://www.warmanvetservices.ca) Phone: (306) 933-9995 Fax: (306) 933-3271 Email: [wvs@warmanvetservices.ca](mailto:wvs@warmanvetservices.ca)

## VETERINARIAN AVAILABLE

Experienced veterinarian available for FT/PT/locum in and around Edmonton area. Excellent in patient care and client communication, excellent in surgery spay, neuter and

dentistry. Experienced in large animal pregnancy check and clinical cases. Contact at [shifavet@hotmail.com](mailto:shifavet@hotmail.com) for reasonable rates and availability. Ph. (780) 232-5616

## LOCUM REQUIRED

WANTED! Enthusiastic, caring veterinarian for 6 month locum in Jasper. Escape the rat race and come and work in a supportive, well equipped (laser surgery, digital x-ray, Idexx blood analyzer and 3 AHTs) clinic in a friendly, sophisticated

small town with endless recreational possibilities. Private accommodation and time to enjoy the mountains included. Contact Janet Jones DVM at (780) 852-5551 or email [jaspervetclinic@telus.net](mailto:jaspervetclinic@telus.net) for details.

## LOCUM AVAILABLE

Plan your year ahead and get the relief you need! Experienced and reliable small animal locum veterinarian available in Alberta and Ontario. For detailed information on my services including my terms and schedule please visit my website: [www.robertovetlocum.com](http://www.robertovetlocum.com) In advance bookings are preferred and encouraged. Please email: [roberto@robertovetlocum.com](mailto:roberto@robertovetlocum.com)

me at [vetclinician@gmail.com](mailto:vetclinician@gmail.com) for availability.

Experienced small animal veterinarian available for locum work. Friendly, flexible, competent and able to adapt well to your clinic. Willing to travel. I will keep your staff and your clients happy. Call Dr. Lynn Gratz (403) 934-2043 or email [gratzl@hotmail.ca](mailto:gratzl@hotmail.ca)

Experienced companion animal veterinarian (small animal and equine) available for locum work in the Calgary area. ABVMA licensed. For more information, please email: [calgarylocumvet@gmail.com](mailto:calgarylocumvet@gmail.com)

Motivated, confident and communicative primary care ABVMA licensed veterinarian available for locum work in Alberta. Will consider part time work. Email

Small animal Veterinarian available for locum work in and around Edmonton. Have 2 years' experience in Canada. Will consider part time work. Check out my website [www.svsvetlocum.com](http://www.svsvetlocum.com) for availability. Confident with wide variety of surgeries and dentistry. Call Dr. Shanti for more details. Ph. (780) 707-9161 Email: [svsvetlocum@gmail.com](mailto:svsvetlocum@gmail.com)



## AHT REQUIRED

\$1,500 signing bonus!! Our Edmonton and Calgary Veterinary Clinics are each looking for full-time RAHTs. Our hospitals emphasize client education, teamwork, and communication. Great salary, CE allowance and paid benefits too! If you are a team player looking for a great career opportunity, contact us in confidence at [mtennant@vetstrategy.com](mailto:mtennant@vetstrategy.com)

Martensville Veterinary Hospital is now interviewing applicants for a full time AAHT position. Experience is an asset; however, we encourage new grads to apply. Our clinic is AAHA and AAFP Feline Friendly Silver certified - the only clinic in Saskatchewan with both of these achievements! Come see what it's like to work in a practice where you can use all of your technical skills, work in a supportive team environment, and enjoy paid continuing education opportunities that interest you. We offer paid SAVT dues, uniform allowance, group health benefits, discounted employee pet products and services, as well as profit sharing. Website: [www.myvethosp.ca](http://www.myvethosp.ca) Please email your resume to [mvh@myvethosp.ca](mailto:mvh@myvethosp.ca)

Didsbury Veterinary Services is looking for a full time AHT to cover a maternity leave with potential for a permanent position. We are a mixed animal practice in Didsbury with 4 veterinarians, 3 AHT's and 2 receptionists. Duties will include small and large animal AHT tasks and some reception. Benefits include Alberta Blue Cross, AHT dues, Continuing Education and a clothing allowance. Didsbury Veterinary Services prides itself on a fun, relaxed atmosphere while providing exceptional patient care and client services. Please forward resume to [dennise@didsburyvet.ca](mailto:dennise@didsburyvet.ca) Check out our website: [www.didsburyvet.ca](http://www.didsburyvet.ca)

We are looking for a full time AHT to join our fun, friendly team in a fast paced environment. Never a dull moment! Our practice is well-equipped with in-house laboratory, ultrasound and digital & dental radiology. Our doctors have special

interests in reproduction, orthopedics, dentistry and rehabilitation. We offer a competitive salary in addition to AHT dues, medical/dental, and a uniform allowance is provided. New graduates are welcome. The ideal candidate will be motivated, have a positive attitude and a great sense of humour. Elizabeth Street Pet Hospital is located in Okotoks, just 15 minutes south of Calgary. Please email [vet@vetokotoks.ca](mailto:vet@vetokotoks.ca)

Single veterinarian opening a mixed animal practice is seeking reliable, self-motivated, hard-working and organized AHT with an exceptional sense of humor and good people skills. This individual will assist with practice set up in a Northern Alberta rural community and will work side by side with the veterinarian in developing policies. The practice will open in January 2015, however set up will begin in November. Experience is an asset, but not a requirement. The practice will strive for a fun atmosphere along with high quality client and animal attention. AHTs are an invaluable asset to achieving this and will enjoy a signing bonus, competitive wage and excellent perks and benefits based on experience. If you are interested in working with someone who understands the importance of a work-life balance and you want to have a say in the development of a practice, this could be the right place for you. Please submit your resume to Dr. Jennifer McCracken at [jheddema@gmail.com](mailto:jheddema@gmail.com). Inquiries will be kept confidential.

Kipling, SK- Head for the Hills Veterinary Clinic is seeking a RAHT/RVT at our mixed animal practice located in SE Saskatchewan at our Kipling location. The location of our three clinics provides both a rural and urban feel. Our area offers exciting indoor and outdoor recreational opportunities. We offer a health plan, CE fund and staff discounts. Duties would include anesthesiology, radiography, lab work, client education, patient care, dentistry, secretarial and cleaning duties. Visit our website at [www.headforthehillsvhs.com](http://www.headforthehillsvhs.com). For more

## AHT REQUIRED

information: Ph. Day (306) 453-2446 Evenings: (306) 452-7867 or Email: [head4thehillscarlryle@hotmail.com](mailto:head4thehillscarlryle@hotmail.com)

McCarthy & Sons Service is looking for an outside sales person to grow the business from Edmonton to Saskatoon and surrounding area. We are a veterinary distribution and representation company that has been in business for over 40 years. This territory is established so a strong relational candidate is needed to develop and expand the business. 40% Overnight travel - Expenses paid. Must have valid driver's licence and own vehicle (car allowance provided.) Guaranteed base salary Bonus structure, spiff programs based on success. Please submit resume and cover letter by Email: [jowens@rafter8.ca](mailto:jowens@rafter8.ca)

Full time and part time registered AHTs required for new small animal clinic in SW Calgary with expected opening date of mid-November. Looking for applicant excited to be involved in new clinic from the ground up. Must be an outgoing, dedicated team player who has proficient experience in small animal practice with strong communication and technical skills. We offer competitive wages, group benefits, ABVMA dues and CE allowance. Please forward resume to [bernervet@shaw.ca](mailto:bernervet@shaw.ca)

The Beaumont Animal Clinic is seeking a mature, RAHT for a F/T position at our well established companion animal practice. We believe in high quality medicine and compassionate patient care. The successful applicant will be efficient and have good communication skills. We offer a competitive salary with health benefits, a CE allowance and a uniform allowance. Interested parties may please forward their resume to Dr. Zuzana Smith at [z.smith@beaumontanimal-clinicab.com](mailto:z.smith@beaumontanimal-clinicab.com). Website: [www.beaumontanimalclinicab.com](http://www.beaumontanimalclinicab.com)

Western Veterinary Specialist & Emergency Centre in Calgary is seeking a mature, motivated

and enthusiastic Animal Health Technologist to join our ICU team. Western strives to provide our technicians with a respectful, educational, fun, productive, and collaborative work environment where the primary goal is to provide world-class veterinary services and patient care. Candidates should have a passion for learning, possess excellent communication skills, and have a special interest in emergency and critical care medicine. We believe in a team-oriented approach to patient care. With a full time Veterinary Critical Care specialist on staff, we can offer extensive training and mentoring for motivated candidates who wish to increase their skill level in emergency and critical care. New grads are welcome to apply; one or more years' experience in general practice, emergency or referral hospital would be a major asset. Applicants must be flexible and willing to work a rotating shift of 4 on, 4 off that includes days, evenings, nights, and weekend shifts. We offer an excellent work environment, outstanding compensation, and an extensive benefits package. Interested candidates, please contact Andrea at (403) 770-1340 or [aradke@westernvet.ca](mailto:aradke@westernvet.ca)

Superstar needed for a great small animal practice in Airdrie Alberta. We are a fast growing state of the art clinic. We have amazing long term clients and a great team. We use our nurses to their full potential every day. Digital dental and X-ray, new in-house lab. Uniform allowance, 1000 CE a year, unlimited local CE, great health benefits, wage with experience. Offering a rotating weeks of 5 day 8 hour shifts with 4 day shifts 10 hour days allowing long weekends. Three full time veterinarians working out of this busy practice. No emergency calls. Give us a call and take a look here for a long term position. Please email your resume with cover letter to [jdandaac@gmail.com](mailto:jdandaac@gmail.com)

Tudor Glen Veterinary Hospital is looking to hire a few more great people! We have gotten so busy that we can find hours that will suit your schedule. We are looking for full time and part time Animal Health Technicians. Are you looking for a

## AHT REQUIRED

new challenge, extra hours or to gain more experience in a busy veterinary hospital? Our hospital is open 7 days a week (weekdays until 9pm and weekends until 6pm). Wage to commensurate with experience and staff discounts are offered. Full time positions will also receive full benefits and monthly bonus opportunities. Send resume in confidence to lynn.fontaine@tudorglenvethospital.ca

Guardian Veterinary Centre is seeking qualified Registered Animal Health Technologists to join our team in all of our 3 locations! Successful applicants will enjoy a collaborative and dynamic environment with support from our board certified specialists. They will also receive competitive wages with a generous benefit package, including health & dental coverage, uniform allowance, staff discounts and a Continuing Education allowance. Guardian provides specialty and emergency veterinary care, and we are fully equipped with the latest technology. Our employees are able to handle complex cases in a fast-paced environment. We are looking for employees who are mature, confident, adaptable and compassionate. Overnight and weekend shifts are required. If you are passionate about animals and want to join a skilled and innovative team, please submit your resume to: Guardian Veterinary Centre, Shauna Bevan-Stewart 5620 - 99 Street, Edmonton, AB, T6E 1V2 Ph. (780) 436-5880 Email: shauna@guardianvetcentre.com Fax: (780) 436-6222

Westbrook Veterinary Clinic in Edmonton is currently seeking a full-time, or part time A.H.T. to join our team of motivated animal care givers. The practice is dedicated to providing quality patient care in a comfortable environment. Preventative health care is a high priority. We offer competitive salaries, continuing education allowance and benefits package. The practice is closed evenings and long weekends and only open until noon on Saturdays. If you are interested, please contact Jessie at westjessie@telus.net or Fax: (780) 437-0577.

Immediate opening: Do you enjoy saving lives in emergency situations? Looking for fun family work environment? Looking to grow with a state of the art practice? VetEmerg-North Edmonton is looking for enthusiastic members (veterinarian and AHT), our facility equipped with full in house laboratory, digital radiology, ultrasound, tonometer, advanced monitoring system, and more. You will enjoy our flexible schedule, competitive salaries, ABVMA dues, extended health and dental benefits, generous continuous education allowance. Please send resume to Dr Mohamed Latif at info@vetemerg.com. or call Phone: (780) 423-9111 or Cell: (780) 200-4572

Calgary North Veterinary Hospital & Emergency Service is looking for a full time Registered Animal Health Technologist/Veterinary Technologist. The successful candidate will have experience in exotics or the desire to learn exotics. We are a 24 Hour Companion Animal Primary Care, Walk-In and Emergency facility. Working closely with the Veterinarian, the AHT/RVT is responsible for ensuring patients and their owners are provided with optimum care and efficient service. The schedule averages 37.5 hours per week on a work week rotation, 11 hours per day, 2 weekends on and 2 weekends off per month. We are looking for a technologist who is excited to grow in their profession with a positive attitude, excellent client service, interpersonal and communication skills and a compassionate, courteous nature. We offer competitive wages, uniform allowances and discounted veterinary services and pet food. We are dedicated to the ongoing development of our AHTs and as such, offer many in house continuing education seminars and learning opportunities. We would love to hear from you if you are interested in exotics, please send your resume and cover letter to: Email: careers@cnavet.com. Fax: (403) 277-0136

Animal Emergency Hospital in Red Deer has an opportunity for an experienced licensed Animal Health Technologist to join our team. We are a progressive hospital that

## AHT REQUIRED

constantly strives for excellence in pet health care and are equipped with an in-house lab, digital x-ray, endoscope, ultrasound, blood donor program and more. We are hiring for casual weekend shifts from 8am-4pm with a starting wage of \$24-25/hr depending on experience. A suitable applicant would be comfortable in a fast-paced environment, possess a high level of technical skills and a positive attitude. Please submit a resume attention Dr. Dagmar Schouten by email hospital@animalemergencyhospital.ca , Fax (403) 340-8418 or in person at 7644 50th Ave.

BioCheck - Veterinary Diagnostics & Technologies is looking for a FT or PT AHT that is looking for a career as a laboratory technician. Duties and Responsibilities: Run diagnostic lab tests, keep accurate records and report results to clients in a timely manner. Duties also include trouble shooting, answering phone calls from clients and processing payments. Ongoing training and learning a must as tests and procedures change or are updated. Must be able to complete all tasks with a high degree of accuracy and integrity. Education & Qualifications: Post-secondary education mandatory with a background in laboratory techniques and skills. Wage: Depending on education and experience. Please email resume to office@biochecklabs.com. Please include in your cover letter lab procedures you have worked with and your future goals. Website: www.biochecklabs.com

If you love working with cats then leave the dog world behind! Wild Rose Cat Clinic (www.catmd.ca) is seeking a PT RAHT to join our team for a one year maternity leave position starting January 2015. Our full service, independently owned, clinic features digital radiography, ultrasound, surgical and dental suites. The right candidate should be an enthusiastic team player who is passionate about helping cats and their owners. Excellent communication skills and positive attitude a must. We offer competitive wages, bonus plan, discounted veterinary services and other benefits. Submit a resume and cover

letter with attention to Dr. Liz Ruelle Fax: (403) 278-9614 E-mail: info@catmd.ca

We are looking for a full-time AHT to join our progressive team of 2.5 doctors, AHT, receptionists and veterinary assistants. We are looking for an AHT to help our team provide excellence in patient care and client relations. Our practice is equipped with Avimark, Idexx in-house laboratory, digital radiology and ultrasound. Benefits including AHT dues, CE, medical/dental, uniform allowance are provided. Please e-mail or fax resume to the attention of Dr. Calin Catarig at Rosslyn Veterinary Clinic Fax: (780) 485-9912 E-mail: rosslynvet@yahoo.ca Website: www.rosslynvet.com

Are you looking for the right fit? Would you like to be a part of a highly functional team who has fun while providing great patient care and superb customer service? Companion Veterinary Clinic in South Edmonton is looking for a full-time or part-time Registered Animal Health Technologist to join our team. We are busy, but organized and enjoy a wonderful, friendly clientele who are always appreciative of our service. You'll enjoy competitive pay, and a full benefits package including health, eye care and dental as well as uniforms and generous CE allowance. If you would like to share your skills and personality, please email your resume with the Subject: Jessica AHT position. E-mail: info@companionvet.ca Website: www.companionvet.ca

A mixed animal clinic where travelling to farm calls may interest you? A relaxed environment just north of Calgary is where we require a second technician is required to fill Amanda's shoes. We are unfortunately losing her to industry after her 5 years here. Depending on experience \$17.50-\$21.00/hr full time. Health spending account. Lots of fun machines and a country clientele. Drop us a line at vcarstar@telus.net

WESTSPRINGS Veterinary Hospital is looking for a FT RAHT. We are a privately owned small animal



## AHT REQUIRED

practice with modern facilities and a fantastic team. We are looking for a motivated individual, who is an excellent communicator. We are offering a competitive wage and variety of benefits. svilen\_h@yahoo.com

Fully Equipped hospital situated in picturesque Shediak N.B. (famous Parlee Beach), 25 km from Moncton. Is searching for an AHT. Successful candidates must be organized, pleasant, a team player, and have high ethics. Good client relations required. Bilingualism is an asset. Please email resume, cover letter and references to hopve@nb.aibn.com Attn: Hannan

Are you looking for a new challenge and an opportunity for growth? Twin Valley Veterinary Health Services hospital has been in operation since September 2009 in Esterhazy, SK. Our hospital serves both large and small animals and can provide extensive diagnostics to those patients. Our practice utilizes in house laboratory, radiology in clinic and on farm, small animal and equine dentistry, and all bovine/equine in clinic and on farm services. We are looking to fill a Full Time AHT/RVT Position. A benefits package along with additional perks is available and we offer a competitive salary depending on experience and monthly bonuses are possible. NEW Grads Welcome! Send resume to: twinvalleyvet@sasktel.net or Box 1990 Esterhazy, SK S0A 0X0 (306) 745-6642

Lessard Callingwood Veterinary Hospital is an AAHA-certified small animal hospital located in west Edmonton. We are looking for a full or part-time AHT to join our progressive team of 4 doctors, 4 AHT's, 2 receptionists and veterinary assistants. We are looking for an AHT to help our team provide excellence in patient care and client relations. Our practice is well-equipped with cornerstone, Idexx in-house laboratory, digital radiology and dental radiology. Benefits including AHT dues, medical/dental, uniform allowance are provided. Please e-mail resume to lessardvetapplicants@gmail.com or fax to (780) 481-3632(attention to Christine).

Monterey Vet is looking for a PT RAHT to join our busy, SA clinic in NE Calgary. We offer competitive wages, paid dues, CE & uniform allowances, and health benefits for you & your pet. The position includes 3-4 days/week, occasional Saturdays. Apply in person, or call (403) 293-8900.

\$1000 signing bonus for the right candidate. Ellerslie Pet Hospital is seeking a fifth AHT to join the team. We are a client driven facility so good client skills are a must. We offer competitive wages, group benefits, CE allowance, monthly incentive bonuses and many other perks. Please email your resume to doug@ellersliepet.ca

Tri Lake Animal Hospital in the beautiful Okanagan, British Columbia is looking for AHTs to join our expanding team. We are a busy small animal/exotic practice which offers high quality medicine and surgery services. We have a full in-house lab, ultrasound, digital x-ray, endoscopy and a CT scanner. Full time and part time positions are available. We have a generous compensation package which includes yearly CE allowance and excellent medical/dental benefits. Please email your covering letter and resumes to Cara Reed: mgr@trilake.ca Website: www.trilake.ca

Maple Creek Veterinary Services is looking for a full-time Licenced AHT for our busy 4 vet mixed practice. The position will be majority in clinic (Anesthesia, dental, lab work/preparation, radiography, equipment maintenance, patient preparation/care, diet consultation etc.) with seasonal opportunities to go out on farm. The successful candidate will be pleasant, confident and hard working. We are looking for someone who will thrive in a small town atmosphere with a slower pace of life and a community to call home. Contract is negotiable. Please contact Klea-Ann Wasilow at mcvet@sasktel.net or call (306) 662-2724

Calgary Full Time (Glamorgan Animal Clinic). We are looking for a motivated registered AHT with a great work ethic and friendly approach to practice. With 2 vets, 1 other AHT and 2 receptionists, we are a progressive small animal practice

(no on call) that includes in-clinic lab diagnostics, and digital dental and table-top radiography. We offer a competitive wage, paid AHT dues, CE and uniform allowance, 100% paid health and dental benefits, etc. Contact Brenda at gac3@shaw.ca or (403) 246-1774 or fax resume to (403) 246-5725. Check out our website: www.glamorgananimalclinic.com

RAHT needed for this permanent, full time position in the NW of Calgary. We are a forward thinking, well equipped, growing clinic with a great team of friendly staff who encourage personal and professional development. We are looking for an experienced dynamic team player who is animal and customer focused to help us deliver the highest quality service. If you understand the importance of customer and patient care and take a pride in all that you do, please submit your resume and cover letter. Closing date is 30/09/14. Only successful candidates will be contacted. Email resumes to Dr. Kerr at: drkerr@edgemontvet.ca

We are looking for a F/T AHT to work midday shifts with rotating weekends. We are a busy clinic that requires a hardworking, clean, friendly technician. You will be required to help with surgeries, recovery, discharges, lab work, hospitalized cases, client education, and cleaning. Some reception work may be required. New technicians are welcome! Wages based on experience/skills. ABVMA dues are paid. If interested please email your resume Attn: Sam. E-mail: info@aphcalgary.com

The Calgary Animal Referral and Emergency Centre (C.A.R.E.) is currently recruiting for an ER Animal Health Technologist. This is an exceptional opportunity for a motivated technician to expand their knowledge and experience practicing high quality emergency medicine. The philosophy of the C.A.R.E. Centre is to provide exceptional patient care in a progressive and cooperative teaching environment. The successful candidate will have a positive attitude, excellent client service, interpersonal and communication skills. If work/life balance is important to you, this schedule may suit your lifestyle - work 2 days on, 2 days off, 5 days on, 5 days off, and

## AHT REQUIRED

every other weekend off (and those weekends off are 5 days in a row!). Applicants must be a registered AHT and be registered with or eligible to register with AAAHT. In addition to on-going training and advancement opportunities, we offer a competitive salary, medical and dental benefits, uniform allowance, and a generous CE allowance. Interested in applying, please submit a cover letter and resume to: Leilani Saad - ER RAHT Team leader, Email: saadl@carecentre.ca, Fax: (403) 692-4350

Seeking a motivated and positive RAHT to join our team. We pride ourselves on providing the best possible care and service to our patients/clients. Our work environment is very positive with each and every team member recognized as critical to our success. Kindly send your resume attention Sherry Lee. Email your resume with cover letter to terwillegarvet@shaw.ca

The Calgary Animal Referral and Emergency Centre (C.A.R.E.) is currently recruiting for an ER Animal Health Technologist. This is an exceptional opportunity for a motivated technician to expand their knowledge and experience practicing high quality emergency medicine. The philosophy of the C.A.R.E. Centre is to provide exceptional patient care in a progressive and cooperative teaching environment. The successful candidate will have a positive attitude, excellent client service, interpersonal and communication skills. If work/life balance is important to you, this schedule may suit your lifestyle - work 2 days on, 2 days off, 5 days on, 5 days off, and every other weekend off (and those weekends off are 5 days in a row!). Applicants must be a registered AHT and be registered with or eligible to register with AAAHT. In addition to on-going training and advancement opportunities, we offer a competitive salary, medical and dental benefits, uniform allowance, and a generous CE allowance. Interested in applying, please submit a cover letter and resume to: Leilani Saad - ER RAHT Team leader saadl@carecentre.ca Fax: (403) 692-4350.

Gateway Companion Animal Clinic, located in the beautiful town of Rocky Mountain House, is currently looking

## AHT REQUIRED

to hire an AHT to join our team. We are looking for an individual who is self-motivated, reliable, professional, and compassionate and who possesses excellent communication skills. The clinic is well equipped and practices a high standard of care for its patients. We offer a competitive wage, paid registration dues, uniform allowance and CE opportunities. Please e-mail resumes to; [info@myanimalclinic.ca](mailto:info@myanimalclinic.ca) or Fax: (403) 845-2141.

An immediate FT position is available for a qualified AHT looking for an opportunity in a busy mixed animal practice (75% SA), to apply their medical knowledge in all aspects of veterinary medicine in a family orientated, community based practice located an hour and a half north of Edmonton, AB. This opportunity is ready for your take charge personality and keen interest to expand your knowledge and skills, all the while fostering professional and community relationships with patients, clients and practice friends. We look forward to discussing market level compensation rates, benefits, CE allowance, and signing bonus in

conjunction with a work schedule recognizing life balance to enjoy the country style recreation filled surroundings. Please phone Liz@ (780) 689-3800, fax resume to (780) 689-3976 or email to [boylevet@telus.net](mailto:boylevet@telus.net)

Hermitage Veterinary Hospital currently has (3 RAHT Positions Available). We are seeking a full time, part time and casual RAHT. We have 2 upcoming maternity coverage positions to be filled. We are a busy Hospital open 7 days a week, who offers routine day services, surgery and dental, emergency medicine, and some specialty services. We offer competitive wages align with ABVMA. CE available every 2 years up to \$2500, uniform allowance, as well as comprehensive extended health benefits including an additional \$1000 annual spending allowance. The successful applicant must be energetic, self-motivated and a team player. Please forward your resume to [hermitagehospitalmanager@gmail.com](mailto:hermitagehospitalmanager@gmail.com) and please specify whether you are seeking FT/ PT /Casual.

## OTHER EMPLOYMENT

Montrose Pet Clinic is a progressive, fast growing small animal clinic in Beaumont, AB is looking for experienced support staff including AHT. We offer industry high wages and perks, CE allowance, opportunity to grow and so on. We are well equipped to provide excellent patient and client care. We care our staff to provide them a family atmosphere and peace of mind. Please email your resume we will keep all your inquiries confidential. Email: [montrosetpet@gmail.com](mailto:montrosetpet@gmail.com)

Royal Oak Veterinary Clinic is a busy primary care, small animal clinic in northwest Calgary. We are committed to providing quality veterinary care for animals in a professional environment and are looking for a full time Receptionist/ Tech Assistant to join our team! Our ideal candidate must have a great work ethic, professional demeanor, caring attitude and excellent customer service skills. We are looking for a strong team player who can multi-task successfully completing detailed tasks in a fast paced environment.

Duties include reception, appointment scheduling, over the counter sales and various administrative tasks. They will be required to handle, restrain patients and assist the Veterinarian and Technologist where needed. Veterinary and Cornerstone experience is an asset but not required. The candidate must be available to work the following shifts (37 hours) weekly: Monday 8:00am - 6:00pm, Tuesday - Thursday 8:00am - 5:00pm, Friday/Saturday/Sunday - OFF. Benefit package includes group benefits, CE allowance, and veterinary discounts. Please submit a cover letter and resume to: [mendozap@associatevets.com](mailto:mendozap@associatevets.com)

Western Veterinary Specialist & Emergency Centre seeks a mature full time Animal Health Tech Assistant for our Surgery service. This person will train in the surgery service, learning safety techniques, cleaning of surgical suites, restraint for surgical prep, assisting with surgical prep, cleaning and identification of surgical instruments, and autoclaving and gas sterilization techniques. Excellent communication skills are absolutely essential. The ideal candidate would

## OTHER EMPLOYMENT

be a self-starter, have a high attention to detail and be able to work with a minimal supervision. Previous experience is considered an asset, but not required. The full time (38 hours per week) shift schedule is 10 hour day shifts, but may be called upon to work evenings, overnights and weekends. We offer a dynamic team environment encompassing specialty and emergency services in a state of the art facility. Our staff enjoys competitive wages commensurate with experience and a generous benefits package including health & dental coverage, CE allowance and staff veterinary discounts. If you are interested, please email your resumes and cover letter to Mel Bull: Email: [mbull@westernvet.ca](mailto:mbull@westernvet.ca) Fax: (403) 770-1344

**VET CLINIC HELPER** -You adore cats and dogs that goes without saying. Looking for someone that is a great communicator, self-motivated, compassionate and physically fit. Duties include; telephone/reception, cleaning, billing, assist vet with holding or lifting larger pets. Experience, or AHT training, an asset, but not required. Willing to train the right candidate. 4 days/week (Tues-Fri). Rural clinic about 10 min. from Cochrane, 20 min. from Airdrie and NW Calgary. Please drop off your resume in person at: COCHRANE LAKE SMALL ANIMAL CLINIC, Ph. (403) 932-8387

Calgary North Veterinary Hospital and Emergency Service is seeking a full time Animal Health Tech Assistant for our dedicated and dynamic pet health care team. The primary role of the Animal Health Tech Assistant is to assist the AHTs and Veterinarians with daily tasks and patient care as directed. They are also caregivers to the animals in the hospital including feeding, walking and general cleanliness of patient's kennels and pet patients as well as hospital cleanliness. The successful candidate must have excellent communication, interpersonal and problem solving skills along with the ability to work within a team environment with minimal supervision. Applicants must also be compassionate, flexible in attitude and work habits and be willing to learn. Previous veterinary experience is considered an asset. The full time

position averages 37.5 hours per week on a compressed work schedule including some weekends. In addition to on-going training and advancement opportunities, we offer competitive wages, medical/dental benefits, continuing education allowance and veterinary discounts. If you are interested in applying, please submit a resume: [careers@cnvet.com](mailto:careers@cnvet.com)

If you are a positive team player with great work ethic & professional demeanor along with excellent communication skills and willingness to learn then this is a career opportunity for you! Westmount Animal Clinic, a well-established progressive clinic, is in need of an experienced RECEPTIONIST/TECH ASSISTANT ASAP. Duties include but are not limited to scheduling, general reception duties, managing recall system, client education, marketing & assisting the veterinary team. Excellent computer skills are a must and knowledge of AVI-mark beneficial! Visit our web page for further information & see if this is a progressive team you want to join to help people help their pets! Monday to Friday shift no weekends. Benefits & wages are above industry standards & based on experience (CE, uniform allowance, employee insurance, industry discounts, etc.). Forward your resume and cover letter to Tana Golbeck at [tgolbeck@westmountanimalclinic.com](mailto:tgolbeck@westmountanimalclinic.com)

Alberta Animal Services/Riverside Kennels, is currently looking for a mature individual who can be left unsupervised to join their team. The candidate must have a good working knowledge of animal behavior, husbandry and disease transmission. You must take direction well, be organized, be a meticulous cleaner and have customer relation skills. We are a professional organization who provides exceptional care and enrichment for our animals. AHT's and veterinary assistants are encouraged to apply by email @ [info@albertaanimalservices.ca](mailto:info@albertaanimalservices.ca), by Fax: (403) 346-6766 or in person 4640-61st Red Deer. Please feel free to contact Erica or Dezerac (403) 347-2388 or (403) 346-6750 with any questions.



## OTHER EMPLOYMENT

Full time Practice Manager required for Trenant Park Pet Clinic. Located on the beautiful BC coastline & only a 2 hour trip to Whistler, the welcoming community of Ladner is a wonderful place to live, work and play. We are a well-established two doctor small animal hospital with a loyal clientele and friendly support team. Successful candidate will have excellent interpersonal & communication skills, be multi-tasking and possess excellent phone and computer skills. Full time role will include a range of management duties including, oversee day-to-day operations, scheduling, recruiting, team training, supervising and directing team members, accounts management, payroll submission, production of reports and assisting practice owner and doctors as required. Qualified applicant will have previous management experience and have worked in a veterinary hospital. If you are a strong team leader who enjoys a fast paced environment & is eager to take on new challenges, please send us your resume: juliebelltah@gmail.com

Western Veterinary Specialist and Emergency is a 24 hour Companion Animal Emergency and Referral facility. We are seeking a full time organized, multitasking, Inventory & Laboratory Specialist to oversee our hospital inventory control functions and laboratory. This shift schedule is Monday to Friday 8am - 4pm. Duties and Responsibilities will include various responsibilities such as recording inventory items on veterinary software, order supplies and fill orders daily, liaise with industry representatives, maintain lab equipment, fill dept requisitions, perform basic blood work, prepare lab samples for shipping/couriering, perform quarterly inventory counts. Candidates must be able to work with minimal supervision in a team environment and have a positive, problem-solving and team centered approach. They also must be organized and have a good attention to detail. Benefits offered include competitive wages, extended health and dental benefits, and the opportunity to work with a dynamic, supportive team! If you are interested, please send your cover Letter and resume to: Melanie Bull TA supervisor mbull@westernvet.ca

Do you love to work with animals and people? Woodlands Veterinary Hospital is looking for a full time receptionist to join our team! We are a busy 2 doctor small animal hospital offering premium veterinary services to Calgary's southwest. Applicants should demonstrate excellent organizational skills and be customer service focused. Above all, we are looking for an individual who has a passion for people and their pets. Previous administrative duties will be an asset. Please submit a cover letter and resume via email or fax. admin@woodlandsvet.com Fax: (403) 251-2563

The Marda Loop Veterinary Centre is looking for an experienced Front End team member. The schedule is as follows: Monday, Wednesdays, Thursdays & Fridays 9:00am - 6:00pm and Tuesdays 1:15pm - 9:15pm. This position is a salaried position. You should be: Friendly, Reliable, Team Player, have Intermediate Computer Skills using AviMark (or other Practice Management Software), willing to Learn, and have an Eye for Detail. A minimum of 4 years of veterinary clinic experience (reception, kennel attendant, veterinary assistant etc.) and an amazing personality are required. If interested please apply via email to darrell@mardaloopvet.ca

The Stoney Trail Veterinary Clinic in NW Calgary is looking for a part time receptionist to fill either a Monday/Tuesday rotation or Thursday/Friday 8:30-5:00. Candidates should be outgoing and friendly. We strive to offer our clients exceptional and quality care. Great employee discounts. Please email your cover letter and resume to melishu@hotmail.com

Immediate full/part time position available at busy small animal clinic. Looking for a dedicated member to join our team. Seeking reliable employee to work reception and communicate well with clients. Also, experience assisting with patient care and able to support clinic needs in organizing and cleanliness. Experience with Cornerstone an asset. Please forward resume to castledownsa1@hotmail.com or Fax: (780) 456-3698

## OTHER EMPLOYMENT

A part time Veterinary Receptionist position has become available at Meadowbrook Animal Clinic. We are a small, friendly clinic located on 3903 34 street in Edmonton. We are looking for enthusiastic, reliable, and hardworking individuals who love pets! Experience within a Veterinary based environment is preferred. We are very flexible and able to create a work schedule accommodating your preferences. Please e-mail your resume to meadowbrookanimalclinic@gmail.com if you are interested. We look forward to hearing from you!

Calgary North Veterinary Hospital is a 24 hour Companion Animal Primary Care, Walk In and Emergency facility. The hospital offers a full range of services including primary and emergency services. We are looking for a Technologist Supervisor to provide exceptional patient care and client services by supporting our team of Animal Health Technologists and Tech Assistants.

The successful candidate should have experience supervising a large, diverse group. Previous experience as an Animal Health Technologist experience is an asset, but not required. Other experience in health care is also an asset. If you are a dynamic leader, coach and trainer looking for a challenging position leading a high-performance team, this may be the position for you.

This position requires flexibility to work a variety of shifts. We offer a competitive salary, flexible working hours, in-house training, a continuing education allowance and extended medical and dental benefits. If you are interested in applying for this position, please send a cover letter and resume to: Jennifer Hartwick Fax: (403) 277-0136 Email: careers@cnvet.com

Fish Creek 24 Hour Pet and Emergency Hospital is currently looking to fill the full time positions

of Veterinary Receptionist and Veterinary Assistant. Due to the nature of our 24 hour practice, evening, weekend and overnight shifts will be required. We offer competitive wages and benefits. If you are looking for a positive, fast-paced, exciting environment, please forward your cover letter and resume to theoffice@fishcreekvets.com. Only qualified candidates will be contacted.

Western Veterinary Specialist & Emergency Centre is currently looking for a full time Client Care Specialist/Receptionist. The ideal candidate will provide exceptional customer service by supporting a professional and welcoming environment, greeting clients and performing various clerical duties. Your personality is positive, friendly, courteous and compassionate towards pets. Your skill set includes excellent customer service, interpersonal and organizational skills with the ability to multi-task in a fast paced environment and the ability to communicate effectively with clients and team members. Previous reception experience is required. Veterinary experience or equivalent experience is preferred. Strong computer and telephone skills are required; experience with Cornerstone is an asset. This is a full time (35 - 44 hours per week) evening position consisting of 10 hour shifts on a four on/four off rotation. Our staff enjoy competitive wages which commensurate with experience and a generous benefits package including health & dental coverage, staff discounts and CE allowance. If you are interested, please email resumes to: jkorbutiak@westernvet.ca

Temporary Veterinary Receptionist position available in southwest Edmonton September 2 - 26, 2014. Preferred hours are Mon-Fri 9 AM to 5:30 PM however hours can be flexible. Please note this position has the potential for part time work in the future. Please email resume to: mactaggartvet@outlook.com

## PRACTICE FOR SALE

REDUCED TO SELL: Well-established Mixed Animal Veterinary Practice for Sale. In the foothills of Jasper National Park, this opportunity is perfect for the individual or family

who enjoy an outdoor lifestyle. Fully equipped small animal clinic and large animal ambulatory service. A loyal long lasting, client base plus steady new client influx, offers the

## PRACTICE FOR SALE

veterinarian a flexible work schedule and balanced personal/professional life. With a young enthusiastic staff, this veterinary practice is ready to expand in whatever direction one chooses to take it. \$269,000. Please direct inquiries to Dr. James Marshall, Big Horn Veterinary Services, P.O. Box 6535, Hinton, Alberta T7V 1X7 Email: bhvs@outlook.com

St. Paul Veterinary Clinic, Alberta: Two and a half DVM practice. Mixed animal practice (primarily companion). Facility recently relocated to fully renovated 6,000 square foot location (2011). Exceptionally growth since. Financial statements and practice valuation available. More information: [www.bdvaluation.com](http://www.bdvaluation.com), Blake Dawson CPA, CMA, CBV, [bdawson@bdvaluation.com](mailto:bdawson@bdvaluation.com)

CALGARY - This well-established veterinary hospital has been servicing the community with a high level of care for over 18 years. Dedicated to client education and patient comfort, this practice boasts a loyal client base. Enjoy this relaxed practice schedule with great potential to grow. For more information please contact Dr. Dev Mangat at [dev@roicorp.com](mailto:dev@roicorp.com) or visit <http://roicorp.com/practices-for-sale/veterinary/?practice=334>

For Sale or Lease: Veterinary Building (clinic) in Okotoks Business Park on Stockton Avenue (main feeder road). Steel Building: 3000+/-sq. ft. main floor with 1200+/-sq. ft. heated mezzanine for warm storage and /or offices. Paved parking lot. The facility is zoned for mixed animal usage. The facility is available July 1, 2015. The facility was built in 2000 and is currently occupied by a veterinary practice. Interested parties may contact me by email at [shacklady1@shaw.ca](mailto:shacklady1@shaw.ca)

South East British Columbia: Two vet practice in growing beautiful town. Large facility with lots of parking. All the toys, long term staff, and compliant clientele. Financial statements and two separate practice valuations available. More information at [www.bdvaluation.com](http://www.bdvaluation.com), Blake Dawson CPA, CMA, CBV, [bdawson@bdvaluation.com](mailto:bdawson@bdvaluation.com)

Thriving, well-established 2-veterinarian mixed animal practice in southwest Saskatchewan, near the Cypress Hills. Fully equipped large & small animal service offered in a modern clinic (built in 2003) with well-maintained equipment. A loyal client base, plus a steady influx of new clients from Medicine Hat and Swift Current permits continued growth. Owner is willing to work during the transitional period.

## PRACTICE FOR SALE

Serious inquiries can be made to: Dr. Lawrence Heinrich at [grasslands.animal.health@sasktel.net](mailto:grasslands.animal.health@sasktel.net): Box 1616 Maple Creek, Saskatchewan S0N 1N0, or call (306) 662-7625 or (306) 558-2004.

The North Peace Animal Hospital is a well-established mixed animal practice in Fairview, Alberta that is looking for new owners. This is a wonderful opportunity to take over or phase into a very successful practice in the beautiful Peace River country. The current long-term owners are nearing retirement and are very motivated to sell. The perfect fit will be a veterinarian (or veterinarians) who enjoy both small and large

animals. Wonderful support staff! We are open to offers. Email [rmlk1@telusplanet.net](mailto:rmlk1@telusplanet.net) or phone Dr. McWatt or Keddie at (780) 835-2750 for more information.

For Sale: Well established and growing mixed animal veterinary practice located one hour from Edmonton, Alberta. Large client base. Fully equipped clinic including building and land; SA digital X-Ray, SA digital dental X-Ray, LA portable X-ray, LA ultrasound, in house lab, and more. Excellent staff. Owners retiring for health reasons and motivated to sell all. Reply in confidentiality to: [vetclinicfoursale@gmail.com](mailto:vetclinicfoursale@gmail.com)

## PRACTICE WANTED

Looking to purchase a small animal practice in the Edmonton and surrounding area. Please respond in complete confidence to: [clincsolutions@hotmail.com](mailto:clincsolutions@hotmail.com)

Looking to purchase a small animal veterinary clinic in Edmonton and surrounding area. Please respond to [malibuvet@hotmail.ca](mailto:malibuvet@hotmail.ca)

## EQUIPMENT FOR SALE/WANTED

SpectraVet, Therapeutic Laser for sale. Includes 2 probes; 904nm (deep tissue) and 700nm (shallow tissue); charger, case and eye protection. In perfect condition, only 2 years old. Asking \$4000. Call/email for more

information. Attn: Colleen or Andrea, Calgary Trail Pet Hospital, (780) 431-0140 [caltpet@telus.net](mailto:caltpet@telus.net)

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# Highlight Your Facility...

## In Upcoming Issues of the ABVMA Members' Magazine



**F**or the past several years many of our front cover articles have featured veterinarians who do interesting things outside of veterinary medicine. We would now like to change things up a bit and introduce you to a few of our ABVMA inspected veterinary facilities.

*This is an excellent opportunity to highlight your practice.* We invite you to submit an article and photographs to be considered for publication. The best six presentations will be published.

### **Your facility is unique ... feature it in your Members Magazine**

Details to include:

#### **Your article:**

- Should consist of at least 900 words but should be no more than 1,200 words in length
- Should be submitted in Microsoft Word format or as a typed hard copy document
- Should include the type of facility
- How long the facility has been in operation
- Previous owners and history, if applicable
- Practice demographics - describe the species breakdown of the practice
- List of practice owners



- List of other employed veterinarians
- Support staff - number of AHT's, number of receptionists, number of office personnel, etc.
- Location & service population
- Area attractions
- Specialty equipment
- Clinic hours
- Include preceptorship information if you partake in the program
- What makes your practice special
- Any other relevant and interesting information that you would like to share with your colleagues



#### **Your photographs:**

- 10 to 15 photographs are required
  - Should be good clear high resolution pictures
- Minimum of 350 dots per inch at a "minimum" of 5 inches by 7 inches in size
- Submitted as either .jpeg, .eps or .tiff files or hard copy photos
- Should include both interior and exterior photos of the facility
- Should include staff photos
- Photos of any specialty equipment
- Animals and treatment (with permission from the owners)



### **How to send your information:**

- Send as attachments via email to [midge.landals@abvma.ca](mailto:midge.landals@abvma.ca) (Pictures in .eps, .jpeg or .tiff format, article in Microsoft Word.) Pictures should be taken at highest file size and may have to be sent in a few batches depending on the sizes of the files.
- Files may be saved on a CD and mailed or couriered to the ABVMA office to:  
Alberta Veterinary Medical Association  
Attn: Midge Landals  
Building #3, Elm Business Park  
Suite 104, 9452-51 Avenue  
Edmonton AB T6E 5A6

A typed copy of your article and hard copy photos may also be sent to the above address.

If you have any questions in regards to your article and/or photographs, please do not hesitate to contact Midge Landals at Tel: 780-489-5007 ext. 222 or toll free at 1-800-484-2862.

# WELLNESS

FOR THE VETERINARY TEAM



The responsibilities of caring for patients, clients and our families can sometimes lead to burnout, compassion fatigue, and suicidal thoughts.

**IF YOU ARE FEELING SAD OR DEPRESSED PLEASE REACH OUT**

## ABVMA Member Wellness Program

(for Veterinarians and AHTs):

780-435-5908 or 1-888-399-9876

**For all members of the Veterinary Team (24 hour):**

HealthLink: 1-866-408-5465

Urgent Services: 780-342-7777

**Crisis/Distress Line:**

Edmonton and area: 780-342-7600

Calgary and area: 403-266-1605

PROFESSIONALS HELPING PROFESSIONALS

