

Alberta Veterinary Medical Association

MEMBERS' MAGAZINE

September - October 2014

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References:

- ¹ Bissot T, Servet E, Vidal S, et al. Novel dietary strategies can improve the outcome of weight loss programmes in obese client-owned cats. J Feline Med Surg 2010; 12(2): 104-112.
- ² Weber M, Bissot T, Servet E, et al. A high protein, high fibre diet designed for weight loss improves satiety in dogs. J Vet Intern Med 2007; 21(6): 1203-1208.
- ³ German AJ, Holden SL, Bissot T, et al. A high protein, high fibre diet improves weight loss in obese dogs. Vet J 2010; 183(3): 294-297.
- ⁴ German AJ, Holden SL, Mather NJ, et al. Low-maintenance energy requirements of obese dogs after weight loss. Br J Nutr 2011; 106 (Suppl 1): S93-S96.
- ⁵ German AJ, Holden SL, Morris PJ, et al. Long term follow-up after weight management in obese dogs. The role of diet in preventing regain. Vet J 2012; 192 (1): 65-70.
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MEMBERS' MAGAZINE

A publication for Alberta veterinarians

FREE FOR MEMBERS

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The AB.VMA Members' Magazine is a bi-monthly publication of the Alberta Veterinary Medical Association and the Alberta Association of Animal Health Technologists, delivered free of charge to members of the Alberta Veterinary Medical Association and related industry and professional organizations. Subscriptions are not available.

MISSION

The AB.VMA Members' Magazine will contribute to the Vision and Mission of the AB.VMA by providing Alberta veterinarians with information on significant issues, trends and events in the veterinary profession and industry in Alberta, by encouraging open communication between veterinarians, and by facilitating the flow of information between members and the Association.

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Dr. Darrell Dalton

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EDITORIAL POLICY

The Magazine welcomes letters to the editor on any topic related to the veterinary profession. All letters must include the author's name. The Editor reserves the right to edit letters for clarity, length and correction of factual inaccuracies.

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EDITOR'S NOTEBOOK



As I sit and write this column, we have just completed our move from our long-time home at the Weber Centre to our new location at Elm Business Park. I was once told that moving the office would be the most stressful task that I could wish for, so had approached it with a degree of trepidation. I can honestly say that I was pleasantly surprised. Despite a few minor wrinkles, it went as smooth as silk.

Of course, the first step after Council decided to move a year ago was to find the perfect location. We dealt with a commercial real estate broker that sent unending lists of properties that were available. After touring a number of them, we settled on the Elm Business Park—an undeveloped space that was of the appropriate size and suitable location. After much

negotiation with the developer, we arrived at an agreement that would see us in our new location for a minimum of ten years.

Once the agreement was struck and leases were signed, we were challenged with the task of designing the new space. We got in touch with a great interior design company that we worked with closely to establish the space we are now in. Everything from design, colours, fixtures and millwork were carefully selected from the developer's approved list. We ended up with a bright, functional and pleasant environment for the Association's office.

The whole moving process began months ago with finding the right office moving company. We looked at a number of quotes and options, and selected the company that would provide the service that best catered to our needs. That seemed pretty easy; however, there were also all of the smaller details to arrange and confirm such as moving the photocopier and postage machine, change of address notices, phone systems, changing insurances, moving pictures, arranging dates, notifying members... and the list goes on.

It was a unique and efficient moving process that had us packed up and settled into our new facility in approximately a week. A one-day weekend move by a large and

fantastic moving crew, and the hard work and dedication that our staff put into unpacking our new office had us reestablished and functional in just a few days. Then there was immediate training on our new telephone system (apparently our old one belonged in a museum), and familiarizing ourselves with where everything is and how it will function in the new office.

The acquisition and development of such a perfect space, the ease and success of our move, and the satisfying end result is all the outcome of Council utilizing the skills and knowledge of capable professionals during the entire process. I am certain that this is how our clients view our veterinary health care teams as well. Whether it is a companion animal practice, an equine practice or a food animal practice, our clients all expect a high level of professionalism and capability to get the desired service completed by us. As happy customers of a long string of professionals and trades people, the ABVMA staff knows the satisfaction and loyalty that this experience has generated for us. I assume that our veterinary customers feel that same satisfaction and loyalty every time they interact with us. ✦

*Darrell Dalton, DVM
Registrar*

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PRESIDENT'S MESSAGE



Dr. Egan Brockhoff

I remember as a young child working the cattle yard on our family farm during the fall. As with many mixed farms, once harvest was completed the process of weaning the spring calves would begin, followed soon thereafter with processing of those calves and then the inevitable sick calf treatments. Over the years, as the farm grew along with our family, we began purchasing more and more calves from various sources to expand our inventories. Biosecurity was never a discussion point in those days, often still isn't, and so populations and diseases were mixed freely. I clearly remember the early challenges of mixing calves from those many and varied sources. Antimicrobial usage was heavy at times, and over the weeks and months of the fall run of calves, our farm was visited often by those wishing to add our business to their dispensary sales. Although quite young, I was fascinated by it all and was earnestly engaged in learning about animal health and agribusiness. Something that struck me even then was that prudent usage of antimicrobials or antimicrobial stewardship was never discussed. There was always just a newer and better bottle. In later years, as technology improved and understanding of bovine respiratory disease expanded, we began working closer with our farms veterinary

health team, and some measure of prudence was introduced. As I look back on that time I can confidently say we have come a long way with respect to prudent usage; be that as it may, there is still ways to go!

As a medical professional, antimicrobial stewardship is yours and my responsibility. In all facets of veterinary medicine, across all animal types, we are being called upon to demonstrate prudence in our prescribing and dispensing activities. Increasingly, the varied usage of antimicrobials in food-producing animals has come under greater regulatory and retail scrutiny. Consumer attitudes towards the use of antimicrobials in the food supply chain continues to drive this increased scrutiny. The global movement of meat and meat products has been progressively influenced by antimicrobial usage and residue avoidance measures. In Europe and North America, the use of these products for growth promotion has resulted in recent changes to application practices in an effort to curtail overall non-therapeutic usage. For many years now the Council of the ABVMA has worked towards informing, educating and preparing our profession for the future of antimicrobial stewardship, as well as understanding current and impending regulation. Council has invested in efforts to help prepare our profession for increasing social and regulatory awareness and control. The Alberta Platform for the Responsible Use of Medicine in Animals (APRUMA) booklet is a product of those efforts and is available in print and online. As a resource, a dedicated website (www.apruma.ca) was developed and a blog instituted focusing on the responsible use of pharmaceuticals in food animals by the veterinary health team and those in animal agriculture. Moreover, as a resource for our members, the weekly ABVMA E-news has for years now finished off with an informative section on Prescribing and Dispensing.

Veterinarians must and will play a critical role in this discussion around antimicrobial stewardship and prudent usage. Our continued and renewed leadership in this area provides significant value to all facets of society through our engagement and discussion.

Within society, doctors of veterinary medicine hold a professional privilege with respect to prescribing and dispensing of pharmaceuticals intended for use in all animals, including food animals and food animal populations. The veterinarian's right to prescribe pharmaceuticals is made possible through the maintenance of medical records that demonstrate a medical recommendation based on an indication for a known or strongly anticipated health concern. The veterinarian's right to dispense pharmaceuticals is made possible through the proper observation and management of a complete prescription. Recognition that prescribing and dispensing are two wholly separate but interconnected activities is critical to our demonstration to society that veterinarians are ideally suited to maintain both activities within the scope of the practice of veterinary medicine. Increasingly, society is placing greater restrictions and pressures upon the veterinary profession and agricultural commodity groups to judiciously and prudently utilize antibiotics within food animal populations. The social license to market food animals is based largely on public confidence. Food animal veterinarians are the professionals best positioned and qualified to moderate the discussion on prudent use of antimicrobials and the social dialogue between the various stakeholders. Given this increased scrutiny, it is important for us to continue to be leaders in demonstrating that the veterinary profession has a clear willingness and understanding of their role within society to ensure prescribing and dispensing are being carried

out in a socially responsible and professional manner. With that in mind, documents such as our APRUMA booklet are highly relevant and timely to the framework of this discussion. APRUMA is intended to be a stakeholder guidepost and underscores general principles and philosophies as they relate to prudent usage. This document provides all of us an opportunity to create engagement and discussion on individual, practice and organizational levels.

Animal health and welfare is near and dear to all of us. As a farmer, I want and need access to a veterinary health team that can provide the necessary medical care, advice and options (including antimicrobials) that I need to ensure that I am maximizing animal health and welfare. As a veterinarian, I recognize that antimicrobials play a role in ensuring animal health and welfare are kept at the forefront of production goals and that antimicrobial use must be allowed to continue if maximizing animal care is to remain as a focus of our professional and social aspirations. As we move forward, our profession must continue to engage with all stakeholders on issues related to prudent usage and issues of access. We can and must demonstrate to society that our medical profession is capable of responsible prescribing and dispensing; that our medical profession is engaged in the social and regulatory dynamics surrounding antimicrobial stewardship; and that our medical profession is taking a leadership role in bringing a diverse cross section of people and industries together to help ensure that a social license is maintained. These are all critical steps along our future pathway. Antimicrobial stewardship is yours and my responsibility.♥

Let's get to it!

*Egan Brockhoff, DVM
ABVMA President*

EDITORIAL POLICY

Readers are invited to submit letters to the editor. Letters should not exceed 250 words, and are subject to editing. Letters containing defamatory, libellous or malicious statements will not be published, nor will letters representing attacks or attempts to demean veterinary organizations.

Viewpoints expressed in letters to the editor as well as articles accepted for publication are those of the writers and do not necessarily represent the opinions of the ABVMA.



Dr. Darrell Dalton

It is time to step up. As we enter the fall season, there are a number of events and processes occurring that all members should be aware of and participate in. These are all events that affect each of us as members of a self-regulating profession and as such, it is important to participate. In no specific order, these events are:

1. Nominations for Council positions

We have two veterinary positions available for Council with one to represent the central region and one to represent the Edmonton region. Completed nomination forms must be received at the ABVMA office by September 26. This is a great opportunity for someone to give back to the profession, as well as to grow professionally themselves. Council is charged with determining the direction that the profession in Alberta will grow, and how it will get there. There are typically seven Council meetings in the year that will span one and a half days each. There are other meetings, such as Registration Day, that Council members may also be requested to attend if available. Council works hard, has large responsibilities and is tremendously important to the profession. If you are interested, submit your nomination form soon! The Council Nomination package was sent out with the July/August magazine. You

may also visit the ABVMA Members' Only home page to download it today!

2. Member Recognition Awards

Nominate veterinarians and animal health technologists for recognition of their contributions to the Association and the profession. There is nothing more gratifying to a member of a group than to be recognized by their peers as having made a significant contribution. If you know of someone that fits any of the criteria for recognition, submit a nomination form for them soon. Forms must be accompanied by appropriate supporting documentation, so be sure to give yourself time to provide this. Nomination forms were sent out with the July/August magazine. You may also visit the ABVMA Members' Only home page to download it today!

3. Practice Inspection Practice Standards Bylaw

The PIPS Bylaw Task Force has been working countless hours in the past year to bring a new PIPS Bylaw forward for a membership vote. The old bylaw is antiquated and does not meet the needs of practices today. It is also very restrictive and forces practices to conform to rigid guidelines according to the practice structure and styles when it was passed in 2003. Over time, it has become impossible for new practices to be wedged into the old bylaw. Times change and so must the bylaw. The PIPS Task Force has proposed a comprehensive and modern bylaw that will be sent forward to the membership this fall for a mail-in vote. It will be sent on a Pass/Fail basis. The time for word-smithing and arguing points is over. The membership has had an opportunity to comment on the draft-proposed bylaw, and the Task Force received over 350 comments. Each and every comment was considered by the group. If you commented, thank you for your input. Whether a suggestion was included in the bylaw, you

have contributed to the final product.

Watch for a ballot in your personal mailbox, and let's pass this bylaw.

4. Committee Nominations

Previously in the association, we asked for volunteers from the membership to sit on the Professional Enhancement Committees when we processed annual member renewals in November. Unfortunately, volunteers were actually volunteering for the following year, not the upcoming year. This caused some confusion, as people's situations and availability changed over time. Last year, we introduced a new Terms of Reference for the renamed Professional Advisory Committees. Part of the Terms of Reference was for the call for volunteers to occur in the autumn. Volunteers for these Advisory Committees will actually be asked to begin their term at the following Leadership Weekend, therefore shortening the timeframe by a year.

As with Council, volunteering for an Advisory Committee can be very rewarding. Council relies on the Advisory Committees to share and bring forward issues in their area of interest. The advisory committees become an extension of the eyes and ears of Council. Advisory committees can make suggestions to Council, or be asked by Council to provide information and suggestions regarding a specific topic. Last year we also made a concentrated effort to involve these committees in the production of communication messages to be delivered through social media. This will continue in the upcoming year.

Commitments in time for these positions are certainly less than for Council. Each committee meets in person twice per year, with one of those meetings occurring at the Leadership Weekend. There

may also be teleconferences throughout the year. The Leadership Weekend remains one of the greatest sources of success for the ABVMA, and is appreciated by all that attend. It is a great opportunity to contribute to your profession, meet your fellow members, gain some valuable insight into your association and enjoy the collegiality that is so unique to the veterinary profession. We have positions of interest to all members.

5. Social Media

Like it or not, social media is here to stay and has become one of the most influential ways of getting our messages out to the public. If you are not already on Facebook, I would strongly recommend that you become a member and check out the ABVMA Facebook page. We spend a lot of time and effort to get the right message with the correct information out to the public. From time to time, we do hit on some hot topics and receive strong reactions to them. This is your opportunity to get involved and interact. If someone is criticizing the veterinary profession with incorrect information, this is your opportunity to get involved and correct them! It should not only be the Association that is answering complaints or criticism, it should be members of the profession.

One last note on the subject of "stepping up": Kudos to Dr. Bousquet, an ABVMA member who stood up and made a statement regarding the humaneness of activities on a recent episode of the CTV program *The Amazing Race Canada*. Her voice was heard provincially as well as nationally. The CVMA is also issuing a statement regarding this incident. Never think that you are a lone voice in the wilderness. If it is important, you will be heard, and we are here to help! 🐾

Darrell Dalton, DVM
ABVMA Registrar



2014 ABVMA COUNCIL

Back Row

(Left to Right, Standing):

Dr. Christa Coetser
Mr. Alvin Kumlin
Dr. Gordon Strick
Dr. Alastair Cribb
Mr. Brian Travers
Dr. James Marshall
Dr. Margitta Dziwenka
Dr. Darrell Dalton

Middle Row

(Left to Right, Seated):

Dr. Kevin MacAulay
Dr. Egan Brockhoff
Ms. Megan Fleming
Mrs. Nichole Boutilier
Dr. Louis Kwantes
Dr. Gerald Hauer

Front Row

(Left to Right, Seated):

Dr. Jan Bystrom
Ms. Andrea Edwards
Dr. Jocelyn Forseille*
Dr. Cary Hashizume

Missing from Photo
Dr. Douglas Freeman

*Member stepped down from Council

COUNCIL HIGHLIGHTS

Cary Hashizume, DVM

June 26 & 27, 2014

The annual ABVMA outreach road trip took place June 25 to 27, 2014. Council and staff had the pleasure of visiting 15 veterinary facilities in the communities of Airdrie, Calgary, Black Diamond, Turner Valley, Bragg Creek, Cochrane, Canmore and Rocky View County. The trip was a fantastic opportunity to visit with veterinary professionals in their own clinics. Pride of ownership and dedication to both the profession and community were evident at each veterinary facility along the way. ABVMA Council and staff members sincerely appreciated the gracious hospitality shown to us by all we visited!

An evening regional meeting and social held in Calgary on June 25th provided Council with further opportunity to meet with veterinary colleagues. During the course of the evening, Dr. Kwantes provided a short presentation regarding the ABVMA strategic priorities for 2014, and welcomed feedback and discussion regarding the strategic priorities.

The road trip schedule included Council meetings on the evening of June 26th and morning of June 27th. The following are some of the highlights of the main Council meeting.

a) Business Arising:

- Council reviewed a report outlining the ABVMA strategic priorities for 2014. Strategic priorities, as identified during a meeting between Council and Advisory Committee Chairs in April 2014, include: advocacy and communication, one health, human resource development, enhancement of veterinary facilities, member wellness, leadership, animal welfare and continuing education. These strategic priorities and activities directed towards achievement of action items for each priority will be documented on the Members' Only section of the ABVMA website. Council will also receive a strategic priorities update at each Council meeting.
- The immediate development and institution of an ABVMA microsite was discussed and

approved by Council. The microsite will facilitate public and member access to and sharing of online veterinary resources.

- Council was advised of the progress of the Practice Inspection and Practice Standards (PIPS) Bylaw amendments. The PIPS Bylaw Task Force has actively solicited and carefully considered all member feedback regarding proposed bylaw revisions. Once the amendments have been completed, an electronic copy of the proposed bylaw will be available for members to review prior to a mail-in vote by the membership. Members wishing to receive a printed copy of the proposed PIPS bylaw can do so by contacting the ABVMA office.
- Council received an update regarding the upcoming ABVMA office move. Effective July 30, 2014, the new address for ABVMA will be:

Suite 104, Building #3, Elm Business Park
9452 - 51 Avenue, Edmonton, Alberta T6E 5E6
Phone and fax numbers will remain unchanged.

All ABVMA contacts will receive a change of address card via traditional mail. Please note that in order to facilitate the move, the ABVMA office will be closed July 25, 28 and 29, 2014.

- Council appointed a task force to review and update existing Council Guidelines for the Roles of Registered Animal Health Technologists, Auxiliaries and Students. Working in conjunction with the Human Resource Development Advisory committee, the task force will consider updates to the description and roles of registered animal health technologists, auxiliaries and students. Advanced training or specialty recognition of animal health technologists (and plausible impact on scope of practice) and veterinary medical tasks which may be delegated to registered animal health technologists will be reviewed by this task force.
- Council discussed and approved policy amendments to reflect the use of either registered animal health technologist (RAHT) or registered veterinary technologist (RVT) to the Council policy – Use of Titles in Veterinary Medicine. Further

to the use of the title RVT, amendments to the names of registration categories for RAHTs or RVTs in the ABVMA general bylaws will be required.

- Pursuant to the April 1, 2014 adjustment of Canadian Food Inspection Agency (CFIA) activities related to rabies, the Council policy regarding incidents of animal biting and other exposure incidents (to humans) from dogs, cats and ferrets was revised and approved by Council. The document provides veterinary professionals with guidelines to take following bite exposure incidents. Amendments to the policy reflect that rabies is now reportable to the Office of the Chief Provincial Veterinarian of Alberta, who will in turn report cases of suspected rabies to the CFIA. The revised policy will be posted on the members-only section of the website.
 - Council reviewed, discussed and supported the Canadian Veterinary Medical Association (CVMA) response to the Canadian Medical Association position statement on the use of antimicrobials in agriculture. Council was supportive of the CVMA recommendations to the Canadian Medical Association, including to communicate the responsible and prudent use of antimicrobials to veterinarians and to develop a comprehensive antimicrobial stewardship strategy that encompasses human and veterinary medicine.
- ### b) New Business
- Council reviewed the current financial position of the association. This review included discussion regarding the ongoing development of our communication strategy and engagement with the public and ABVMA members.
 - Dr. Troy Bourque was reappointed to a second (three-year) term as the ABVMA representative to the CVMA.
 - Council was made aware of concerns regarding drop shipping of pharmaceuticals, including the veterinary oversight of feed additive antimicrobials which are delivered from the manufacturer directly to the end-user. This topic will be

continued on page 7

continued from page 6

- reviewed and explored in more detail at future Council meetings.
- Council discussed and supported the increased representation of veterinarians and animal health technologists at Urban Animal conferences. The ABVMA will have a veterinarian representative attend the 2014 Summit for Urban Animal Strategies, and the ABVMA will encourage and facilitate the nomination of veterinarians and animal health technologists for Urban Animal Emerging Leader Scholarships to attend the October 2014 summit.
- Council approved minor updates to the ABVMA logos.
- Given the depth, breadth and importance of the strategic priority of member wellness, the establishment of a member wellness committee as an independent, non-legislated advisory committee was approved by Council.
- Council discussed the topic of prescribing marijuana for medical purposes in animals, and subsequently approved an amendment to the Council Guidelines

regarding Dispensing, Compounding and Selling Pharmaceuticals. The amendment will state that veterinarians in Alberta are not permitted to authorize the purchase of marijuana for the treatment of animals.

Please refer to the ABVMA website to access the policies and guidelines referenced above.

As always, please do not hesitate to contact a Council member or ABVMA staff member with any questions, comments or concerns.



Dr. Cary Hashizume

Cary Hashizume, WCVMA '99

Dr. Cary Hashizume graduated from the Western College of Veterinary Medicine in 1999. She has worked in small animal primary care practice and small animal emergency and critical care practice in both Edmonton and Calgary. From 2010 to 2013, Cary was engaged as a clinical teacher at the University of Calgary, Faculty of Veterinary Medicine (UCVM).

Cary has served as a community member of the UCVM

curriculum committee from 2008 to 2013. Cary was a member of the ABVMA Practice Review Board from 2008 to 2013, and served as chairperson of this board in 2010. Since 2012, Cary has served as an examiner for the CVMA National Examining Board's Clinical Proficiency Examination.

Given her interest in the teaching and assessment of veterinary students, Cary is pursuing a Master of Science

degree program (University of Calgary, Faculty of Medicine, Department of Community Health Sciences) with a focus on medical education.

In her spare time, Cary enjoys spending time with her husband, their spoiled Shih Tzu, and friends and family. Cary's recreational activities include weight and interval training, hiking, gardening and cross-country mountain biking.



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MEMBERSHIP MATTERS

JUNE 2014	Veterinarians		Effective Date	Effective Date
	Transfer from Non-Practicing to Time Limited			
	Dr. Christine Stickland, #2434		May 1, 2014	
	Transfer Active General to Time Limited			
	Dr. Holly Hunter #2235		June 3, 2014	
	Transfer Active General to Non-Practicing			
	Dr. Sonja Tjostheim, #2884		June 17, 2014	
	Dr. Meagan McBurney, #2344		June 1, 2014	
	Dr. Sarah Wood, #2865		June 8, 2014	
		Cancel Active General		
		Dr. Selina Watt, #2884		May 15, 2014
		Cancel Temporary		
		Dr. Praseeda Ajitkumar, #2963		May 1, 2014
		Cancel Limited Supervised		
		Dr. Ahmed Elsadany, #3067		April 3, 2014

APRIL 2014	Animal Health Technologists		Effective Date	Effective Date
	Re-instate Active			
	Callie Demchenko, #2299		May 21, 2014	
	Shayla Tansey, #2463		May 6, 2014	
	Transfer Non-Practicing to Active			
	Jana Mottl, #2529		June 2, 2014	
	Transfer Provisional to Active			
	Lauren Russell, #3121		April 23, 2014	
	Jessica Johns, #3062		April 23, 2014	
		Cancel Provisional		
		Stephanie Rasmussen, #3090		April 23, 2014
		Jamie Eckstein, #3144		May 25, 2014

JUNE 2014	Permit to Practice		Effective Date	Effective Date
	Permit to Practice Approval			
	Jayben Holdings Ltd.			
	(Dr. Jeff Dand #1699)		April 15, 2014	
	1805505 Alberta Ltd.			
	(Dr. Jennifer Dixon #3089)		April 25, 2014	
	1821200 Alberta Corporation			
	(Dr. Gina Arps #1175)		May 14, 2014	
	Edgewater Companion Animal Clinic Ltd.			
	(Dr. Christine Martens #1926)		May 27, 2014	
		GLC Vet Services Ltd.		
		(Dr. Ashwani Chander #2806)		June 18, 2014
		Cancel Permit to Practice		
		Edmonton Veterinarian's Emergency Clinic Ltd.		
		(Dr. Brent Jackson #1035)		June 12, 2014

Registered title of RVT approved by Council

In April 2014, the Alberta Association of Animal Health Technologists (AAAHT) received member support for the name change to Registered Veterinary Technologist (RVT) in an online survey that showed 93% in favour of the RVT title. In June, ABVMA Council approved the change to the Title Use Council Policy.

Use of both titles 'Registered Veterinary Technologist' and 'Registered Animal Health Technologist' will be permitted. A resolution will be proposed by Council to amend the ABVMA bylaws to change the names of the registration categories to use the term Registered Veterinary Technologist.

Following approval at the ABVMA Annual General Meeting in March 2015, 'Registered Technologist (RVT)' will become

the preferred title. This change in registration designation should in no way alter or affect the title of the diploma 'Animal Health Technology (AHT)'. The ABVMA requests that educational institutions refrain from changing the name of the diploma program.

The use of 'Registered Veterinary Technologist (RVT)' by appropriately registered individuals will allow for distinction of persons who have graduated but have not been accepted for registration. Only appropriately registered individuals are permitted to participate in the practice of veterinary medicine or hold out to the public that they are entitled to do so.

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COMPLAINT DIRECTOR'S REPORT

Complaint Case #12-23, Case # 12-24

A letter of complaint was received from a member of the public regarding the medical care provided to her cat by Dr. Jeff Serfas. The complainant took care of a feral cat which was approximately 12 years old and at no time had she ever been able to handle the cat. The cat was gaunt and coughing, and as the cat's condition appeared to be getting worse, the cat was brought to see Dr. Serfas. The complainant informed the staff that the cat was feral, had never been to a veterinarian nor had she ever been handled.

Dr. Serfas entered the examination room holding his 18-month-old son who was sick at the time. Dr. Serfas acknowledges that he expected to euthanize the cat that day. The complainant informed Dr. Serfas he should not open the cage door; however, Dr. Serfas felt that he could properly open the door and assess the cat. He attempted to do so, but the cat escaped and ran under a display case.

Dr. Serfas, who was wearing gloves, was able to grasp the cat by the back end with the intent of injecting the cat with dexdomitor. At the same time Dr. Serfas went to inject the cat, she flipped around and bit him on the forearm. In response to being bit, Dr. Serfas flung the glove and the cat off his arm, which then hit the floor with considerable force. Thereafter, the cat exhibited respiratory distress and open-mouth breathing. Dr. Serfas gave antisedan to reverse the dexdomitor but the cat died soon after. Upon examination, Dr. Serfas confirmed there was firmness in the chest which he speculates may have been a mass.

In addition to the letter of complaint regarding the cat, and pursuant to Section 27.1 of the Veterinary Profession Act, Dr. Phil Buote, Complaints Director initiated a complaint against Dr. Serfas as a result of information received in part from an associate working with Dr. Serfas in 2011 and 2012. The information was that during her time with Dr. Serfas as a senior student and subsequently as an associate

veterinarian, the associate and other employees noted the following:

- a.i. Dr. Serfas did not undertake appropriate physical examination of small animal patients prior to inducing anesthesia.
- a.ii. That an inappropriate anesthetic protocol was utilized on small animal patients.
- a.iii. Dr. Serfas did not gown in appropriate surgical attire before performing small animal surgery.
- a.iv. Appropriate anesthetic monitoring was not undertaken by a registered veterinarian, RAHT or by the use of electronic monitors during small animal surgeries.
- a.v. Small animal patients were left to recover from anesthetic without appropriate monitoring.
- a.vi. That anesthetized small animal patients were left unattended and without appropriate monitoring.
- a.vii. Occasionally small animal patients that were anesthetized were left unattended on the surgical table and fell as a result of inappropriate monitoring.
- a.viii. That inappropriate pain management was provided to small animal post-surgical patients.
- a.ix. That on occasion Dr. Serfas physically left the premises of FVC while small animal patients remained anesthetized and intubated.
- a.x. Unregistered auxiliary staff were permitted to extubate recovering anesthetized patients.

As a result of ongoing custody issues, Dr. Serfas had limited time with his son and allowed his son in the clinic during working hours. Occasionally he was in the surgery suite during the course of small animal surgeries and appointments.

In October 2012, as a result of a desire to hire more staff, MS was

hired. On November 2, 2012 Dr. Serfas, along with MS and another employee, attended at a call. At the end of the work day, they socialized with the farmer and his helpers consuming food and alcohol. Dr. Serfas then drove to an additional call on their way home. In or around mid-December, 2012 all the staff of FVC quit their employment leaving MS as the only employee. MS continued to have ongoing substance abuse issues and Dr. Serfas allowed and permitted her to continue to work while impaired.

On December 18, 2012, the concerns raised regarding Dr. Serfas' practice led to the ABVMA suspending his ability to practice veterinary medicine pending an assessment with an addiction specialist. Dr. N D undertook that assessment on December 21, 2012 and the suspension of Dr. Serfas was removed immediately thereafter. No evidence of addiction issues were found.

Two subsequent employees joined FVC in January 2013. Both left the employ of FVC in March 2013 citing concerns regarding the functioning of the clinic, MS' behaviour and Dr. Serfas' professionalism. The employees of FVC, all of whom were non-registered auxiliary personnel, confirmed they undertook the diagnosis of small animal patients, dental diagnosis, rabies vaccinations, extubating patients, anesthetic monitoring, recovering anesthetics and dental prophylaxis.

It is confirmed that FVC did not employ a RAHT in order to assist with the proper dispensing of pharmaceuticals and biologicals. Further the employees confirmed that with respect to the sale of pharmaceuticals and biologicals:

- i. Pharmaceuticals and biologicals were sold by staff without the appropriate production animal medicine ("PAM") certified training.
- ii. That Dr. Serfas was not in attendance to appropriately dispense pharmaceuticals and biologicals and accordingly dispensing was inappropriately done by non-registered auxiliaries.

iii. There was inappropriate labelling of pharmaceuticals and biologicals.

iv. That Dr. Serfas did not properly review the labels of all pharmaceuticals and biologicals dispensed by FVC.

v. That pharmaceuticals and biologicals were dispensed without appropriate timely medical information justifying the need for a drug and without a valid prescription.

As a result of the inappropriate dispensing by non-registered auxiliary, a biological was dispensed which resulted in cattle aborting their pregnancies. Dr. Serfas also dispensed refrigerated products that had been heated beyond acceptable temperature range.

In 2012, a staff member was bitten by a feral cat. Dr. Serfas did not undertake the appropriate protocol with respect to the consideration of the risk of rabies, including notification of the medical officer and quarantining of the cat.

Dr. Serfas is responsible for a busy rural veterinary medical practice. He has had numerous staff in his employ over the span of the two years of this investigation. It is confirmed that he engaged in inappropriate, unacceptable, intimate and sexual behavior, contact and comments with staff members of his clinic. In addition, Dr. Serfas has made physical and verbal threats, abusive and derogatory comments towards staff, clients and the community, including the RCMP. As a result of his emotional volatility, Dr. Serfas has on occasion intentionally harmed his own animals. In allowing his son to be present in the clinic while undertaking procedures, JS has been exposed to dangerous chemicals and environments.

Dr. Serfas has not completed or maintained appropriate medical records as follows:

- i. His medical records are sparse and insufficient.
- ii. He failed to complete and maintain appropriate surgical logs.

continued on page 11

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- iii. There is a failure to create and maintain a radiology log.
- iv. He has failed to create and maintain appropriate anesthetic record.

In response to requests for medical records from other clinics, FVC has not undertaken the appropriate and timely transfer of medical records as requested by clients and other veterinarians.

The complaints were investigated extensively over the course of one year and the investigator's report was provided to the Complaint Review Committee (CRC). The matter was referred for a hearing. Dr. Serfas entered into consent negotiations which resulted in an admission of unprofessional conduct and consent order. These were ultimately accepted by the Hearing Tribunal.

AGREED FINDINGS OF THE HEARING TRIBUNAL:

WITH RESPECT TO THE FERAL CAT:

Inappropriate Handling

- 1. That on October 13, 2012, in the treatment room, when approaching the cat in her carrier, Dr. Serfas failed to heed the warnings of the complainant with respect to the ability to properly restrain the cat as a feral cat;
- 2. That on October 13, 2012, Dr. Serfas failed to appropriately restrain the cat.
- 3. That upon the cat responding to the stress of handling and biting Dr. Serfas, with inappropriate force, Dr. Serfas threw the cat to the floor;

Diagnosis and Treatment

- 4. That Dr. Serfas failed to properly undertake a diagnostic and treatment plan with respect to the cat;

Distraction/Safety

- 5. That Dr. Serfas inappropriately had his son, a small child, in the treatment room when undertaking the evaluation, diagnosis and treatment of the cat, thereby creating a distraction and/or a safety risk;

Medical Records

- 6. That Dr. Serfas failed to create appropriate medical records with respect to the assessment, diagnosis and treatment of the cat;

WITH RESPECT TO SECTION 27.1 OF THE VETERINARY PROFESSION ACT:

Anesthesia and Surgery

- 7. That Dr. Serfas failed to undertake an appropriate physical examination of small animal patients prior to inducing anesthesia on these surgical patients.
- 8. That Dr. Serfas failed to utilize an appropriate anesthetic protocol on small animal patients.
- 9. That Dr. Serfas performed small animal surgery without gowning in appropriate surgical attire.
- 10. That Dr. Serfas performed small animal surgeries without appropriate anesthetic monitoring undertaken by a registered veterinarian, a registered animal health technologist (RAHT), or by the use of electronic monitors such as pulse oximetry.
- 11. That Dr. Serfas permitted small animal patients to recover from anesthetic without appropriate monitoring.

- 12. That anaesthetized small animal patients were left unattended and/or without appropriate monitoring.

- 13. That anaesthetized small animal patients left unattended on the surgical table had fallen as a result of inappropriate monitoring.

- 14. That Dr. Serfas failed to provide appropriate pain management to surgical patients.

- 15. That Dr. Serfas left the physical premises of FVC while small animal patients remained anaesthetized and intubated.

- 16. That Dr. Serfas permitted unregistered auxiliary staff to extubate recovering anesthetized patients.

- 17. That on occasion Dr. Serfas inappropriately allowed a small child in the surgery suite

during the course of small animal surgeries.

Pharmaceuticals and Biologicals

- 18. That Dr. Serfas permitted pharmaceuticals and biologicals to be sold by unregistered auxiliary staff without the appropriate Production Animal Medicine (PAM) certified training.

- 19. That pharmaceuticals and biologicals were inappropriately dispensed by unregistered auxiliaries.

- 20. That Dr. Serfas failed to provide appropriate labelling of pharmaceuticals and biologicals.

- 21. That Dr. Serfas failed to properly review the labels of pharmaceuticals and biologicals dispensed by FVC.

- 22. That Dr. Serfas inappropriately permitted the dispensing of biologicals that resulted in several cattle aborting their pregnancies.

- 23. Dr. Serfas inappropriately dispensed pharmaceuticals and biologicals without establishing an appropriate timely medical need for these drugs (without a valid prescription).

- 24. That Dr. Serfas inappropriately dispensed refrigerated products that had been heated beyond the acceptable temperature range.

Professionalism

- 25. That on November 2, 2012 Dr. Serfas exercised poor judgement in consuming alcohol while undertaking his professional responsibilities.

- 26. That on or about November 2, 2012 Dr. Serfas undertook BSE sampling and examination of a dead cow while impaired.

- 27. That Dr. Serfas assigned and permitted a staff member, MS, to carry out duties with clients at FVC when Dr. Serfas knew her ability to do so was impaired.

Inappropriate Delegation of Responsibilities

- 28. That Dr. Serfas delegated veterinary medical tasks to non-registered auxiliary

personnel, including diagnosing the condition of small animal patients, dental diagnosis, rabies vaccinations, extubating patients, anesthetic monitoring, recovering anesthesia and dental prophylaxis.

Miscellaneous

- 29. Dr. Serfas failed to take appropriate action in consideration of the risk of rabies with respect to a staff member, JF, after she received a bite by a feral cat, including notification of the Medical Officer of Health and quarantine of the cat.

Professionalism

- 30. That Dr. Serfas engaged in inappropriate and/or unacceptable intimate and/or sexual behavior, contact and/or comments with staff members of FVC, both in the clinic and in his motor vehicle.

- 31. That Dr. Serfas made physical and verbal threats, abusive and derogatory comments towards, and intimidating staff, clients and community.

- 32. That Dr. Serfas intentionally harmed animals.

- 33. That Dr. Serfas inappropriately exposed a minor to a dangerous chemical and dangerous environments by permitting JS to be present for an anesthesia procedure, drawing narcotics, and injecting a feral cat while JS was in the examination room.

Medical Records

- 34. That Dr. Serfas failed to complete and maintain appropriate medical records.

- 35. That Dr. Serfas failed to complete and maintain appropriate surgical records with respect to his surgical procedures.

- 36. That Dr. Serfas failed to create and maintain a radiology log.

- 37. That Dr. Serfas failed to create and maintain an appropriate anesthetic record.

- 38. That Dr. Serfas failed to undertake an appropriate and timely transfer of medical

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records when requested by clients and veterinarians.

ACKNOWLEDGMENT OF RESPONSIBILITY:

It is acknowledged by the ABVMA and Dr. Serfas that his conduct as described above constitutes unprofessional conduct. Dr. Serfas has accepted responsibility for his conduct pursuant to s. 35.1 of the Veterinary Profession Act. The sanctions set out below are jointly agreed to and based upon, in part, the responsibility accepted by Dr. Serfas.

NO RIGHT TO APPEAL:

The ABVMA and Dr. Serfas agree that there shall be no right of appeal from this Consent Order.

ORDERS AS TO SANCTIONS:

The Hearing Tribunal orders that the appropriate sanctions in the circumstances of this matter are as follows:

1. A Reprimand shall issue as against Dr. Serfas.
2. Dr. Serfas shall be suspended from the practice of veterinary medicine for a period of 30 days commencing June 1, 2014.
3. Dr. Serfas shall pay fines in the amount totalling \$6,000 within 90 days of the date of this Order (\$2,000 fine with respect to use of unregistered auxiliary personnel to undertake veterinary medical tasks; and \$4,000 fine with respect to the unprofessionalism).
4. Dr. Serfas shall be required to complete, at his own costs, within six months of the date of this Order, the following continuing education obligations:
 - i. Dr. Serfas shall be required to successfully complete the veterinary medical records course offered online by Washington State University;
 - ii. Dr. Serfas shall attend the "Basic Small Animal Anesthetic" course of UCVMA during the period of June 9-13, 2014.
 - iii. Dr. Serfas shall attend the weekend course on May 3 and 4, 2014 entitled "The Art and Science of Animal Behaviour".
5. Dr. Serfas shall attend an anger management course, as approved by the ABVMA, at his own costs within the following six months.
6. Dr. Serfas shall attend at a minimum of 12 counselling sessions with a mental health practitioner approved by the ABVMA with an emphasis on issues of anger management and appropriate professionalism. The cost shall be the responsibility of Dr. Serfas. The therapist shall be entitled to receive all materials from this professional conduct proceeding. The ABVMA shall be entitled to such disclosure from the practitioner as it deems necessary with respect to this matter. Dr. Serfas shall consent to any such disclosure to the ABVMA.
7. Dr. Serfas' practice shall be subject to practice audits by a practice auditor approved by the ABVMA twice yearly for a period of two years (two audits which will be announced and two audits which will be unannounced). This audit shall focus on but not be limited to medical records, anesthesia protocols, pain management and office management. Dr. Serfas shall pay the costs of these practice audits and shall provide any and all information requested by and to the auditor. The result of the practice audit shall be provided to the Complaints Director and PIPs Committee and subject to their approval.
8. Dr. Serfas shall pay a portion of the costs of the investigation and Hearing with respect to this matter in the sum of \$10,000 within six months of the date of this Order.
9. If the Complaints Director deems there to be a violation of this Order, including, but not limited to determination that there have been the practice of veterinary medicine during the period of suspension or failure of any of the practice audits as unilaterally deemed

by the Complaints Director, Dr. Serfas shall, upon notice by the Complaints Director and/or the Registrar, be suspended from the practice of veterinary medicine pending a Hearing into allegations of unprofessional conduct resulting from the breach of this Order. The Complaints Director and/or the Registrar shall maintain this discretion until such time as all provisions of this Order are satisfied including the practice audits as set out in paragraph 5 herein.

10. There shall be publication of this Order on a "with names" basis.

Complaint Cases 13- 21, 13-22

A letter of complaint was received about a veterinarian and a veterinary practice regarding the medical care provided to a rabbit that was presented for a neuter.

When the owner presented the rabbit for the neuter, an unregistered auxiliary spoke with the client about pre-anesthetic blood testing and IV fluids. The client declined to have these performed.

During the procedure, the rabbit experienced a sudden drop in heart rate and despite some efforts to resuscitate, the rabbit died. An unregistered auxiliary assisted with surgery and was involved in performing CPR.

When the client returned to the clinic to retrieve the rabbit's body, the veterinarian informed the client that it would have been helpful if he had consented to pre-anesthetic blood testing and IV fluids. There was no necropsy offered to the client.

The complaint was investigated and was reviewed by the Complaint Review Committee (CRC) as two separate complaint cases; one against the veterinarian (Case #13-21) and one against the permit holder for the veterinary practice (Case #13-22).

The veterinarian and the permit holder both entered into consent discussions that resulted in admissions of unprofessional conduct and consent orders that were ultimately accepted by the hearing tribunal.

CASE # 13-21 - Veterinarian

AGREED FINDINGS OF THE HEARING TRIBUNAL:

Informed Consent

1. That on April 23, 2013 the veterinarian failed to obtain informed consent from the owner regarding his decision to not perform pre-surgical blood work and IV fluids during surgery.

Non-registered Auxiliary Personnel

2. That the veterinarian inappropriately delegated the obtaining of informed consent and resuscitation procedures to non-registered auxiliary personnel.
3. That the veterinarian assigned responsibilities to non-registered auxiliary personnel without providing the appropriate training specifically requiring staff to restrain animals in the clinic.

Resuscitation

4. That on April 23, 2013 the veterinarian failed to utilize appropriate resuscitation procedures with respect to the rabbit.

Surgical Monitoring

5. That on April 23, 2013 the veterinarian failed to undertake an appropriate anesthetic protocol with respect to the rabbit.
6. That on April 23, 2013 the veterinarian failed to properly monitor the rabbit's anesthesia.

Medical Records

7. That the veterinarian failed to create or maintain appropriate medical record with respect to the rabbit.

ACKNOWLEDGMENT OF RESPONSIBILITY:

It is acknowledged by the ABVMA and the veterinarian that his conduct as described above constitutes unprofessional conduct. The veterinarian has accepted responsibility for his conduct pursuant to s. 35.1 of the Veterinary Profession Act. The sanctions set out below are jointly agreed to and based upon, in part, the responsibility accepted by the veterinarian.

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NO RIGHT TO APPEAL:

The ABVMA and the veterinarian agree that there shall be no right of appeal from this Consent Order.

ORDERS AS TO SANCTIONS:

The Hearing Tribunal orders that the appropriate sanctions in the circumstances of this matter are as follows:

1. A Letter of Reprimand shall be issued against the veterinarian.
2. The veterinarian at his own costs shall complete the following continuing education:
 - a. The veterinarian shall be required to successfully complete the Veterinary Medical Records course offered online by Washington State University within 30 days from the date of this Order;
 - b. The veterinarian shall successfully attend at the one week Clinical Proficiency course offered by University of Calgary Veterinary Medicine (UCVM) in small animal anaesthesia during the period June 2014; and
 - c. The veterinarian shall complete an additional 10 hours of continuing education in emergency critical care specifically in the area of CPR; and
 - d. The veterinarian shall complete an additional five hours of continuing education in communication at Olds College scheduled for June 21, 2014.
3. The veterinarian shall be obliged to:
 - a. Review the *Council Guidelines For the Role of Registered Animal Health Technologists, Unregistered Auxiliaries and Students*, and provide a report (1500 words) to the Complaints Director within 90 days of the date of this Order.
4. The veterinarian shall pay costs of this matter in the amount of \$2,500 within one year of the date of this Order.

5. The veterinarian shall pay a fine in the amount of \$1,000 with respect to the inappropriate delegation of veterinary medical tasks to unregistered auxiliaries.
6. If the Complaints Director deems there to be a violation of this Order, he or she shall upon notice to the veterinarian be entitled to suspend him from the practice of veterinary medicine pending a Hearing into further allegations of unprofessional conduct resulting from the breach of this Order. The Complaints Director and/or Registrar shall maintain this discretion until such time as all provisions of this Order are satisfied.
7. There shall be a publication of this Order in the ABVMA Member Magazine and/or Enews on a "without names" basis.

CASE # 13-22 – Permit Holder

AGREED FINDINGS OF THE HEARING TRIBUNAL:

Lack of Informed Consent

1. That as a permit holder the veterinary practice failed to provide instructions and/or direction to staff that obtaining and documenting informed consent regarding pre-surgical blood work and surgical IV fluids was necessary to undertake surgery at the veterinary practice.

Inappropriate Delegation

2. That the veterinary practice permitted non-registered auxiliary personnel to perform veterinary medical procedures, specifically informed consent and resuscitation.
3. That the veterinary practice assigned responsibilities to unregistered auxiliary staff without providing the appropriate training specifically requiring staff to restrain animals in the clinic.

ACKNOWLEDGMENT OF RESPONSIBILITY:

It is acknowledged by the ABVMA and the veterinary practice that the conduct as described above constitutes unprofessional conduct. The veterinary practice

has accepted responsibility for this conduct pursuant to s. 35.1 of the Veterinary Profession Act. The sanctions set out below are jointly agreed to and based upon, in part, the responsibility accepted by the veterinary practice.

NO RIGHT TO APPEAL:

The ABVMA and the veterinary practice agree that there shall be no right of appeal from this Consent Order.

ORDERS AS TO SANCTIONS:

The Hearing Tribunal orders that the appropriate sanctions in the circumstances of this matter are as follows:

1. A Letter of Reprimand shall be issued against the veterinary practice.
2. The veterinary practice will provide in-house staff training and/or continuing education to all employees in the areas of CPR, emergency circumstances and critical care situations, appropriate to their required level of supervision. This training shall be provided by a specialist in emergency and critical care within 60 days from the date of this Order.
3. The veterinary practice shall be obliged to:
 - a. Review the *Council Guidelines for the Role of Registered Animal Health Technologists, Unregistered Auxiliaries and Students*, and provide a report (1500 words) to the Complaints Director within ninety 90 days of the date of this Order.
 - b. Provide a written report to the Complaints Director for his approval demonstrating an understanding of a review of the issue of informed consent.
4. The veterinary practice shall attend an ABVMA registration day scheduled for 2014.
5. The veterinary practice shall pay costs of this matter in the amount of \$2,500 within one year of the date of this Order.
6. The veterinary practice shall pay a fine in the amount of \$1,000 with respect to the inappropriate delegation of

veterinary medical tasks to unregistered auxiliaries.

7. If the Complaints Director deems there to be a violation of this Order, he or she shall upon notice to the veterinary practice be entitled to suspend the veterinary practice from the practice of veterinary medicine pending a Hearing into further allegations of unprofessional conduct resulting from the breach of this Order. The Complaints Director and/or Registrar shall maintain this discretion until such time as all provisions of this Order are satisfied.

8. There shall be a publication of this Order in the ABVMA Member Magazine and/or Enews on a "without names" basis.

*Phil Buote, DVM
ABVMA Deputy Registrar and
Complaints Director*



Update on PIPS Bylaw Amendments

The PIPS Bylaw Task Force has spent hundreds of hours intensively reviewing the PIPS Bylaw in consideration of your input and is happy to report the document is ready for final review by Council late in August. The intention of the new Bylaw is to define the practice of veterinary medicine within acceptable standards with practice categories that aren't as restrictive as the current Bylaw.

Here's a summary of the steps that have been followed:

- PIPS Committee collected, compiled and considered all members' comments from the QA Guides for three years.
- PIPS Bylaw Task Force appointed by Council in April 2013.
- First call for member input was in the November 20, 2013 E-news.
- Working copy of PIPS Bylaw amendments posted on ABVMA website for member input December 2013. The ABVMA office received all member comments until March 31, 2014.
- ABVMA Advisory Committees discussed the draft bylaw document at Leadership Weekend, February 2014.
- Resolution approved at February 2014 AGM to request Government of

Alberta to amend PIPS standards to reflect current veterinary practices.

- Open forum for PIPS Bylaw discussion occurred following the AGM on February 9, 2014.

Next steps:

- The proposed new PIPS Bylaw, along with a copy with additions and changes presented in red ink, will be posted on the ABVMA website in September for review.
- A mail-out ballot will be mailed to each voting member later this fall as is done to elect Council members.

ABVMA MEMBERS' MAGAZINE ONLINE



The ABVMA Members' Magazine is the official means of communication between the Association and its membership.

Starting in January 2014 the ABVMA Magazine has gone digital! The magazine is now available in PDF format for download on the ABVMA website at www.abvma.ca. This move is intended to increase online visibility and give members a "Green" alternative to receiving the publication.

If you DO NOT want to receive a hard copy of future issues of the magazine by regular mail, please contact Kathy Naum at the ABVMA office, 780-489-5007 or toll-free 1-800-4040-2862, Ext. 233 or by email:

kathy.naum@abvma.ca.

WELLNESS

FOR THE VETERINARY TEAM



The responsibilities of caring for patients, clients and our families can sometimes lead to burnout, compassion fatigue, and suicidal thoughts.

IF YOU ARE FEELING SAD OR DEPRESSED PLEASE REACH OUT

ABVMA Member Wellness Program

(for Veterinarians and AHTs):

780-435-5908 or 1-888-399-9876

For all members of the Veterinary Team (24 hour):

HealthLink: 1-866-408-5465

Urgent Services: 780-342-7777

Crisis/Distress Line:

Edmonton and area: 780-342-7600

Calgary and area: 403-266-1605

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CANADIAN VETERINARY
MEDICAL ASSOCIATION
L'ASSOCIATION CANADIENNE
DES MÉDECINS VÉTÉRINAIRES

CVMA: ONE PROFESSION, ONE STRONG VOICE



Dr. Troy Bourque

The CVMA strives to address issues of relevance to veterinarians across the country. We're pleased to provide you with an overview of what the CVMA has recently been working on for you, our valued members in Alberta.

Dr. Jean Gauvin, a graduate of the Faculté de médecine vétérinaire Class of 1980, has been appointed the 66th National President of the Canadian Veterinary Medical Association. Dr. Gauvin is a small animal practitioner who works with companion animals and exotic pets. Dr. Gauvin has over 20 years experience in radio, television and written media, and he is an active user of social media. Before devoting himself exclusively to private practice and media, Dr. Gauvin worked at the Montreal Zoo and Aquarium, wrote a reptile practical guide, and co-wrote and produced four videos on the normal and abnormal behaviour of cats and dogs. Thanks to his expertise and his fluency in both official languages, Dr. Gauvin has been frequently called upon to give lectures across Canada.

During the 2014 CVMA Convention, veterinary and human health doctors gathered at the CVMA Summit of Veterinary Leaders to share knowledge about antibiotic resistance, one of the most serious global threats to human and animal health in the 21st century. You can view the speaker presentations on the CVMA website at www.canadianveterinarians.net

A report available on PubMed Central as of September 1 provides an overview of Canada's antimicrobial stewardship progress in the last decade and the areas that still need work. The report, "Stewardship of Antimicrobial Drugs in Animals in Canada: How Are We Doing?", was prepared by Ad-Hoc Committee for Antimicrobial Stewardship in Canadian Agriculture and Veterinary Medicine. This report was originally published in the March 2014 issue of The Canadian Veterinary Journal.

This year, during Animal Health Week (September 28 to October 4), CVMA will be promoting veterinarians as responsible stewards of the important medications that keep animals and humans healthy. Animal owners will be reminded that:

- Veterinarians are responsible stewards of the important medications that keep animals and humans healthy.
- Antibiotics are life-saving drugs, but their use must be appropriate in order to preserve the effectiveness of these drugs.
- Not all illnesses require an antibiotic prescription. Testing may be required in order for a veterinarian to determine whether or not an antibiotic is required.
- Antibiotics should be administered exactly as prescribed by a veterinarian.
- Healthy animals can better fight off potential illnesses. A healthy lifestyle includes regular veterinary visits, vaccinations, parasite prevention, exercise and good nutrition.

Dogs under the age of four months are no longer able to travel into the United States, according to a new policy from the Centres for Disease Control and Prevention (CDC). Rabies vaccination is required for all dogs entering the United States from a country where rabies is present. Puppies must not be vaccinated against rabies before three months of age. The CDC has removed a form that used to be available for pet owners and breeders to fill out if their puppies did not meet the rabies vaccination requirement. Details of the CDC's Dog Import Policy are available from: www.cdc.gov/animalimportation/dogs.html

An educational overview of Canada's Anti-spam Legislation, written by Douglas Jack and Maggie Vandermeulen from Borden Ladner Gervais LLP, is available on page 730 of the August 2014 issue of The Canadian Veterinary Journal. If you have not yet implemented changes to ensure that your practice is in compliance with the new legislation, the information provided in this report will help you develop a plan of action.

World Rabies Day takes place once again this year on September 28. CVMA is involved in the 2014 Pan-American World Rabies Day Project that is delivering a common message throughout the entire Western Hemisphere and Caribbean islands. Since rabies remains a significant global public health, economic and animal welfare concern, this is an excellent common interest project being shared by CVMA, American Veterinary Medical Association, PANVET, Caribbean Veterinary Medical Association, Federación de Colegios y Asociaciones de Médicos Veterinarios, Global Alliance for Rabies Control and the World Society for the Protection of Animals.

As an exclusive benefit of your CVMA membership, you will soon receive your personal copy of the **2014-2015 CVMA Source Guide**. Use yours to keep in touch with your national association, your peers, classmates and colleagues, veterinary specialty groups, and Canadian and international organizations of interest.

We thank you for joining us at the 2014 CVMA Convention in St. John's! Watch for some photos and a report coming soon in The Canadian Veterinary Journal to see what you missed! We hope to see you in Calgary for the **2015 CVMA Convention** taking place from July 16 to 19.

Questions or Suggestions?

Contact your CVMA National Office by telephone at 1-800-567-2862, by e-mail at admin@cvma-acmv.org or contact your Alberta Council Representative: Dr. Troy Bourque; (403) 928-6993, by e-mail at troy@sheeprivervet.com.

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Edmonton, Alberta
T5S 2W4



NEWS FROM CVMA CONVENTION

Congratulations to Dr. Jean Gauvin – 2014/2015 CVMA President

Dr. Jean Gauvin has been appointed the 66th President of the Canadian Veterinary Medical Association. Dr. Gauvin took over the leadership role from Dr. Jim Berry at the CVMA Convention this past July in St. John's Newfoundland.

The ABVMA wishes Dr. Gauvin a successful year as CVMA President!

2014 CVMA Awards Ceremony

CVMA Awards were presented at the CVMA Annual General Meeting and Awards Ceremony held on July 9, 2014 at the Delta St. John's Hotel and Conference Centre in St. John's, Newfoundland.

The ABVMA is thrilled to congratulate the following members as recipients of CVMA Awards this year:

Dr. Duane Landals CVMA Life Membership Award

The CVMA Life Membership Award is presented to a CVMA member for long and outstanding service on CVMA Council, Executive, Boards and Committees or for outstanding contributions to the veterinary profession.

Dr. Duane Landals has dedicated over 40 years

of his life to the veterinary profession and the betterment of animal health and welfare. Since graduating from the Western College of Veterinary Medicine (WCVN), he has served his community as a practice owner and director, while also volunteering for countless associations, boards, councils and committees.

Over the years, Dr. Landals has shared his passion, vision and leadership with his peers and with Canadian and international veterinary leaders. His life's commitment has been to the veterinary profession.

Dr. Gordon Atkins Merck Veterinary Award

The Merck Veterinary Award was instituted in 1985 to further enhance profess in large animal medicine and surgery. The award is presented to a veterinarian whose work in large animal practice, clinical, research or basic sciences is judged to have contributed significantly to the advancement of large animal medicine, surgery and theriogenology, including herd health management.

Dr. Gord Atkins is a practice owner, instructor, consultant, board member, volunteer, mentor and multiple awards recipient. He is embedded in Alberta's Livestock Industry and is a beloved teacher at the University of Calgary's Faculty of Veterinary Medicine. Born and raised on a dairy farm near Calgary, Dr. Atkins graduated

with distinction from the Western College of Veterinary Medicine (WCVN) in 1973 and has since practiced dairy veterinary medicine in Alberta for over 40 years. In addition, he has spent 35 years providing volunteer services for both the dairy and the chuckwagon committees at the Calgary Stampede.

Ms. Val Beaulieu 2014 Canadian Association of Animal Health Technologists and Technicians Award

Hill's Pet Nutrition Canada Inc. & CAAHTT Award

Val Beaulieu celebrated her 20th anniversary as a Registered Animal Health Technologist in 2013 and believes that the diversity and growth of Animal Health Technologists in Alberta is what has kept her in the profession.

While still in practice, Ms. Beaulieu worked for three of CVMA's accredited colleges in Alberta including Lakeland College, Olds College and the Northern Alberta Institute of Technology (NAIT). She has also worked as a Registered Animal Health Technologist for Canadian Tactical and Operational Medical Solutions Inc. which aids in medical training for RCMP and military personnel, as a Veterinary Science 4-H instructor, and as part of the Canadian Equestrian Federations: Western Preparation Program 1 – 4.

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PUBLIC RECOGNITION CORNER

From time to time the ABVMA receives letters from pet owners wanting to publicly thank their veterinary team for excellent service. We haven't printed these previously but it is always nice to share good news stories! The public can't nominate veterinarians or AHTs for ABVMA/AAAHT awards, and in the spirit of accolades to the profession in general, we will publish these on a trial basis.

Dr. Stephan Porostocky
Wild Rose Cat Clinic of Calgary



Dr. Stephan Porostocky has been my vet for a decade. As he states in the bio on his website, he has a special connection to cats,

and chose to work exclusively with them for his career. After 20 years of practice, he couldn't quite retire so he started Cat Vet At Home, a mobile service which has been invaluable to us. Our cat Boris suddenly became ill this winter and Dr. P. (as we call him) made himself available 24-7. He checked in with us regularly and, unbeknownst to us, was doing so from the hospital where he himself was recovering from a health scare. The night he was released, he came directly to our house. With compassion and empathy, he helped us send Boris on to his next life. He treated our other cat Chester with such care during the process as to help him transition to living alone after being Boris' roommate for his entire life.

In the decade I have known him, Dr. P. has gone above and beyond every single time I have seen him. Some of my favourite memories include him spending extra time with us to answer our curious questions about cat biology,

sharing his incredible photos (he is quite the photographer!) of the big cats on safaris, and hosting open houses at his clinic, complete with toy cats on the operating table so that families can get a sense for what happens behind-the-scenes. He has done complimentary work for an elderly neighbour of mine who couldn't afford vet care; and he even met me on Christmas Eve to care for my cat that had fallen ill overnight.

I know that you probably don't go into veterinarian practice unless you love animals, but I think Dr. P. also loves his human clients—and that makes all the difference! He feels like a member of our family, and he certainly deserves the recognition.

With thanks,
Kate Schutz

Dr. Todd Scott
Crestwood Veterinary Centre

I love my veterinary clinic, Crestwood Veterinary Centre.

For the last 20 years, I have been a patron of this clinic with no less than five cats. Dr. Scott and his staff are the most professional and compassionate people I have ever encountered. From shots to euthanasia, Dr. Scott has a way with animals. It makes a very sad situation so much easier to deal with. But perhaps the best part of Dr. Scott's care is his willingness to discuss all situations that arise with pet care. He takes the time to answer questions and understands the relationship between pet owners and their pets. There is never a rush; and his staff—Pat, Joanne and Jodi—are also very understanding when you call in. They make sure you are always treated with respect.

To me, this is the gold standard in animal care!

Thank you!
Terri McVea and Gerald Sroka

ANIMAL HEALTH TECHNOLOGY 40TH ANNIVERSARY!



Lore Watters Stewart, Karlee Worobetz, Lori Spoklie, Ashleigh Williams, Kim Schatz, Kelsey Michaudville, Kristy Mergaert, Laura George, Katey Johnston, Aleshia Jalbert, Tamara Janzen, Sheila Gerwatoski, Caitlyn Bratt, Shanti Mittelstadt, Rhonda Shaw, Donna Leitch, Bev Wieben, Karen Letts.

Sitting: Audry Gall, Fay McLaughlin, Kayla Kidd, Peggy Johnson, Lindsay Stabb, Kathy Weber, Jenna Thomas, Julie Shackelton, Penny Steffen; cake-holder: Corrie Opssahl.

Absent from the photo: Tamara Kuriga.

A reunion honouring 40 years of Animal Health Technology training was held recently at the Fairview, Alberta campus of Grande Prairie Regional College (GPRC). Alumni travelled to GPRC Fairview for a celebration BBQ attended by representatives from every decade of the program since its first intake.

Some 800 students have graduated from the program

since its inception in 1974, and they have pursued careers in various capacities throughout the province and across the country.

Over 75 people came together for the celebration including many alumni and friends, current and former instructors, and Don Gnatiuk, GPRC President and CEO of Grande Prairie Regional College. Mr. Gnatiuk took the opportunity to present the

2013/14 Governor General's Award of Merit to Aleshia Jalbert, an Animal Health Technology graduate.

The Governor General's Award of Merit is one of the most prestigious awards that a student in a Canadian educational institution can receive. The collegiate bronze medal is awarded to the student who achieves the highest overall average upon graduation from a diploma-level, post-secondary program (minimum two-year, full-time duration). The award includes a cast-bronze medal

and a certificate signed by the Governor General.

Special thanks to Bayer, Vetoquinol, Zoetis, the Town of Fairview and Fairview Home Hardware for sponsoring this event!

The Animal Health Technology program at GPRC has a long-standing reputation for producing highly skilled and capable professionals. For more information, visit www.gprc.ab.ca.



Dr. Richard McWatt, Dr. Jim Henderson, Dr. Christy Barlund, Bev Wieben, Kristy Mergaert, Katey Johnston, Tamara Janzen, Dr. Art Schatz, Trevor Jones
Sitting: Karlee Worobetz, Peggy Johnson, Rhonda Shaw, Dr. Heather Weaver.

KEEPING YOU CURRENT

UPCOMING EVENTS

2014 SVMA Conference, AGM and Trade Show

September 10 – 13, 2014, Saskatoon Inn, SK

The Saskatchewan Veterinary Medical Association's 106th Annual General Meeting, Conference and Trade Show takes place at the Saskatoon Inn in beautiful Saskatoon. This year's event features three full days of timely and relevant scientific CE for the entire animal care team. Visit: www.svma.sk.ca for more information.

2014 CanWest Veterinary Conference – Take Your Knowledge to New Heights in the Canadian Rockies

October 25 – 28, 2014, The Fairmont Banff Springs Hotel, Banff, AB.

The CanWest Conference is renowned as the most engaging and informative veterinary event in Western Canada. We offer an extensive educational program designed for the entire animal health care team that is presented in an exquisitely beautiful environment with down-home Western hospitality. View the Preliminary Program on the outside back cover of this month's issue. The full program and registration details are available at: www.canwestconference.ca. The Annual CanWest Shinny Hockey Game takes place on Sunday, October 26, 2014 from 7:45 to 11:00PM. Participants are needed! Please contact Dr. Cathy Kerr to register: kerrcat@yahoo.com

WCVM Class of 1994 Reunion – We are planning a reunion during the CanWest Conference at the Fairmont Banff Springs Hotel. Come and get re-acquainted with fellow classmates! Spouses and families welcome. Let us know if you can make it! Contact: Don Powers at: dlam@sasktel.net.

WCVM Class of 2004 - 10-Year Reunion - October 25, 2014, 5:00-8:00PM

Come for dinner and see what your classmates have been up to for the past 10 years!

Please contact Dr. Laurel Barton at laurelbarton77@gmail.com for more details and reservations.

INFORMATION FOR MEMBERS

ABVMA Member's Magazine Copies Available

Dr. Don MacDonald has copies of the ABVMA Member's Magazine from 1993 - 2013 available to any member interested in collecting these issues. The issues have been placed in sequential order in 3-ring binders. If you are interested in this collection, please contact Dr. MacDonald at: 780-439-0520.

ABVMA History Book Now Available for Sale

The Veterinary Profession in Alberta, 1991 – 2010 covers 20 years of history of the profession in Alberta. The book was released earlier this year and a copy has been distributed to all practices in the province. If you are interested in purchasing your own copy of the book please contact Brenda at the ABVMA Office, 780-489-5007 or by email: Brenda.betnar@abvma.ca. **Cost: \$29.99 plus GST and shipping and handling.**

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2014 ABVMA COUNCIL AND STAFF REGIONAL OUTREACH ROAD TRIP

The 2014 ABVMA Council and staff kicked off bright and early on Wednesday, June 25th at 6:30 AM. This year's destination was Calgary and surrounding areas.

Council and staff were given tours of 16 practices over three days, held a Council meeting, and hosted an evening dinner and presentation attended by over 50 ABVMA members and hospital staff in Calgary. Dr. Louis Kwantes, ABVMA Vice-President, gave a presentation on current Council strategic priorities and sought input from the group.

In addition to the practices visited, the tours also included visits to Spruce Meadows with a tour by ABVMA member Dr. Dan French, as well as tours of the Calgary and Cochrane Area Humane Societies.

Thanks to everyone for accommodating us and for their warm hospitality.

- Airdrie Animal Clinic, Airdrie
- Heartland Veterinary Clinic, Airdrie
- Shawnessy South Pet Hospital, Calgary
- Spruce Meadows, Calgary
- Calgary Humane Society, Calgary
- Eastern Slopes Veterinary Services, Black Diamond
- Diamond Valley Veterinary Clinic, Turner Valley
- Bragg Creek Animal Hospital, Bragg Creek
- W.A. Burwash Equine Services Ltd., Calgary
- Cochrane Area Humane Society Animal Hospital, Cochrane
- Cochrane Animal Clinic, Cochrane
- Arrowhead Veterinary Centre, Cochrane
- Cochrane Veterinary Care, Cochrane
- Bow River Veterinary Centre, Canmore
- Canmore Veterinary Hospital, Canmore
- Moore & Company, Rocky View County



In Memoriam



TRAVERS, Brian C., CA, CMC
September 4, 1944 - July 4, 2014

Brian was a Public member of ABVMA Council from May 14, 2011 to May 14, 2014

Brian has left us after a 12-year battle with prostate cancer.

Dearly loved husband and best friend of Diane; proud father of Andrew (Sherry) and Leanne (Kyle) Loranger; and loving grandpa to William and Owen Loranger, and David and Grace Travers.

Brian spent 30 years in the accounting profession as a partner in a national firm. At age 50, he changed careers and became an investment advisor, a vocation he truly enjoyed. He retired from RBC Dominion Securities in 2009.

Cremation has taken place. A Memorial Service was held in Canmore. If so desired, donations to the Canmore and Area Health Care Foundation, 11 Hospital Place, Canmore, AB T1W 1N2 would be appreciated. To send condolences, visit: www.parkmemorial.com



PASTIRIK, Jennifer Lynn
(nee Matsumiya)
May 28, 1985 - June 26, 2014

It is with great sadness that we announce Jenn's passing after a second battle with ovarian cancer. She is lovingly remembered by her husband, Greg; mother, Pam; brother, Jeff as well as extended family and numerous friends. An evening service

celebrating Jenn's life was held at Holy Trinity Anglican Church (18 Hidden Creek Rd NW, Calgary, AB) on Monday, June 30th at 7:00 PM, followed by an opportunity to share memories. Hats welcome. In lieu of flowers, donations may be directed to either of Jenn's favourite charities: Tails of Help or the Youth Group at "Holy Trinity Anglican Church." Condolences may be forwarded to the family by visiting www.edenbrookcemetery.ca.



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Mehlhorn H. Suppl Compend Contin Educ Pract Vet 2000;22(4A) :4-8;
Mehlhorn H, Mencke N, Hansen O. Parasitol Res. 1999 ;85(8-9) :625-63.

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ABVMA OFFICE MOVE

As anyone who has ever relocated—whether to a new home, school or a place of employment—knows, moving is no effortless feat. But it is often the necessary first step towards personal growth and professional development. Even for a well-established organization such as the ABVMA, evolution remains key to our continued success and the polished level of professionalism that we strive to uphold. After a 14-year occupancy of Edmonton's Weber Centre at 5555 Calgary Trail, it was time for the ABVMA to move onward into a new location that would better suit the needs of the Association.

As moving day loomed, ABVMA staff members bustled about in a frenzied attempt to pack, clean, organize and stay on top of the everyday duties that each of our individual positions within the organization entails. One morning, Executive Assistant of Communications and Professional Enhancement Kathy Naum voiced concern over the exponential rate at which one of her office plants seemed to be growing, and how she would go about transporting it to the new office. Kathy's plant issue was symbolic of the ABVMA's urgency to relocate. Its leaves and vines sprouted outwards with an unshakable tenacity, such that it simply needed a more efficient space in which to advance and reach its fullest potential.

"The association has double the number of veterinary clinics and double the number of members since 2000," ABVMA Senior Advisor Dr. Duane Landals explains. "The veterinary industry has expanded and is continuing to diversify with many board-certified specialists available for consultation."

The last time the ABVMA underwent a significant move was in the spring of 2000, when the office relocated from the 149 Street location to the Weber Centre. During its tenure at the Weber Centre, the Association moved from the seventh floor to the ninth floor, a momentous occasion that is reminisced upon with (cue sarcasm) "warm, fuzzy" feelings by staff. As

fate would have it, the time eventually came when the ABVMA needed new terrain in which to sprout many new and exciting facets.

Dr. Landals notes: "The Weber Centre had an inefficient layout. When the lease was up for renewal, it was a good time to look at alternative space."

Furthermore, as the term of the lease at the Weber Centre neared its end, staff undertook negotiations with the representatives of Standard Life, and it was evident in their offer that they were no longer interested in retaining the ABVMA as tenants, Deputy Registrar/Complaints Director Dr. Phil Buote says.

To kick off the process of pulling teeth... er, moving—the ABVMA staff engaged with leasing firm CBRE to explore options for office space on the south and west sides of Edmonton. Several selections existed in both regions of the city; however, remaining on the south side took precedence, as it offered convenience for members driving in from Calgary and other parts of Alberta, as well as easy access to the international airport and downtown.

"CBRE showed several properties to staff," Dr. Buote says. "Three properties were reviewed and discussed with Council in the fall of 2013."

Of those three properties, two were taken into serious consideration as the deadline to make a final decision fast approached: The first being College Plaza in the heart of the city, the Old Strathcona/University area. This option was ultimately abandoned due to more practical concerns regarding the high-traffic nature of the area and limited designated parking zones. Council advised staff to further explore the Elm Business Park location, Dr. Buote adds. So with the acquisition of legal advice on the negotiation of a lease for the area, which would include improvements to the space, staff and Council agreed upon the Elm Business Park as the new official headquarters of the ABVMA.



"Staff engaged with an interior designer, and electrical and mechanical engineers to design the space," Dr. Buote says in a summarization of the construction process. "Office layout, traffic flow, and boardroom and staff requirements were all discussed, as were the floor finishes and requirements for millwork, lighting and wall colours."

Construction proceeded largely on schedule—save for a few minor issues that were worked out in the first week or two—and the new ABVMA office was ready just in time for the July 26-27 moving date.

The new office is much more open and offers a contemporary vibrancy; the centerpiece being a much larger, more efficiently designed boardroom area. The space itself is accented by a lush complementary colour scheme, ample storage space and large windows.

"Staff was happy to find that this new venue has been purposefully built, and will bring some savings in rent over time," Dr. Landals concludes.

The new ABVMA office is officially open for business at:

Building #3, Elm Business Park
Suite 104, 9452 – 51 Ave NW
Edmonton, AB T6E 5A6

An open house is planned for later this fall. Watch your E-News for the finalized date and time.

*Ms. Lacey Morris
Administrative Assistant, Professional
Enhancement*

ABVMA LAUNCHES UPDATED LOGO

The ABVMA is pleased to announce that the ABVMA logo has been updated. The relocation of the ABVMA office necessitated new stationary. It was an opportune time to update the ABVMA logo. The changes are subtle and include:

- Change in font and deletion of the dot in ABVMA
- Modernized look to the Alberta Rose with solid color
- Modernized look and position for the caduceus: more tapered staff with upward looking snake

We are pleased with the updated ABVMA logo and we hope you will continue to use it proudly.

Logo downloads are found on the member side of the website under "Member Resources" (click on ABVMA Logo "Downloads and Usage"). Visit this area to find the new logo with associated policies on its use. There are several formats available: stacked, horizontal and round.



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ON THE COVER

GENERAL VETERINARY HOSPITAL



General Veterinary Hospital, 1988



Dr. Ken Abbey



Dr. Ken Abbey, 2007



Dr. George MacQuarrie



General Veterinary Hospital Ltd.

50 Years and Counting

The General Veterinary Hospital (GVH) is celebrating 50 years since opening its doors at its current location in west Edmonton in December of 1964. The original practice location was the First Street Veterinary Hospital, at 101 street and 107 avenue in Edmonton, and was started by Dr. James Rattray in 1942.

In the 1950s Dr. James Rattray hired two young veterinarians—Dr. Kenneth Abbey and Dr. George MacQuarrie, who happened to be cousins growing up on a Jersey Dairy Farm in Kaslo, BC. They joined the First Street Animal Hospital and soon became partners. The practice quickly outgrew the 101 street location. The three partners designed and built the 13,000 square-foot General Veterinary Hospital in the west end of Edmonton in 1964. The design by a young Edmonton Architect named Bernie Wood was featured in Veterinary Hospital Reviews in the March of 1965 issue of *Veterinary Economics*. The original design was that of a mixed animal practice which served small and large animal clients alike. The doors opened in December of 1964. As the city of Edmonton grew, the partners closed the large animal side of the practice in 1970 and focused exclusively on small animal practice.

In 1973, Dr. Ken Abbey and Dr. George MacQuarrie pursued and achieved American Animal Hospital Association (AAHA) Certified Hospital status, and the practice has remained AAHA certified for over 40 years. Dr. Lloyd Abbey served as a director on the AAHA for eight years. The AAHA Hospital Standards provide the standards model for the current ABVMA PIPS Bylaw.

Dr. George MacQuarrie retired in 1981 to pursue teaching and other veterinary interests. Dr. Ken Abbey and, Dr. Lloyd Abbey took over and practiced together until 1990. In 1990, Dr. Ken Abbey retired and moved to Hornby Island, BC to open another veterinary clinic. He actively practised in BC until 2005 when he finally retired at 82 years of age. Currently Dr. Ken Abbey is approaching his 91st Birthday and is residing back in Edmonton.

Dr. Lloyd Abbey took over the General Veterinary Hospital in 1990 and still remains the current owner. In 1992 Dr. Brent Jackson became a partner at the GVH until 2003 when he left and purchased the Edmonton Veterinary Emergency Clinic.

A fundamental mission of the original partners was to always strive to provide their clients with the most up to date veterinary medicine and surgery that was currently available. That mission has been carried out by past and present support staff, animal health technologists and veterinarians.

Currently the hospital employs five veterinarians, seven animal health technologists, a hospital administrator, eight receptionists/client care representatives and eight support staff/kennel attendants. The practice averages 26 – 30 staff members at any given time.

Veterinarians

Dr. Lloyd Abbey - BSc Ag U of A 1972, DVM WCVU 1977

Dr. Rachael Spence - BSc Genetics U of A, DVM WCVU 2002

Dr. Lucia Vits - DVM U of Chile 1993, Masters Veterinary Surgery Virginia Tech

Dr. Tania Bergeron - BSc Ag U of S, DVM WCVU 2013

Dr. Tara Mah - U of A, Law LLB U of A, St Matthews University DVM 2014

Animal Health Technologists

Ms. Jody Bartley

Ms. Caresse Brochu

Ms. Sara Gouldson

Ms. Amanda Greening

Ms. Billie-Jo Kaliel

Ms. Breanna Tardif

Ms. Connie Varnhagen

Ms. Meagan Collinge

Hospital Administrator

Mrs. Edith Dubois

Drs. Abbey and Spence have pursued certification in Veterinary Management

through the AAHA Veterinary Management Institute at Krannert Business School in Purdue University.

The hospital has also maintained an active management membership since 1992 in the Veterinary Leadership and Management Group (VLG.US) for the Advancement of Veterinary Management. Fifty years ago, the three original partners stated in their mission statement that "Excellent veterinary medicine leads to excellent business, and excellent business leads to excellent veterinary medicine."

Over the last 50 years, many veterinarians, students and animal health technologists have started their careers at the GVH. Staff has also been involved in organized veterinary medicine in various executive functions on organizations such as the Edmonton Association of Small Animal Veterinarians (EASAV), the Alberta Veterinary Medical Association (ABVMA) and the American Animal Hospital Association (AAHA). The two Dr. Abbeys were founding shareholders in the Western Drug Distribution Center (WDDC) and the Central Laboratory for Veterinarians. Dr. Lloyd Abbey served on the Board of Directors as Chairman of WDDC for 12 years. Current staff members remain actively involved in various levels of organized veterinary medicine and are committed to help face future challenges in veterinary medicine.

Dr. Rachael Spence is engaged in Christian Missionary work in Rwanda through the "Udder Project"—a project that introduces and improves the genetics and production of African dairy cattle in that country. She is also involved in several school building projects in Kenya.

Dr. Lucia Vits is a busy mother of two young boys and is engaged in full-time internal medicine and surgery—a challenging life balance which she handles with great skill.

Dr. Tania Bergeron is a 2013 grad who is working hard and expanding her practice interests for her clients.

Dr. Tara Mah is a new 2014 grad embarking on a second career in veterinary medicine while pursuing interests in veterinary law.

Dr. Lloyd Abbey remains in full-time practice pursuing special interests in orthopedics, sports medicine, dermatology and allergy, and working on his certification in Veterinary Rehabilitation Medicine.

2014 marks a 50 Year milestone for the practice at the current location as a continuation of First Street Animal Hospital founded in 1942. Extensive hospital renovations are underway to update the facility with new veterinary hospital features. The practice's goal is to continue to provide the high standard of care that our clients and patients expect, and provide new quality features in the working environment of our doctors and staff.

*Submitted by
Lloyd Abbey, DVM*



Canine Surgery, 1967



First Street Waiting Room, 1962



AHT Lucille soon-to-be Landals

EASAV HOSTS THE FIRST DR. MILTON NESS MEMORIAL TEDDY BEAR HOSPITAL



The first Dr. Milton Ness Memorial Teddy Bear Hospital took place at the Edmonton Valley Zoo on June 6, 2014 as part of Dreamnight at the Zoo. Dreamnight at the Zoo is an event which is hosted at zoos all over the world. Patients from the University of Alberta's Stollery Children's Hospital and their families are invited to an exclusive evening filled with fun and animal encounters at the zoo. The Teddy Bear Hospital was organized by the Edmonton Association of Small Animal Veterinarians (EASAV) in collaboration with more than 35 veterinary team members and clinics from around Edmonton. Dr. Milton Ness, the Edmonton Valley Zoo veterinarian, first approached Smokey Walters, the EASAV Executive Assistant, in 2013 with the idea of the Teddy Bear Hospital with the intention that EASAV would host it inside the Edmonton Valley Zoo Veterinary Clinic. It is with regret that EASAV had to run the first event without him as this was something he was very passionate about. The EASAV Executive Team was very touched by the presence and support received from Milton's family, who came out too see the hospital and volunteers as the evening got started.



The Teddy Bear Hospital consisted of six tables where veterinarians and/or AHTs assisted children in triaging, treating and bandaging either their own or new stuffed animals, which had been donated by the staff at the Stony Plain Veterinary Clinic and the Stollery Children's Hospital Foundation. The hospital also included a surgery room where children were encouraged to find gifts hidden inside our stuffed surgery dog as part of a mock foreign body surgery. Each child in surgery was given a surgical cap, mask and colourful nitrile gloves (donated by clinics) to work with and take home. The dog and stuffed internal organs were generously donated by some of our volunteers, and will remain with EASAV and improved upon for next year's hospital.

EASAV has plans to continue collaborating with the veterinary community in providing the Teddy Bear Hospital in memory of Dr. Milton Ness for years to come.



The EASAV Executive Team would like to thank the following clinics and organizations for their generous donations of bandage supplies and materials, as well as the volunteers for their presence, input and outstanding support of this initiative:

Western Drug Distribution Centre, (Edmonton) Valley Zoo Veterinary Hospital, Mill Creek Animal Hospital, Mission Ridge Animal Hospital, Capilano Animal Clinic, Ottewell Animal Clinic, Leduc/Beaumont Animal Clinics, Millwoods East Veterinary Clinic, Terwillegar Veterinary Clinic, Hermitage Veterinary Hospital, Stony Plain Veterinary Clinic, Northgate Veterinary Hospital Ltd., Crestwood Veterinary Centre, Granada Veterinary Clinic, The Stollery Children's Hospital, Dr. Shannon Wawryk, Dr. Maria Sung, Dr. Alison Jackson, Dr. Katherine Takacs, Dr. Chandan Maan, Dr. Lisa Collis, Dr. Terri Pettifor, Dr. Jessica Wilson, Dr. Annabelle Sydie-Smith and daughter, Dr. Joel Torkelson, Dr. Kim Robinson, Dr. Jared Lawrence, Smokey Walters, Erika Mitchell, Caresse Brochu, Penny Radostits, Dustin Erickson, Heidi Vandenhousten, Shantel Woods and Erin Anderson.

For next year's Teddy Bear Hospital, EASAV is asking its member veterinary clinics to collect donations of all sizes of stuffed animals from their staff and/or clients over the year. We will need very little stuffies (for use in our surgery teddies as foreign body gifts) and small to large ones so that each child can receive at least one free stuffed animal. Our goal is to have 300 - 400 stuffed animals to give away next year. If you would like to donate any supplies, teddy bears or help with this event, please contact Smokey Walters by email to easav@edmontonvetinfo.com.

continued on page 27

continued from page 26

MILTON NESS MEMORIAL FUND

EASAV has created a fund in the name of Dr. Milton Ness who was a friend and member as well as the Edmonton Valley Zoo veterinarian. All proceeds from this fund will be donated to the Edmonton Valley Zoo Development Society. All donations are eligible for a tax deductible receipt, which will be issued before December 31, 2014. To donate to the fund, please go to our website: www.edmontonvetinfo.com and click on the link in the Discussion Forum on the EASAV website mainpage.

If EASAV can raise \$1000, it will be able to make a legacy donation in Milton's name, which will appear as a leaf engraved with his name on their donation tree. For a link to this legacy donation, please visit the EASAV website at www.edmontonvetinfo.com and go to "Newsletters", then click on "2014 June Newsletter".

Currently, EASAV members, AHTs and others have donated \$840 to this fund. We are almost there!

Thank you to all who have already donated!

TEDDY BEAR HOSPITAL LOGO CONTEST:

EASAV is holding a logo contest for the Milton Ness Memorial Teddy Bear Hospital. All submissions must be received by February 28, 2015. The winner of the logo contest will receive **free CE from EASAV!** (The amount to be determined).

*Ms. Smokey Walters, RHT
Executive Assistant EASAV*

Please email a picture of your logo submission in jpeg format to easav@edmontonvetinfo.com or mail to: PO Box 31029, Namao Centre, Edmonton, AB T5Z 3P3 with header: "Logo contest entry."



RCMP COMMISIONER'S COMMENDATION AWARD PRESENTATION



Dr. Ken Hubbard has been involved in the evolution and continued success of the RCMP Police Dog Service (PDS) Breeding Program since 1999, when he was initially approached about becoming a part of the committee. Dr. Hubbard's commitment to the RCMP Police Dog Service Training Centre (PDSTC) has been exemplary over the past 15 years.

In 2003, the Breeding Program was just beginning to produce favourable results. Dr. Hubbard was providing reproductive services including semen collection, semen storage, artificial insemination, whelping assistance and new techniques in trans-cervical surgery. In the wake of the World Trade Center Disaster in 2001, the PDS program in Canada was suffering due to a world-wide shortage of suitable dogs for training. PDSTC was competing directly with organizations such as the US military, US police agencies and other security agencies around the globe for very scarce resources.

In 2008, PDSTC was stricken by a rash of cannibalism during which time we lost over 20 puppies who were killed or injured by their

mothers while at PDSTC post-whelping. Dr. Hubbard conducted an extensive investigation involving significant research and connecting with many international contacts. This included his participation in an emergency meeting over the Christmas holidays to find a scientific solution to the problem. This substantial commitment of volunteer time and expertise provided a long-term solution to this issue.

In 2009, when a respiratory illness infected the kennels to the point where training had to be halted and quarantine imposed to deal with the disease, Dr. Hubbard was able to provide guidance and accurate data to support our plan of action. The result of this situation led to improved biological security protocols and practices where we have not had further outbreaks to date.

Dr. Hubbard has been instrumental in the genetic development of the Breeding Program, but he has also contributed to and facilitated vaccination protocols, nutrition reports, body condition scoring, genetic disease research and brood health evaluations. His contributions, professionalism and voluntary commitment have taken our Breeding Program to being considered one of the most successful police dog breeding programs in the world.

Dr. Hubbard continues to be a very valuable asset to our Breeding Program as it continues to evolve and be a leading force in the International Working Dog Breeding programs. With Dr. Hubbard's enthusiasm and dedication to our program, PDSTC has been at the forefront in the research and utilization of strategic

techniques, like Double Sire Project and Penn Hip Measurements.

Dr. Hubbard's drive and passion for "finding things intriguing" has always supported and advanced the goal and objectives of the RCMP Police Dog Breeding Program.

Biography of Dr. Kenneth Hubbard

Dr. Hubbard grew up on a beef and grain farm near Lethbridge, AB. He studied Electrical Engineering and Agricultural Economics prior to gaining entry into the Western College of Veterinary Medicine (WCV) in Saskatoon, Saskatchewan. He graduated WCV in 1978 and received the Canadian Veterinary Medical Association Award for his graduating class. Dr. Hubbard was the President of the Alberta Veterinary Medical Association in 2007. He is married to Doris Hubbard, who is also a veterinarian, and they have two adult sons. Their oldest son is a police officer with the Lacombe Police Service and their youngest son is completing a law degree at Cornell Law School. The Hubbards currently reside on an acreage near Red Deer, AB.

Dr. Hubbard is officially commended for his leadership, dedication and the provision of outstanding service to the RCMP Police Service Dog Breeding Program. The Commissioner's Commendation is rarely awarded to a civilian; however, it was awarded to Dr. Hubbard for outstanding service and exceptional initiative for the RCMP National Dog Breeding Program.

Submitted by RCMP



Dr. Douglas Freeman

Here are some news highlights from the past few months at the Western College of Veterinary Medicine (WCVM):

- **One Health student conference:** Plans are well underway for the University of Saskatchewan's annual One Health Leadership Experience that will take place from August 22 to 25. We're looking forward to hosting more than 175 students — most of whom are first or second year students in the university's health science-related colleges and schools (including the WCVM).

During the three-day conference, the students will have the chance to listen to and meet some of North America's top experts in One Health. This year's presenters include Dr. Gregory Gray of the University of Florida, Dr. Casey Barton Behravesh of the Centers for Disease Control and Prevention, Dr. Kate Hodgson of the University of Toronto, Dr. Barbara Natterson-Horowitz of the University of California (Los Angeles) and Dr. Colleen Dell of the U of S.

Now in its third year, the One Health Leadership Experience is a WCVM-led initiative that is sponsored by Zoetis Canada, the U of S Council of Health Science Deans and the veterinary college.

- **Equine and pet health research funding:** Two WCVM research funds have awarded over

\$146,000 to University of Saskatchewan researchers who are investigating critical health issues in horses and pets. The Companion Animal Health Fund (CAHF), which supports pet health research, granted nearly \$76,800 to six research teams that include 22 researchers. The Equine Health Research Fund (EHRF) awarded nearly \$69,700 toward 19 scientists working on six horse health-related research projects. Visit the CAHF and EHRF web sites to read summaries of all 2014-15 research projects.

In addition to the large team grants, the CAHF has allocated more than \$40,000 to support two new research fellows — Drs. Meg Scuderi and Roshan Madalagama Appuhamilage. The EHRF has provided more than \$70,000 to renew two research fellowships for Drs. Keri Thomas and Andres Sanchez.

The equine fund is also supporting an undergraduate research student — second-year veterinary student Rebecca McOnie — during the summer of 2014.

- **Research article series:** Rebecca McOnie, our EHRF summer student, is one of nearly 30 veterinary and biomedical students who are exploring the diverse world of research during their school break. The students are part of the college's highly successful Undergraduate Summer Research and Leadership Program that enables students to gain valuable research experience alongside their mentors and research teams.

In June, the college's summer research students participated in a one-day research communications workshop where they learned the basics of developing and writing news articles based on interviews with members of their research teams. By the end of their program, each student will produce a feature article that highlights an aspect of their research this summer. Over the next six months, the articles will be posted on WCVM Today (www.wcvmtoday.com) under

"Research," so please visit and read about our students' research work!

- **WCVM graduate receives equine award:** Dr. Becky Gilday, a 2014 graduate of the WCVM, is one of nine equine-focused, North American veterinarians to receive \$4,000 scholarships from Zoetis and the American Association of Equine Practitioners (AAEP) Foundation.

The annual Zoetis/AAEP Foundation Scholarships reward graduating veterinary students with a dedication to equine medicine for their academic excellence, leadership in their school and chapter, and their long-term goals.

Gilday, the only scholarship recipient from Canada, is a longtime horse owner who grew up in Carvel, AB. During her time at the WCVM, she was an active member of the college's Equine Club and served as the undergraduate representative on the WCVM's Equine Health Research Fund from 2011-2012. After graduating from the WCVM this spring, Gilday began a one-year clinical internship at the Littleton Equine Medical Center in Littleton, CO.

- **New faces at the WCVM:** Dr. Mariana Diel de Amorim has joined the college's Department of Large Animal Clinical Sciences in bovine theriogenology. Originally from Brazil, Diel de Amorim completed her Doctor of Veterinary Science at the University of Guelph in 2014. She is also a diplomate of the American College of Theriogenologists (ACT).

The WCVM Veterinary Medical Centre is also excited to welcome Dr. Allison Foster who recently completed a three-year residency in veterinary dermatology at the University of Tennessee's College of Veterinary Medicine. Foster will be establishing a new veterinary dermatology service at the VMC this fall.

- **WCVM faculty members retire:** In late June, the WCVM celebrated the careers of five

retiring faculty members who have made significant contributions to the veterinary college as well as to their professions. This year's retirees include Dr. Lyall Petrie of the Department of Large Animal Clinical Sciences; Drs. Marion (Meg) Smart and Klaas Post of the Department of Small Animal Clinical Sciences; Dr. Lydden Polley of the Department of Veterinary Microbiology and Dr. Don Hamilton of the Department of Veterinary Biomedical Sciences. We wish all of our retirees the best of luck!

- **In memoriam:**

Dr. Alex Livingston, former Dean of the WCVM, died on June 7, 2014 — 10 days shy of his 74th birthday. Livingston served as the veterinary college's fourth dean for 10 years. After finishing his second five-year term in 2002, he returned to the WCVM's Department of Veterinary Biomedical Sciences and continued to conduct research and mentor clinical residents and graduate students. Livingston officially retired from the college in 2007.

In his obituary, his family described Livingston as someone who "... made a difference in the scientific community, the Veterinary College, the University and beyond, but more than anything he will be remembered for his compassion, humility, kindness, thoughtfulness and sense of humour.

"While the serious side prevailed in making sure data collection was done well, there were always lessons to be learned and laughs to be shared."

For more WCVM news, visit www.wcvmtoday.com or follow @WCVMToday on Twitter. You can always contact me (306-966-7448; douglas.freeman@usask.ca) anytime if you have questions or comments.

*Douglas Freeman, DVM, PhD
Dean, Western College of Veterinary Medicine*



Dr. Alastair Cribb

UCVM faculty in the Distributed Veterinary Teaching Hospital

Small Animal Expertise

This is the last of a series of three reports in the ABVMA Magazine that have focused on the role of UCVM faculty in the community. In this issue, we will focus on our companion/small animal expertise, primarily in the Department of Veterinary Clinical and Diagnostic Sciences. It is important that the expertise is available to veterinarians and the public in Alberta. Clinical cases can be referred to our faculty at the DVTH clinic where they practise and they can also be consulted directly through the main office at 403-210-3961 or vetmed@ucalgary.ca. Their direct contact information can be found on our website at www.vet.ucalgary.ca/contact-us/directory.

In addition to consulting on individual cases, faculty can be

mobilized to help investigate unusual group disease occurrences. A recent example of this was the diagnosis of *Brucella canis* in a dog by a local Calgary veterinarian. Experts at UCVM (Drs. Chalhoub, McMillan and Checkley) were part of a team who worked with private practitioners and a number of government agencies to define the extent of the problem and provide guidelines for managing animals who have tested positive or who have been exposed to dogs carrying the bacteria. This was a great example of the strength, expertise and community connections our clinical faculty brings to the veterinary community and general public.

The expertise of our specialists is complemented by access to advanced equipment that would not otherwise be available, including advanced imaging equipment, holmium lasers and other interventional medicine equipment.

Dr. Aylin Atilla is a board-certified veterinary surgeon who joined UCVM last October. She provides oncological, orthopaedic, soft tissue and neurosurgery care, and has a special interest in reconstructive surgery, wound management and minimally invasive interventions. Dr. Atilla primarily provides clinical service through Western Veterinary Specialist and Emergency Centre in Calgary, and also provides some referral service through the CARE Centre.

Dr. Soren Boysen is board certified in emergency and critical care and has specific interest

in trauma, hemorrhage, shock, ultrasonography and coagulation. He works with the critical care service and intensive care unit at Western Veterinary Specialist and Emergency Centre in Calgary.

Dr. Serge Chalhoub is a board-certified small animal internal medicine specialist at UCVM. He also completed a nephrology/urology fellowship at the Animal Medical Center in New York and so offers additional expertise in this area. He has been instrumental in introducing new techniques in minimally invasive, interventional medicine to the Calgary area. Current services offered include fluoroscopy-assisted tracheal and ureteral stenting, cystoscopy and bladder stone laser lithotripsy. Dr. Chalhoub primarily provides clinical service through the CARE Centre and also consults with Western Veterinary Specialist and Emergency Centre.

Dr. Chantal McMillan is board certified in small animal internal medicine and provides clinical care through the Western Veterinary Specialist and Emergency Centre in Calgary. She has a particular interest in the area of endocrinology.

Dr. Daniel Pang and **Dr. Matt Read** are board-certified veterinary anesthesiologists who contribute to the anesthesiology service at Western Veterinary Specialist and Emergency Centre in Calgary. Dr. Pang is an expert in pain management, while Dr. Read's interests are in small animal regional anesthesia and teaching. Patients can be referred to Western Vet for our anesthesiologists to manage their

care, or veterinarians can contact them directly with questions.

Dr. Nigel Caulkett is also a board-certified veterinary anesthesiologist who provides anesthetic support for the CARE Centre. His particular expertise is in anesthesia of wildlife and exotics.

Dr. Cathy Wagg and **Dr. Nicole Fernandez** are board-certified clinical pathologists who can assist with interpretation and testing guidelines for hematology, biochemistry and cytology. They provide interpretation for the Calgary lab of Antech Canada a couple of days a week, and can provide assistance with interpretation of in-house results or results from other laboratories.

Other relevant expertise for small animal health at UCVM includes: our Diagnostic Services Unit that provides necropsy and biopsy services (Drs. Bystrom, Davies, Legge, Knight and Warren); and clinical pharmacology consultation, particularly for culture and sensitivity testing and for therapeutic drug monitoring for seizure control, through Dr. Cribb. All our faculty members can be contacted through the main office at 403-210-3961 or by finding contact information on the People page of our website: www.vet.ucalgary.ca/contact-us/directory.

*Alastair Cribb, DVM, PhD
Dean, University of Calgary,
Faculty of Veterinary Medicine*

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Mr. Justin Duval

Welcome back, everyone. My name is Justin Duval, and as Kaitlyn Matters tours the DVLC honing her veterinary skills, I have relieved her as the ABVMA Senior Student Representative for the UCVM. After growing up in Grande Prairie, AB, I moved to Calgary to earn an undergraduate degree majoring in Zoology before beginning my veterinary career at UCVM. I enjoy the fast pace and diversity that can be found in veterinary medicine, but it seems the passion and energy of the Clinical Skills staff tends to shape and re-shape my academic interests on a daily basis. Outside of the classroom, I enjoy intramural sports, coaching youth basketball, and the great outdoors of the Calgary area.

As August brings my first article to you, I think of other changes it brings to the veterinary community in Calgary and in the province. Each year our community grows both with incoming students and DVMs graduating across Western Canada. I must extend my sincerest congratulations to the coming UCVM and WCVM classes of 2018, and the new DVMs from both institutions. I am sure the Class of 2018 is anticipating their "Welcome

to the Profession" event with White Coat Ceremony and stethoscope presentation. Your stethoscope will never be that clean again. The ceremony is held at the end of August, and is a time for friends and family to gather and celebrate a great achievement and the loss of your free time. To the veterinarians sending a newly accepted DVM-to-be off to school for the first time, I hope you send them back with some tricks of the trade and some stall-side stories they will not easily forget.

Besides our new faces, students that have scattered for the summer will return with new experiences to face new challenges. Many will return from summer jobs in private practice, where they eagerly awaited each test of their skills (and memory...), while others enjoyed time traveling or presenting abroad. Once again, as veterinarians that may be wishing a new DVM-to-be luck, or returning a student to school, we thank you for granting us the opportunity to practise our skills throughout the summer, and experience practice with you.

Students from each class have also been engaged in summer research projects. The Summer Undergraduate Research Experience (SURE) research day will be held on August 21st to showcase their findings. This full-day event includes both poster and platform presentations from students involved with faculty members in research. Each year this represents an excellent opportunity to disseminate the research the students have been working on and network with fellow students and faculty. Each faculty is well represented and topics range from milk allowance and play behaviour in dairy calves, to small mammals as sentinels for environmental metal pollution.

This summer is no exception; the dust never settles in the Clinical

Skills Building. The same team of students responsible for the outstanding demonstrations at the Calgary Stampede's "Cattle Trail" and Equine Medicine booth at Spruce Meadows are right in the middle of UCVM's summer camps for junior high students. Each week, 25 new campers experience the veterinary side of companion and production animal health, where they are given the opportunity to interact with the animals and participate in various activities and labs. Gowning and gloving, making and analyzing bloodsmears, suturing and diagnostic imaging are a huge success with the grade 7 - 9s. Each summer this represents a great opportunity for second-year students to sharpen their first-year skills and share the excitement of veterinary medicine with youths in the community.

There are many things to look forward to in the busy months of September and October. September 16th will kick off the start of this year's continuing mentorship program, where students are able to spend time with their faculty and community mentors outside an academic setting. These events facilitate the friendship and guidance that help to lighten the load of the program, and are a great way to start the year. At the end of September we will host our sixth annual awards night to celebrate the achievements of the faculty and student body. Each year there are outstanding accomplishments from the DVM students and graduate students that we recognize together before moving forward in the year.

Those in the Class of 2016 not involved in summer research will begin their third year Integrated Research Project this September. This year's clinical question will investigate the efficacy of oral meloxicam compared to phenylbutazone for pain control in the horse. Two different experimental models will be used to examine both mechanical

and inflammatory pain, and inflammation in the equine limb. Many of the 2016's have already made a significant contribution to the preparation and design of this year's project during their Investigative Medicine area of emphasis field course last winter. Each year the students are responsible for the data collection, analysis and paper review before a presentation to the students and faculty on Summit Day in February. Recently, the Canadian Veterinary Journal published the Class of 2013's research evaluating the efficacy of Fever Tag® temperature sensing ear tags in calves with respiratory disease in experimental settings.

UCVM in conjunction with the ABVMA's CanWest conference will be hosting two WET labs for third and fourth year students and interns. The topics open to students this year are Equine Spinal Evaluation and Cranial Cruciate Operative Techniques. The CanWest Veterinary Conference will take place from October 24 - 28, with the pre-conference labs on Saturday the 25th.

Lastly, VetUCan returns October 4th and 5th. Students will be busy planning live animal displays and interactive exhibits that offer the public an educational weekend inside veterinary medicine. Previously, I was responsible for the Jerry Dog blood draw simulator; this year I am hoping to not get colouring on everything I own, and hit the vein more accurately than the children... Overall, the weekend represents a rare occasion where all students within the faculty not only work, but also learn together as we showcase our school and share our experiences with those interested in the profession.

Mr. Justin Duval
UCVM, Class of 2016
ABVMA Student Representative,
2014/2015



Ms. Hilary Whiting

On August 25th the WCVM welcomed back its students: fourth year's for their practicum year—unless they were one of the students who had summer practicums in Large Animal at the teaching hospital or at the amazing Vancouver Aquarium and would have already started their rotations—third year's, like myself, who excitedly look forward to getting to pick classes for the first time on our DVM adventure when electives in the third and fourth quarter come around; second year's who have "Hell Year" to look forward to; and the first year's who will now just be starting this grand four-year adventure that is getting a DVM.

This year, those coming back will notice some exciting changes to the school, including: the classroom of 2105 being totally renovated! No more sitting on the stairs because there aren't enough seats, or searching for the scarce and ever elusive power outlet for the growing number of laptops being used for class that ultimately need to be recharged. This new classroom promises a better experience for the majority of students who use tablets or laptops to take notes, and I can say I'm pretty excited not to have to use those small, old writing surfaces that used to be in that room. Also, there is a brand new water bottle fill station on the first floor, hopefully alleviating the line ups in between classes for those of us trying to stay hydrated.

When we all come back and get to swap stories, I'm sure there will be some amazing ones. Like every year, there were many who worked here at the teaching hospital in one of the many departments such as Large or Small Animal, Theriogenology, Exotics, etc. while other students

chose to work in private clinics here or elsewhere but all come back with stories of lessons learned and laughs/frustrations. We have had many students involved in great research here at the WCVM and others whose research has taken them north to Whitehorse to look at wolverine parasites (Lauren Beaulieu, 2017), or all the way to India to look at improving water buffalo reproductive efficiency (Serena Leila, 2016). Others travelled to far off lands on honeymoons and will get lots of "congratulations" alongside our newly engaged students (myself being one). Of course we also had numerous students who went abroad with Global Vets and Vets without Borders to help veterinary efforts abroad while getting some once-in-a-lifetime experiences.

Some of us didn't need to look as far to find ways to volunteer and use the knowledge we've gained so far. Meaghan Ballard worked at the Winnipeg Humane Society Behavioural Department, and others (such as myself) just took some weekends off to help with spay and neuter clinics. I went with the Canine Action Project (CAPs) to reserves around Cutknife and Ministikiwin. While in these communities, I was reminded of the variety of people we will have as clients throughout our veterinary careers and their varying personal opinions. As a vet student, and one that has also been a foster home for rescue dogs, I'm a die-hard Bob Barker fan; I believe in getting all dogs and cats spayed and neutered. Of course this isn't everyone's opinion and these clinics are a great way of watching and learning how to tactfully teach why these clinics are so important to those individual dogs and the communities as a whole. I also saw some great

extremes in levels of hands-on dog care from varying types of owners. Sometimes caring owners would bring in dogs who were in worse shape than owners who did very little for their dogs. Sometimes it takes a moment to stop yourself from judging the owner of the animal in poor shape and really realize the wonderful opportunity this presents for you to educate someone on good animal husbandry—someone who might have been ignorant to a problem but are willing to change it.

I also joined other students, veterinarians and WCVM faculty on their first pilot project in La Ronge, SK, which will now be an optional fourth year rotation for students. While making the long drive, you realize how far the people of La Ronge and the surrounding areas have to go to receive any veterinary care or other pet-related services like dog training. If the great turn out and booked-solid wellness appointment portion of the clinic are any indication, then I would say that this project will be a great success for the people of La Ronge as well as the students who get hands-on learning experience in a very different environment from the teaching hospital.

As we start our school year and slowly say good bye to our lovely "shorts weather", we can remember these adventures and experiences of our peers and friends as we enter another year of labs and exams.

*Ms. Hilary Whiting
WCVM Class of 2016
ABVMA Student Representative
2014/2015*



Ms. Andrea Edwards, RAHT

Managing the affairs of a professional provincial association is a position of trust. Communication, cooperation and information sharing are the more essential components of the Board of Directors' role. On a daily basis, AHTs work in environments in which we must individually build trust – with our employers, with our team workers, with our client and our communities. Those that trust us have expectations on how we will behave.

Workplace efforts in the department of human resource management focuses on making individual workers into a team, and creating opportunities for staff to excel and be happy, satisfied with their careers and their choice of workplace. We build loyalty through

President's Report

our efforts to assist each individual in their evolution as a professional veterinary healthcare worker. Through our efforts, we develop a workplace culture that is needed to fulfill our motivational needs. Staff members become committed to their work, experience a sense of well-being, and contribute to the success of the practice.

Trust also affects the success of our organizational goals. The AAAHT is composed of over 1800 members, including 1302 active, 11 provisional, 249 student, 154 non-practicing, and 6 retired members. The Board of Directors consists of 10 voting members, 4 Ex-officio non-voting members, 13 CE committee members, and 11 Communication committee members – a total of 38 AAAHT members or 2% of our membership. In essence, 98% of our members trust that this core group of individuals will have similar thoughts and concerns as they do.

Trust appears at many levels, organizational or managerial, and is manifested in the manner, frequency and quality of our interactions.

Inversely, distrust in leadership derails the individual efforts, sidetracks the programs, and builds a glacial approach to Association activities as no one will want to "take a chance" and be a part of this core group of individuals charged with the essential purpose and activities of our Association.

At this time of year, we want to say a big thank you to all our participating volunteer Association members. Your time, devotion and dedication to creating our Association's programs and activities is very much appreciated! Individually, please take a moment to send greetings to the Board or committee member that you know! Your personal appreciation will go a long way to making these individuals feel valued and encouraged to continue in their effort to help create the culture of our Association.

October 25, 2014 is the date of our next AGM. At the annual meeting, the Board and Committees have the opportunity to share the activities and concerns of the past year and to bring you up to date with the planned activities and concerns for the coming year. Plan on attending! If you are

unable to attend, at least review the AGM package when posted and make sure that your opinion is passed on to someone who will be attending, or send a communication to a Board or committee member. We need and want your input! If you want to be a part of this core group, consider sending in your self-nomination. We look forward to working with you for the remainder of 2014 and in 2015 to continue to look forward and plan our Association's future!

Please join the AAAHT Board of Directors and committee members at the 35th anniversary CE, lunch, AGM and reception! Dr. Craig Dorin will address the membership at lunch and will be our special guest at our 35th reception. Dr. Dorin was the second president of the AAAHT and the first president listed in the Society registration documents. He later went on to return to college and complete his DVM at the WCVN. His perspective of those early years will be an interesting look into our Association's past! See you there.

*Ms. Andrea Edwards, RAHT
President - AAAHT 2014*



2014 AAAHT CE Event and Annual General Meeting Saturday, October 25, 2014, 10:00 A.M. - 4:00 P.M. Alberta Room, Mezzanine 2, Fairmont Banff Springs Hotel

CE Session Small Animal Emergency and Critical Care, 10:00 A.M. - 1:00 P.M.
\$75.00 plus GST, 2.5 hours CE.
CE Registration includes lunch.

This session will include a series of topics pertaining to the management of emergent and critically ill dogs and cats including: preparedness and triage of emergencies and monitoring the critically ill patient; and canine trauma and misconceptions.



Dr. Marie Holowaychuk
Critical Care Vet Consulting
Edmonton, Alberta

Annual General Meeting, 2:00 P.M. - Conclusion
Open to all AAAHT Members.

Members are encouraged to attend and be engaged in conducting the annual business of the association.

Meeting information will be mailed out to all members.

Also watch your Tech Connect for details. The full AGM package will be available for download on the Member's only website prior to the event.

35-Year Wrap-Up Cocktail Reception

Mount Stephens Hall, Mezzanine 1, Fairmont Banff Springs Hotel, 5:00 p.m. - 8:00 p.m.

Join members of the Board for this wrap up event celebrating the AAAHT's Anniversary Year!

All participants and AAAHT members are welcome.

Hosted in conjunction with the 2014 CanWest Veterinary Conference. Register online at: www.canwestconference.ca

AAAHT Communications Corner

Dr. Jayne Takahashi
VP Communications
Associate Veterinary Clinics

"Facing the Facts" Measuring the Impact of Communication Skills

In past columns, I have presented several communication skills, concepts and strategies. For many, the positive impact of effective communication on patient welfare, job satisfaction and personal well-being may be obvious. However, it is important to know that there is a growing body of empirical evidence to support what we intuitively feel is taking place.

With over 40 years of research on this topic in human medicine, the veterinary profession initially extrapolated concepts from this source since both professions improve health through compliance with recommendations and the use of medical interviews is similar. Based on a review of past and current research, Kurtz, Silverman and Draper¹ made the following three conclusions: "physician-patient interactions have an impact on patient health, patient and physician satisfaction, adherence to medical recommendations and malpractice risk; communication is a core clinical skill; and [communication is] an essential component of clinical competence."

Proficiency with communication skills leads to successful consultations for both the doctor and the patient. Skillful communication fosters accuracy with information gathering, supportiveness, partnership and better coordination of care. Positive outcomes also include significant improvements in information recall and understanding, adherence to recommendations, patient health, patient satisfaction, doctor satisfaction, time savings and doctor-patient relationships.²

Studies have demonstrated that physician-patient communication can influence specific measures such as the emotional health of the patient, symptom resolution, physiologic measures and pain control.³ For example, headache resolution was 3.4 times greater when the patient was able to fully discuss the condition. Patients with chronic disease concerns had better health and functional status when fully able to express their concerns. The key elements that appeared to be the most influential are allowing the patient to share her or his story, the physician expressing empathy, providing clear information and encouraging shared decision making.⁴

Veterinary specific studies on interpersonal communication over the past decade support similar findings in our profession. Client satisfaction was significantly higher when veterinarians used client-centred patterns of communication

that invite active involvement of the client in the medical interview and decision making process. "Client satisfaction is an important veterinary outcome ... and likely predictive of medical outcomes including client adherence."⁵ In veterinary medicine, compliance is between 23-65%. The problems cited for a lack of compliance include the following communication deficiencies: not enough information provided; relationship not established; client opinion not considered; and no follow up regarding the patient's well-being.⁶ Analysis of videotaped client interactions involving a dental or surgical recommendation or both concluded that "the use of a relationship-centred care approach, characterized as a collaborative partnership between a veterinarian and a client with provision of clear recommendations and effective communication of the rationale for the recommendations, has positive implications for client adherence."⁷

Good communication can have a powerful influence on the outcome of client complaints. Listening with an empathetic ear, expressing sincere concern for the client's perspective and establishing a common goal can prevent escalation to a formal complaint with regulatory associations. Over the years, 50-82% of complaints to the College of Veterinarians of Ontario involved an element of poor communication. Miscommunication caused clients to feel misinformed, disrespected, that their opinion didn't matter, or they received incomplete information about a procedure.⁸

The benefits of skillful communication also extend to the interactions between employees and practice health. A cross-sectional study⁹ of business behaviors of small animal practices identified three management areas that had the greatest potential to increase income: employee longevity, employee satisfaction, and client satisfaction. Team and client communication were identified as key problem areas associated with poor practice performance.

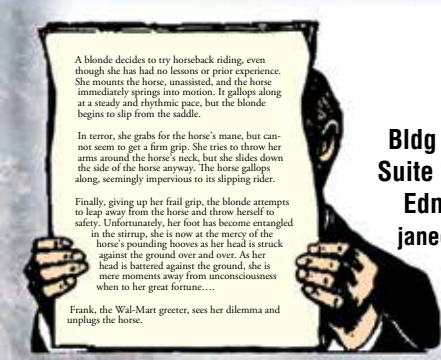
With the ongoing empirical evidence continuing to support the essential nature of communication to the success of veterinary practice, it is not surprising that communication is recognized as a core clinical skill for the entire practice team. As with all other skills required in veterinary medicine, having the knowledge alone is insufficient. An understanding of the concepts, ongoing practice of the skills and continual refreshing of the knowledge is essential if patients are to benefit.

Good communication skills are the "instruments" for creating trusting relationships with clients and collegial relationships with co-workers. Deficiencies with this basic "procedure" will always limit our ability to care for our patients. The good news is: communication is a series of learned skills that everyone can learn if they want to!

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5. Coe J, Adams C, Bonnett B. A focus group study of veterinarians' and pet owners' perceptions of veterinarian-client communication in companion animal practice. *J Am Vet Med Assoc* 2008; 233(7): 1072-1080.
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7. Kanji N, Coe J, Adams C, Shaw J. Effect of veterinarian-client-patient interactions on client adherence to dentistry and surgery recommendations in companion animal practice. *J Am Vet Assoc* 2012; 240(4): 427-436.
8. CVO, 2005
9. Cron W, Slocum J Jr, Goodnight D, et al. Executive summary of the Brakke management and behavior study. *J Am Vet Med Assoc* 2000; 217: 332-338.



Jayne Takahashi,
DVM MBA



A blonde decides to try horseback riding, even though she has had no lessons or prior experience. She mounts the horse, unassisted, and the horse immediately springs into motion. It gallops along at a steady and rhythmic pace, but the blonde begins to slip from the saddle.

In terror, she grabs for the horse's mane, but cannot seem to get a firm grip. She tries to throw her arms around the horse's neck, but she slides down the side of the horse anyway. The horse gallops along, seemingly impervious to its slipping rider.

Finally, giving up her frail grip, the blonde attempts to leap away from the horse and throw herself to safety. Unfortunately, her foot has become entangled in the stirrup, she is now at the mercy of the horse's pounding hooves as her head is struck against the ground over and over. As her head is battered against the ground, she is more moments away from unconsciousness when to her great fortune...

Frank, the Wal-Mart greeter, sees her dilemma and unplugs the horse.

ABVMA
Alberta Veterinary Medical Association

**Bldg 3, Elm Business Park
Suite 104, 9452 - 51 Avenue
Edmonton, AB T6E 5A6**
janeen.mcphee@abvma.ca
Fax 780-484-8311

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EDUCATION OPPORTUNITIES

ONGOING / WEB OFFERINGS

Online Fluid Therapy Program: Speakers include: Dr. Bernie Hansen, North Carolina State University; Dr. Wayne Wingfield, Colorado State University; Dr. Steve Haskins, UC Davis; Dr. Rebecca Kirby of Milwaukee; and others. This comprehensive program consists of 10 modules and is designed to increase veterinarians' and technicians' knowledge and confidence administering IV fluids. Topics include: Fluid Therapy Basics, Intro to Fluid Types, Crystalloids and Colloids In Depth, Fluid Administration Guidelines, Catheter Placement and Care, IV Fluids During Anesthesia and Surgery, and Interactive Case Studies. For information or to register visit: www.AbbottAnimalHealthCE.com. Sponsored by Abbott Animal Health.

Bayer Online CE Modules

Pets and Parasites - Bayer Online CE Modules: Related modules include: Fleas and Ticks, Heartworm, Intestinal Parasites and Mites. One Hour of CE credit for each Topic. Please see www.learnwithbayer.ca for more info and to register. Located under Pets and Parasites CE.

Parasite Scene Investigation - Bayer Online CE Modules: Related modules include Intestinal Parasites (1 CE Credit), Heartworm (1 CE Credit) and Fleas & Ticks (2 CE Credits). Please see www.learnwithbayer.ca for more

info and to register. Located under Parasite Scene Investigation CE.

Equine Health - Bayer Online CE Modules: Related modules include Equine Joint Disease (1 CE Credit), Equine Protozoal Myeloencephalitis (1 CE Credit) and Sedation & Anaesthesia (2 CE Credits). Please see www.learnwithbayer.ca for more info and to register.

Perception of Value - 1 CE Credit offered. Please see www.learnwithbayer.ca for more info and to register.

Webinar - "Doc, does my pet really need all these medications to treat his liver disease?" Lisa Carioto, DVM, DVSc, Diplomate ACVIM. Dogs and cats can suffer from a number of different diseases, which can be treated with a variety of medications. The 90 minute webinar will address a number of these hepatic diseases in both species, as well as the medications and nutraceuticals available. Clinical cases will be used to present the information. Please go to www.vetoquinol.ca for more info on this webinar. Sponsored by Vetoquinol Canada.

Royal Canin Veterinary Diets Online Modules - Various modules available through Royal Canin include; Nutrition Fundamentals (prerequisite for all other courses), Feline Life Stage Nutrition, Nutrients vs.

Ingredients, Maturity in Motion and Dental Difference. Please contact your local Royal Canin technical sales representative for more information on how to access these modules, or contact Melanie Zanuttig at counsellors@royalcanin.ca.

Online Ultrasound Education - Scil Vet Novations has developed online ultrasound education packages that work with your busy schedule to help you learn the benefits of Ultrasound as a valuable diagnostic tool in your clinic. You can learn from the comfort of your own practice or home. Two courses, Basic Ultrasound and Advanced Ultrasound, have been developed that can be combined with an in-person scan-only course where you can practice your knowledge with a skilled veterinary sonographer. CE credits available. Visit the online CE page at www.scilvet.com to register online or call 1 (866) 382-6937 for more information.

Master of Veterinary Medicine, Massey University 2014 - Online continuing education for practising veterinarians worldwide through the Master of Veterinary Medicine program at Massey University. Massey University is an AVMA accredited veterinary school in Palmerston North, New Zealand. Enrolments are open for the following courses starting in February 2014: Companion Animal: Avian Medicine, Oncology and Soft Tissue Surgery. Courses also starting in July 2014: Companion Animal: Gastroenterology, Diagnostic Imaging, Clinical Pathology and Cardiorespiratory. For more info about the Master of Veterinary Medicine Program and individual courses, visit www.mvm.massey.ac.nz or email mvm@massey.ac.nz

Webinars - Canine and Feline Cardiovascular Health, Feline CKD: Top Tips for early Diagnosis and Proteinuria in Feline Renal Disease: Why Should You Worry? These on-demand webinars can be accessed any time and watched as many times as necessary to learn the content. Registered users may choose to take a test to receive CE credit for watching one of the webinars. Successful participants may print off a certificate of completion for their records. These webinars are also RACE approved. Please go to <http://fortekor.ca> to register for these webinars. Sponsored by Fortekor and Novartis.

Excess Weight & Obesity: An Ounce of Prevention is Worth a Pound of Cure Webinar - This one hour webinar will discuss weight loss programs for the overweight pet and developing communication strategies to help the pet owner commit to avoiding weight gain and obesity in dogs and cats. Please go to www.royalcanin.ca to sign in or register. Sponsored by Royal Canin.

The Social Side of Practice: Module 1: Veterinary Wellness - Debbie Stoewen, DVM, MSW, RSW, PHD. This unique, fully accredited veterinary continuing professional development program reflects our commitment to you, your practice and the profession. It's designed to help you and your team do what you do even better by providing insight, guidance and strategies on the non-medical aspects of practice so you can offer the very best to your patients, clients and each other. Choose from Lunch & Learns or Interactive Workshop Formats offered on the following topics: Facilitating Euthanasia Conversations, Compassion Fatigue - What it is, What it isn't and What can be Done, Compassion Satisfaction - Flourishing in Practice, and This is Your Life - Let's Talk About It. For more information and to register please call 1 (800) 700-3391, or e-mail care@petsplusus.com. Sponsored by Pets Plus Us.

SEPTEMBER

September 10 - 13, 2014 - 2014 SVMA Conference - Saskatoon, SK. Please watch www.svma.sk.ca for upcoming details!

September 10, 2014 - Communications - Cindy Adams, PhD, MSW, Professor (Clinical Communications) Veterinary Clinical and Diagnostic Sciences (VCDS), UCVIM. This topic will discuss communication skills for practice success: an overview of the clinical communication skills program at UCVIM. For more info and to register, please go to www.cavm.ab.ca or contact Liz Sawatzky at (403) 863-7160 or via e-mail at info@cavm.ab.ca. Sponsored by WDDC.

September 18, 2014 - Communication Grand Rounds - Jayne Takahashi, DVM, MBA. The evening will start with a 30-minute mini seminar on a core communication skill. The remainder of the evening will be an interactive and informative discussion

EDUCATION OPPORTUNITIES

based on specific communication challenges or practice scenarios that participants are invited to raise for discussion. Location: Guardian Veterinary Centre Staff Room, 5620-99th Street NW, Edmonton, from 7 – 9 PM. Registration at 6:30 PM, light dinner provided. For more info and to register please go to www.edmontonvetinfo.com, or contact Smokey Walters at (780) 970-3728.

September 27 & 28, 2014 - Intensive Small Animal Medicine & Cardiology CE - Anthony Carr, DVM, DACVIM, Professor, Small Animal Clinical Sciences Western College of Veterinary Medicine. This weekend program is meant to be relevant and practical for small animal practice. It will provide you an update on current diagnostic and management recommendations for common cardiac and internal medicine issues seen by you in practice. Emphasis will be on the diagnostics and therapeutics available in general practice, not those common to specialty practice. A significant amount of time will be spent discussing ECGs and blood pressure measurement, important tools that can help to grow your practice and allow you to do better medicine. Location: Comfort Inn, Fort Saskatchewan, AB. To register please go to www.vetpace.com or contact Dr. Anthony Carr at (306) 241-4181.

September 27 & 28, 2014 - Basic Fracture Repair Course - Audrey Remedios, DVM, MVetSc, DACVS. This two-day combination lecture and WET lab will cover the management of simple fractures of the forelimb, radius, ulna, and hind limb-tibia and femur. IM pinning, hemicerclage, full cerclage wires, tension bands and plating will be covered. Location: Edmonton, AB. This event will be hosted by EASAV. For more information and to register please call (780) 970-3728 or email easav@edmontonvetinfo.com. Sponsored by Scil Vet Novations.

OCTOBER

October 4, 2014 - FAST Ultrasound Course - Greg Lisciandro, DVM, Dipl. ABVP, Dipl. ACVECC. Location: Calgary, AB. FAST Ultrasound is becoming popular as an easy to learn and effective diagnostic procedure that can help you rapidly make clinical decisions that benefit your patient often with less stress for the animal. For more info and to register, please call 1 (866) 382-6937, or email infoca@scilvet.com. Sponsored by

Scil Vet Novations.

October 5, 2014 – Wellness - Jean Wallace, PhD, MA, BA and Kathy Keil, DVM, MA, PhD Student, UCVM. This topic will cover coping strategies that work and ones that hurt: Key findings from the ABVMA survey and practical ideas to take better care of yourself and your patients. For more info and to register please go to www.cavm.ab.ca, or contact Liz Sawatzky at (403) 863-7160, or via e-mail at info@cavm.ab.ca. Sponsored by Virbac Canada Inc. and Vetoquinol.

October 9, 2014 – Veterinary Anesthesia/Analgesia in 2014 - Matt Read, DVM, MS, Dipl. ACVA. Updates in small animal anesthesia and analgesia will be discussed. Location: Shaw Theatre, NAIT Main Campus, South Learning Centre, Edmonton, AB, from 7 – 9 PM, registration at 6:30 PM. Registration deadline October 2nd. For more info and to register, please go to www.edmontonvetinfo.com or contact Smokey Walters at (780) 970-3728.

October 15, 2014 - Cat Healthy - Liz Ruelle, DVM, DABVP (Feline). During this two-hour long CE session, the focus will be on helping Alberta's small animal practitioners make their clinics cat healthy, after touching on the economic reasons why cat medicine is important. The first part of this lecture will go over the Cat Healthy Initiative Program, and resources available. In the second part, Dr. Liz will review her top 10 tips, tricks and pet peeves of being a cat doctor in a dog's world. Registration at 6:30 PM, Session from 7:00 - 9:00 PM, light dinner provided. Location: Theatre One, Health Sciences Centre, Heritage Research Building of the University of Calgary AB. Please RSVP before Oct 10th to Liz Sawatzky at (403) 863-7160 or via email at info@cavm.ab.ca. Sponsored by Bayer, Hill's, IDEXX, Merial and Petsecure.

October 24-28, 2014 - CanWest Veterinary Conference - Fairmont Banff Springs Hotel, pre-conference wet labs - October 24 & 25 at the Clinical Skills Building, U of C Spy Hills Campus.

NOVEMBER

November 1 & 2, 2014 - Intermediate Fracture Repair Course - Audrey Remedios, DVM, MVetSc, DACVS.

EDUCATION OPPORTUNITIES

This two-day combination lecture and WET lab will cover the management of hip dysplasia, fractures of the pelvis and ilium, traditional cruciates, SI luxation and stabilization of the medial patellar luxation. For more info and to register, please call 1 (866) 382-6937 or e-mail infoca@scilvet.com. Sponsored by Scil Vet Novations.

November 6, 2014 - Cat Healthy - Liz Ruelle, DVM, DABVP (Feline). During this two-hour long CE session, the focus will be on helping Alberta's small animal practitioners make their clinics cat healthy, after touching on the economic reasons why cat medicine is important. The first part of this lecture will go over the Cat Healthy Initiative Program, and resources available. In the second part, Dr. Liz will review her top 10 tips, tricks and pet peeves of being a cat doctor in a dog's world. Light dinner provided. Dinner and registration from 6:00 – 7:00 PM, Session from 7:00 - 9:00 PM. Location: Shaw Theatre, South Learning Centre, NAIT Main Campus, Edmonton AB. To register or get more information, go to www.edmontonvetinfo.com; continuing education, current CE or contact easav@edmontonvetinfo.com. Sponsored by the Cat Healthy Initiative: Bayer, Hill's, IDEXX, Merial and Petsecure.

November 8, 2014 - MSK Ultrasound Course - Debra Canapp, DVM, Diplomate of the American College of Veterinary Sports Medicine & Rehabilitation. Location: Calgary, AB. This course is an introduction to MSK ultrasound in small animal applications, equipment and scanning principles. Lecture will cover diagnostic ultrasound of the shoulder, Carpal Tarsal, Iliopsoas and stifle with some interesting case presentations and an afternoon scan lab. For more info and to register, please call 1-866-382-6937 or email infoca@scilvet.com

November 12, 2014 – Cardiology - Michael O'Grady, DVM, MVSci, DACVIM, CARE Centre. For more info and to register, please go to www.cavm.ab.ca or contact Liz Sawatzky at (403) 863-7160 or via e-mail at info@cavm.ab.ca. Sponsored by Novartis.

November 15 & 16, 2014 – TPLO Course - Audrey Remedios, DVM, MVetSc, DACVS. This 2 day lecture and wet lab will cover the TPLO procedure and MPL stabilization combined with TPLO. Calgary, AB.

For more info and to register please call 1-866-382-6937, or e-mail infoca@scilvet.com. Sponsored by Scil Vet Novations.

November 16, 2014 – Updates in Emergency Medicine - Karol Matthews, DVM, DVSc, Diplomat, ACVECC. Topics include: Shock Management and Fluid Therapy Highlights, Pediatric Critical Care & Analgesia, Management of Acute DKA, Respiratory Emergencies & Chest Tube Placement and Toxins. Location: Shaw Theatre, NAIT Main Campus, Edmonton, AB, 9 – 4 PM, Registration and Breakfast at 8:15 AM. Registration Deadline November 6th. For more info and to register, please go to www.edmontonvetinfo.com or contact Smokey Walters at (780) 970-3728.

November 29 & 30, 2014 - TTA Course - Lorne Carroll, DVM. This two-day course will involve lecture covering cranial cruciate disease, TTA history, theory, required equipment and the step by step procedure along with a WET lab instructor. For more info and to register, please call 1 (866) 382-6937 or email infoca@scilvet.com. Sponsored by Scil Vet Novations.

DECEMBER

December 4, 2014 - Communication Grand Rounds - Jayne Takahashi, DVM, MBA. The evening will start with a 30-minute mini seminar on a core communication skill. The remainder of the evening will be an interactive and informative discussion based on specific communication challenges or practice scenarios that participants are invited to raise for discussion. Location: WDDC, Edmonton, AB, 7 – 9 PM. Registration at 6:30 PM, light dinner provided. For more info and to register, please go to www.edmontonvetinfo.com or contact Smokey Walters at (780) 970-3728.

December 14, 2014 – Radiology - Tim Spotswood, BVSc, MMedVet (Diag Im), Diplomat of the European College of Veterinary Imaging, CARE Centre. For more info and to register, please go to www.cavm.ab.ca, or contact Liz Sawatzky at (403) 863-7160 or via e-mail at info@cavm.ab.ca. Sponsored by Antech Diagnostics.

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VETERINARIAN REQUIRED

Diamond Valley Veterinary has an opportunity for a licensed Veterinarian to join our team in Turner Valley, Alberta. We are a well-established and fully equipped mixed animal practice, which includes 1 ambulatory unit. Our spacious clinic offers excellent small and large animal facilities, including Digital Radiology, Power Float Dental and Feed/Tack store, part time groomer and boarding facilities. We do offer alternative therapy as well as regular veterinary service. Turner Valley is a small town located 20 minutes south-west of Calgary in the picturesque foothills, it borders Kananaskis country which has great recreation amenities. This small town has good schools and is a great environment to raise a family. The successful candidate will share after hour calls and be expected to work 40 hours per week. One year experience would be preferable but new grads would be considered. Buy in potential is available in a high net to gross business. Compensation based on experience. We would also require a locum veterinarian for months of November, December, January, February and March. Please contact Dr. Wayne Steiger at dvvet@telusplanet.net Fax: (403) 933-3218

Western Veterinary Specialist & Emergency Centre is offering state-of-the-art specialty and emergency veterinary services in Calgary. We are currently seeking an experienced, preferably internship-trained, Emergency Veterinarian to join our team of specialists in Critical Care, Ophthalmology, Oncology, Nutrition, Surgery, Internal Medicine and Anesthesia. The hospital is well equipped with complete on-site diagnostic laboratory and monitoring equipment. Candidates interested in teaching are encouraged to apply as we have a rotating internship program for veterinary students from the University of Calgary. The shift details are four on,

four off rotating 10 hours shifts days, evenings and overnights. WVSEC is the only full-service private veterinary cancer treatment center in Alberta, Saskatchewan, British Columbia and the northwest United States. In 2009, a linear accelerator was installed in our 30,000 square foot facility to provide our clients with advanced radiation therapy, including stereotactic radiosurgery. We offer competitive compensation commensurate with experience, generous benefits package including continuing education and uniform allowance. If you have a positive attitude, excellent communication skills, efficient team-oriented work habits and a desire to share your knowledge. Please fax your resume Attn: Cathy Gaviller or email. Fax: (403) 770-1344 E-mail: cgvaviller@westernvet.ca

Full time after hour emergency and urgency veterinarian required. 100K plus production bonus and benefits. Thursday night to Sunday night. RAHT on site after hours. Full laboratory and fully digitized with Avimark, surgery suites, CT scan, ultrasound and endoscopy. We have a progressive team of enthusiastic and quality oriented individuals, if you are interested check us out at www.familypethospital.ca and www.chooselethbridge.ca Please contact: Jesse Zimmer, B.Mgmt Practice Manager, Family Pet Hospital, 2303- 6th Ave South, Lethbridge, AB, Phone: (403) 320 - 5200 Fax: (403) 320 - 5230 Cell: (403)-915-3359

Tudor Glen Veterinary Hospital has an opening for a full-time Treatment Room Manager. If you are an enthusiastic, self-motivated person and would like to join our energetic, progressive practice, we'd love to hear from you. We are a full-service hospital, open 7 days a week. The successful applicant should be able to handle stressful situations and problem solve, be a reliable and flexible hard worker with excellent communication

VETERINARIAN REQUIRED

skills and experience as an Animal Health Technologist. Duties would also include scheduling, training and AHT duties. You will enjoy competitive wages, staff discounts, benefits, paid dues, profit share opportunities, and much more. If you are ready to step up to the next level in your career please forward your resume in confidence to lynn.fontaine@tudorglenvethospital.ca

Part time or Full time veterinarian required for a year old fast growing pet clinic in Beaumont. We offer competitive wages, paid CE and ABVMA dues. Forward your resume and cover letter to montrosepet@gmail.com

Ranch Docs Veterinary Services Inc. is looking for a small animal or mixed animal veterinarian in Lethbridge, Alberta. Join our progressive team in our newly constructed 10,000 sq. foot mixed animal facility. Part-time or full-time position available with a flexible call schedule. In-house lab equipment, portable digital x-ray, new equine and bovine animal handling facilities to make diagnostics and procedures safer and easier. Wages will be competitive and include CE benefits. Applicants need to be fully-licensed upon submission of his/her resume for consideration. Please email your resume ranchdocs@telus.net PH: (403) 327-4658 Address 82038 RR 210, Lethbridge, AB.

We have an opening for an Associate Veterinarian in an AAHA Accredited practice in Wetaskiwin, Alberta. We are seeking a compassionate, team player with excellent communication skills and confidence in their medicine and surgical skills. This is an ideal opportunity to explore your full potential and to develop your special interests. We have completed a major expansion and remodeling of our facility to create more space to serve our clients more effectively and efficiently. Please visit our website www.wacvet.ca for greater details and contact us for more information. We offer a competitive salary, dependent upon previous experience, along with a complete benefit package with group health insurance, vacation, CE time, etc. New graduates are most welcome to apply since we offer lots of opportunity to develop your surgical and medical skills. We do strongly promote the AAHA mentorship program. Please email resume wacld@telus.net

Bellis Veterinary Services is expanding and we are looking for a 3rd full or part-time mixed animal practitioner.

Bellis is in the Lakeland District NE of Edmonton. There will be sharing of on-call duties, equally. Our practice is built on 20 years of quality service with excellent support staff. We have in clinic lab, small animal dental unit, X-ray, large animal ultra sound, equine power float etc. A true mixed animal practice of 40% beef/cattle, 50% small animal and 10% equine. Please send resume by email. bvrsuss@telus.net or Fax (780) 636-3388

Great opportunity for a mixed animal veterinarian (new grads welcome) to join our 2 clinic practice. Mayerthorpe Veterinary Services and Hilltop Veterinary Clinic (Whitecourt) offer digital x-ray and ultrasound for both large and small animals, in house lab, power float, and have just expanded our orthopedic services to include TPLOs and bone plating. Our clinics are the best of both worlds - a rural environment, yet close to Edmonton and the Rockies. As the 4th member of our team, we offer a competitive salary, shared call, CE allowance, health benefits and a fun work environment. Call (780) 786-2000 or email mayerthorpevet@hotmail.com attention Claire or Janelle.

Hermitage Veterinary Hospital is seeking a part-time Veterinarian (Reg. with ABVMA) for our well-established small companion practice open since 1975. We are seeking a candidate who is enthusiastic, outgoing with excellent client care communication skills. We are seeking a candidate who has a wide assortment of medical knowledge, ability to handle emergencies, and dental/surgical cases daily. Idexx / Cornerstone knowledge is an asset. We offer a competitive compensation package which includes health/dental benefits, continuing education allowance, staff discounts, and more. To apply please email only to hermitagehospitalmanager@gmail.com

Mixed animal veterinarian required in Vermilion, Alberta. Individual must have a broad range of interests with opportunity to pursue specific fields of interest. Presently two DVM, seeking to expand to three. Please see our website for an overview of our facility and equipment available. Over 90% of obstetrics done in the clinic, 75% of semen testing done in clinic in a very well equipped facility. Will consider a part time position as well if proportional call is taken. Email Tim at tdgdvm@hotmail.com for more info. Website: www.vermilionvet.com

VETERINARIAN REQUIRED

The Calgary Humane Society is seeking one FT or two PT Veterinarians to join our team, as well as Animal Health Technologists or Veterinarians interested in locum shifts with CHS. These positions require compassionate individuals who are highly skilled and experienced in surgery, animal handling, customer service, and comfortable working in an extremely fast-paced and demanding environment. Please apply in confidence to careers@calgaryhumane.ca indicating the position title in the subject line along with salary expectations to; Fax (403) 723-6050, or drop off your resume at 4455 - 110 Avenue SE Calgary Alberta, T2C 2T7.

PRIMARY CARE VETERINARIAN
Seeking motivated, confident and communicative primary care veterinarian who enjoys the positive impact and relationships that can be made through preventative medicine. Applicants must believe in compassion for the client, patient and community. Access to state-of-the-art equipment, including digital radiology, digital dental radiology, ultrasound, ECG, and a complete in-house laboratory allows you to perform high-quality medicine. Our hospital also has a 24 hour emergency service to provide after hours' care. This full-time position is 40 hours per week, with flexibility in the schedule, part-time applicants will be given consideration. We offer a competitive salary and benefits package, including health and dental, paid licensing fees, a generous CE allowance, and many opportunities for discussion and collaboration on cases. Applicants interested in working in a rapidly growing practice, modern facility, as part of an exceptional team and in a positive environment, please email your CV to Rose Young at careers@mcknightvethospital.ca

Veterinarian Wanted: Are you a large or mixed animal veterinarian with 2 - 10 years of experience, interested in food animals and looking for a change? A food animal practice in Saskatoon, SK, is interested in you! This multi-person practice is focused on Herd Health and Production Consulting in Swine and Dairy Herds. If you are interested in herd practice, have a valid driver's licence and communicate well in English, we would like to talk to you. Please reply to: Dr. Mark Jacobson or Dr. Josh Lindenbach, Warman Veterinary Services, 226E Wheeler Street, Saskatoon, SK. S7P 0A9. Website: www.warmanvetservices.ca Phone: (306) 933-9995 Fax: (306) 933-3271 Email: wvs@warmanvetservices.ca

McKnight 24 Hour Veterinary Hospital in Calgary is seeking motivated emergency veterinarians who enjoy the fast pace and challenge of emergency medicine as well as the positive impact and relationships that can be made through preventative medicine. This is a unique opportunity

to practice both emergency and primary care medicine. Applicants must believe in compassion for the client, patient and community. With access to cutting-edge diagnostics including: digital radiography, ultrasound and a full in-house laboratory, you can practice high-level medicine as well as develop new skills. We offer a competitive salary and benefits package including: health and dental, paid licensing fees, CE allowance and a schedule which allows for extended days off. Candidates must be self-motivated and have a desire to learn emergency medicine and surgery. Email your CV to Rose Young at careers@mcknightvethospital.ca

Western Veterinary Specialist & Emergency Centre is offering state-of-the-art specialty and emergency veterinary services in Calgary. We are currently seeking an experienced, preferably internship-trained, Emergency Veterinarian to join our team of specialists in Critical Care, Ophthalmology, Oncology, Nutrition, Surgery, Internal Medicine and Anesthesia. The hospital is well equipped with complete on-site diagnostic laboratory and monitoring equipment. Candidates interested in teaching are encouraged to apply as we have a rotating internship program for veterinary students from the University of Calgary. The shift details are four on, four off rotating 10 hours shifts days, evenings and overnights. WVSEC is the only full-service private veterinary cancer treatment center in Alberta, Saskatchewan, British Columbia and the northwest United States. In 2009, a linear accelerator was installed in our 30,000 square foot facility to provide our clients with advanced radiation therapy, including stereotactic radiosurgery.

We offer competitive compensation commensurate with experience, generous benefits package including continuing education and uniform allowance. If you have a positive attitude, excellent communication skills, efficient team-oriented work habits and a desire to share your knowledge, please fax your resume Attn: Cathy Gviller at (403) 770-1344 or email cgviller@westernvet.ca

Veterinary Agri-Health Services Ltd. is an exclusive bovine health management oriented veterinary practice located in Airdrie, Alberta that provides high quality professional services to feedlot and cow/calf operations across western Canada. The practice also has an active research component and as an affiliate member of the University of Calgary, Distributed Veterinary Learning Community, we host both mandatory and elective student rotations in bovine herd health, reproduction and general veterinary practice. We are seeking a fifth veterinarian to complement our current team of four professionals. The

ideal candidate will possess a strong interest in bovine production medicine as well as individual animal medicine and surgery. Post graduate training in a related field (epidemiology, pathology, medicine, or nutrition) would be an asset. Requirements include a Doctor of Veterinary Medicine degree or equivalent with eligibility for licensure with the ABVMA. Salary and Benefits are negotiable depending on experience and training. Please send your resume and cover letter to vahs@vahs.net. If you require additional information about the position please contact Dr. Cody Creelman at CodyC@vahs.net.

Busy downtown Edmonton veterinary clinic seeking licensed veterinarian for part time employment starting immediately. New graduates welcome. Please send resumes to The Spay Clinic by Fax: (780) 428-5721 or email (info@spayclinic.ca). Visit our website at www.spayclinic.ca

Full time or part time veterinarian position is available at Ellerslie Pet Hospital. Good client care skills are a must. We offer attractive hours, competitive compensation, group benefits, CE allowances and many other perks. Please forward your resume to doug@ellersliepet.ca

Professional Services Veterinarian, Farm Animal Business: (job id#141756BR) effectively communicate with veterinarians, distributors, swine and cattle producers, and other customers concerning Novartis Animal Health Canada-Farm Animal Business products. Answer customer's questions about products; assist on marketing projects. Perform public speaking at trade shows, meetings, and training sessions for the sales representatives. Novartis Animal Health offers competitive benefits and a pay for performance compensation structure. Please apply on-line at www.novartis.com or mail/fax a resume and cover letter to: Novartis Animal Health Canada, Inc. Attn: Human Resources, 2000 Argente Road Plaza 3, Suite 400, Mississauga, Ontario L5N 1V9. www.novartis.com. Fax: (905) 567-0221 EO

Permanent Full Time Veterinarian needed for our new and expanding mixed animal practice in Melfort, SK. Position to include client education, small and large animal medical and surgical skills, as well as team direction. Applicant must be a competent and confident individual with a willingness to learn. Strong communication skills required for our client driven newly constructed practice. Full onsite diagnostics, large animal handling facility and a young, trained, upbeat staff. Melfort is a thriving center in Saskatchewan offering full range education, health and shopping as well as many more amenities. www.cityofmelfort.ca Please apply with cover

letter and resume to janine@gatewayvet.ca and for more information on the position. All applicants will be contacted. www.gatewayvet.ca www.facebook.com/Gateway.Vet.Services

Unique opportunity for a full time or maybe p/t veterinarian in Springbank (west of Calgary). New 12,000 sq. ft. wellness centre being finished this September. It has new DR radiology, digital dental, integrated lab, paperless, LED surgery lights, treadmills, everything new. This will be a practice focused on the well-being of the pet and the client. Looking for veterinarian experienced in rehab, physio, completed or planning to complete ccprp or cert, and an interest in nutrition. Be a part of the team in building this practice to be a leader in improving the health and relationships of pets and their owners. Great pay and benefits (CE, health plans, dues). Please email your resumes Jdandaac@gmail.com

Graduate Training in Veterinary Pathology, Western College of Veterinary Medicine, University of Saskatchewan. The Department of Veterinary Pathology offers a two-year program in diagnostic anatomic pathology, with a domestic animal, wildlife or poultry emphasis, and in diagnostic clinical pathology, leading to a Master of Veterinary Science (MVetSc) degree. Research-based programs leading to MSc and PhD degrees are also available. Scholarship support, currently beginning at \$33,000, is available on a competitive basis to veterinarians who are Canadian citizens or hold landed immigrant status and have successfully passed the computer-based portion of the North American Veterinary Licensing Examination. The application deadline is December 1, 2014 for receipt of all application documents. Application files must be complete by the deadline for inclusion in the competition. The complete list of application documents is available by contacting the Department Graduate Program Coordinator. Programs begin August 15, 2015. Individuals wishing to apply should contact: susantha.gomis@usask.ca (Graduate Chair), OR sandy.mayes@usask.ca (Graduate Program Coordinator). Please visit the following website for more information: http://www.usask.ca/wcvm/graduate_programs/pathology/application_procedures.php

Two full time positions available for fully licensed Veterinarian to work for North East Animal Clinic and Oak Ridge Animal Clinic in Calgary, AB. If you are experienced, efficient and believe in customer service please contact to Dr. J Sandhu by phone, Work (403) 313-7866, Cell: (403) 690-3011, Fax: (403) 313-7867, Email: northeastanimalclinic1@gmail.com

VETERINARIAN REQUIRED

Equus Veterinary Services Inc. is an established and fully equipped ambulatory equine practice in Okotoks, Alberta. We require a full time equine veterinarian. We offer competitive compensation, including full benefits package and CE allowance. For more information please call (403) 800-9012 or email cs@equusveterinaryservices.com

Enthusiastic, fully licensed veterinarian required for multi-vet practice in Lethbridge. This is a part-time or full time permanent position. We are AAHA accredited and fully equipped with CO2 laser, video endoscopy, ultrasound, digital dental X-ray and in-house Idexx lab. Our progressive clinic has excellent support staff and client base, which allow us to put an emphasis on preventive medicine and client education. Besides a competitive salary, this position includes a health benefit package and CE benefits. Lethbridge has many recreational opportunities with the Rocky Mountains to the west, Cypress Hills to the east, and Calgary to the north and Montana to the south, all

within a few hours' drive. For additional information, visit our website www.northsidevet.ca Please send resumes to Northside Veterinary Clinic, 210F – 12 A Street North, Lethbridge, AB T1H 2J1 or email resume to northsidevet@shaw.ca Ph. (403) 327-3352

Green Acres Animal Hospital is looking for a full or part-time veterinarian. We are a well- established clinic in Lethbridge that has recently undergone renovations inside our 35+ year old building. We are a well-equipped clinic with a great support staff. Our team based approach to practicing veterinary medicine, sense of humor and weekly training makes for a good working environment. We have a strong sense of family and make all efforts to have a good life/work balance. We offer competitive salaries, benefits and flexibility. As a city, Lethbridge has a lot to offer. We are located 2 hours south of Calgary and an hour from both the mountains and the US border. If you're interested, please email gaah2004@telus.net attention Felicia or Brent or call (403) 327-8660.

LOCUM REQUIRED

Veterinarians interested in LOCUM from September 2014-October 2014(approximately 60-90 days) Equus Veterinary Services Inc. is an exclusive bovine/equine health management oriented veterinary practice located in Okotoks, Alberta that provides high quality professional services. The ideal candidate will

possess a strong interest in bovine and equine veterinary medicine as well as individual animal medicine and surgery. This position is a mobile clinic visiting farms/ acreages/stables. Fully equipped vehicle and AHT provided. Email: cs@equusveterinaryservices.com

LOCUM AVAILABLE

Experienced enthusiastic locum veterinarian available for shifts in Calgary and area. Excellent client communication skills and patient care. Confident working alone but also an excellent team player. Efficient in surgery including large dog spays. Fully licensed to practice in Alberta. Please email dvmlocum@gmail.com for reasonable rates and availability.

Enthusiastic Small Animal Veterinarian with 28 years' experience available for locums in Edmonton area. Dedicated to compassionate quality patient and client care. Great team player with solid communication skills but able to work independently. Special interest in oncology and rehabilitation medicine. Contact Jennifer Stelfox at jenstel@telus.net

Available immediately. Energetic Small animal Veterinarian available for locum work in and around Edmonton area. Believe in dedicated client care and quality veterinary medicine. Fairly reasonable charges. Have 2 years' experience. Have wide variety of surgical skills and dentistry experience. email-ss37@ualberta.ca PH: (780) 707-9161

AHT REQUIRED

Granada Veterinary Clinic is looking for a full-time Animal Health Technologist to join our team. We are looking for an outgoing, dedicated team player who has proficient experience in general Veterinary practice with strong leadership skills (New Graduates considered). We are a small animal practice that has digital X-ray, Laser Surgery, in-house laboratory, Certified canine rehabilitation therapist, Cat Friendly Practice approved and more. We offer competitive wages (based on experience), continuing education allowance, health benefits, ABVMA dues, no weekends/holidays. Please email your resume to granadavet@shaw.ca

Iron Creek Veterinary Hospital in East Central Alberta is looking for an enthusiastic, compassionate, self-motivated full-time AHT to join our team! We are a progressive 2.5 vet mixed animal practice with in-house lab, x-ray and dental services. Many bovine and equine procedures are performed in clinic. We offer competitive wages, health benefits, ABVMA dues, staff discounts, as well as a scrub and CE allowance. Check out our website: www.ironcreekvet.ca You can email your resume to evelyn@ironcreekvet.ca

F/T tech assistant required for established practice in North Edmonton. Rosslyn Veterinary Clinic is a busy small animal practice dedicated to providing quality patient care. Salary is determined based on experience. Reception and/with Avimark Software is an asset. Position to commence immediately. Please email your resume to : rosslynvet@yahoo.ca or Fax: (780) 475-9913 Attention: Andra

Fairfield Animal Hospital in sunny Kelowna BC is looking for a full time RAHT. We are a busy 24 hr emergency hospital who offers routine day services as well. Flexible hours available enabling you to take advantage of all the Okanagan has to offer. We offer competitive wages, CE benefits, uniform and gym allowances as well as comprehensive extended health benefits. The successful applicant will be energetic, self-motivated and a team player. We encourage our technicians to use all their skills, and to continuously learn through CE opportunities. New grads encouraged to apply. To apply, please fax your resume to Fairfield Animal Hospital (250) 860-8511 or email us at fairfieldanimalhosp@gmail.com Attn: Shannon Fisk check out our Website: www.fairfieldanimalhospital.ca

Cornerstone Square Veterinary Hospital is a rapidly growing clinic looking for a full-time RVT, Technician assistant and receptionist to add to our family. We are a young, privately owned small animal practice in a beautiful area of SW Calgary with modern facilities (including digital x-ray, ultrasound) and a fantastic team. We are looking for a motivated, reliable, professional, compassionate individual, who is an excellent communicator. We are offering a competitive wage with a variety of benefits. Check out our clinic at www.cornerstonevets.com . If you are interested in this position contact Jason at jason.tolton@cornerstonevets.com

RAHT required immediately to join our well established progressive companion pet clinic on a permanent full time basis. If you are proficient & confident in general veterinary practice, pet nutrition, as well as inventory management and you have a positive attitude with strong interpersonal & communication skills, are compassionate but pragmatic, self - motivated & a team player - then this position is for you! We offer excellent wages, employee health benefits, uniform & CE allowance & professional discounts. Forward all enquiries/ resume to tgolbeck@westmountanimalclinic.com. Join us in helping our clients help their pets and grow in your career! New grads welcome!

Longing for a career where all of your nursing skills are highly valued and utilized on a daily basis? Wanting a \$1000 signing bonus? We are a small, independent clinic looking for an AHT who enjoys flexibility with their schedule, friendly and personal relationships with regular clients, and providing high quality medicine for our patients. The Calgary Cat Clinic offers competitive wages, staff discounts and a great benefits package! Not sure if a cat clinic is for you? Feel free to stop by and say hi - we would love to show you why the Calgary Cat Clinic is purr-fect for you! New grads are encouraged to apply. Only those individuals registered with the ABVMA or eligible for registration will be considered. Email or drop off your resume and cover letter. office@calgarycatclinic.com

Terra Losa Animal Clinic is a small clinic on the west end of Edmonton. We are looking for a full or part time AHT. We are a 1.5 vet, 1 tech practice. We have in-house Idexx lab equipment and a digital CR x-ray machine. Benefits include uniform allowance, generous health spending account, CE allowance, and a flexible schedule. Please send your resume to terralosavet@shaw.ca

Part-time/Full-time veterinary technician position available. The Whitecourt

AHT REQUIRED

Veterinary Clinic is seeking a mature self-motivated individual who enjoys providing high quality veterinary medicine and excellent customer service, to join our team. We offer a competitive wage, paid AAAHT dues, medical/dental benefits, uniform allowance and CE opportunities. Please fax or email your resume with references to: Whitecourt Veterinary Clinic Attn: Rae-Ann/Charlenewetvet@telusplanet.net Website: www.whitecourtvet.com Fax: (780) 778-5452

BioCheck - Veterinary Diagnostics & Technologies is looking for a FT or PT AHT that is looking for a career as a laboratory technician. Duties and Responsibilities: Run diagnostic lab tests, keep accurate records and report results to clients in a timely manner. Duties also include trouble shooting, answering phone calls from clients and processing payments. Ongoing training and learning a must as tests and procedures change or are updated. Must be able to complete all tasks with a high degree of accuracy and integrity. Education & Qualifications: Post-secondary education mandatory with a background in laboratory techniques and skills. Wage: Depending on education and experience. Please email resume to office@biocheck-labs.com. Please include in your cover letter lab procedures you have worked with and your future goals. Website: www.biocheck-labs.com

Utilize all your training and skills in our expanding full service companion (small and exotic) animal veterinary centre in Sherwood Park, Alberta. We take pride in providing competent, compassionate, client-focused animal care; you will join our team of 28 animal health care providers and practice in our modern, fully equipped 8200 sq. facility in a friendly, supportive atmosphere. We are looking for a full time experienced AHT/RVT (will consider P/T and newer grads) with above average people skills and an enthusiasm for positive client and animal interactions. We offer above average salary compensation, flexible shifts, association dues, medical/dental plan, CE allowance, other benefits and discounts. Have a look at our website parkveterinarycentre.com; if you would like to apply, contact Tony Wilson at PARK VETERINARY CENTRE vetmed11@telus.net or (780) 417-1119

Lynnwood Veterinary Hospital in Edmonton has an immediate opening for an experienced Animal Health Technologist. If working with Vets who are passionate about patient care, both medically and through customer service is of interest to you, we would love to add you to our team. Our busy practice is open Monday thru Saturday. We are

looking for someone who is motivated and energetic, passionate about animals and their health, and works well in a fast-paced environment. We offer a benefit package, competitive wages, C.E., dues, scrub allowance, staff discounts and profit share opportunities. Email your resume to lynn.fontaine@tudorglenvethospital.ca

The Brand New Springbank Pet Hospital and Wellness Centre will be opening this September. Here is a state of the art practice focused on wellness of pets. We have the latest equipment from class 4 therapy lasers to an underwater treadmill. Our vet is certified in rehab and acupuncture. With a big focus on nutrition and preventative medicine. Our clients in this area are some of the best. We are looking for a RAHT certified in CCRT or CCRP or a strong interest in rehab. Team attitude and superior client service is paramount. Be part of building a centre for pet wellness that will be a leader in pet care. contact Jdandaac@gmail.com

West Edmonton Veterinary Office is looking for a part-time to full-time Animal Health Technologist (graduate Veterinary Medical Assistants will be considered). We are a small clinic with a very personal clientele and a very relaxed atmosphere. We prefer candidates with experience but will consider new graduates and VMA's. Most duties are front desk client reception and tending the phone system, a personable self-starter is a must for this position as the right candidate will be expected to understand the position's responsibilities and practice software and work independently. Salary is commensurate with experience and benefits are available after a 3 month trial period. Please send resume to the attention of Dr. James Irwin West Edmonton Veterinary Office 8232 175 Street Edmonton, Alberta T5T 1V1 Ph.: (780) 481-5266 Fax: (780) 481-5268 email westedmontonvetoffice@telus.net

Montrose Pet Clinic at Beaumont is a one year old, friendly and fast growing clinic south east of Edmonton. We are looking for outgoing, friendly, energetic and experienced RAHT and receptionist to lead the facility to the second phase of its growth. We provide excellent pay, profit sharing opportunity, other perks and dues for a suitable candidate. All enquiries/resume to montrosepet@gmail.com and will be kept confidential.

The Calgary Humane Society is seeking a permanent full time AHT; Thursday to Monday. This position is responsible for providing support to our skilled

AHT REQUIRED

team of Veterinarians and requires a compassionate individual who is highly skilled in animal handling, customer service, and comfortable working in an extremely fast-paced and demanding environment. Please apply in confidence to careers@calgaryhumane.ca indicating the position title in the subject line along with salary expectations to; Fax (403) 723-6050, or drop off your resume at 4455 - 110 Avenue SE Calgary Alberta, T2C 2T7.

Do you want to work with horses but also have balance in your personal life? A growing, ambulatory equine practice out of Okotoks is looking for a full-time AHT to begin immediately. Applicants must be AHTs or RVTs registered with, or eligible to register with the AAAHT. New grads are welcome! We foster an upbeat environment and strive to provide compassionate care for our patients and clients. GREAT HOURS, COMPETITIVE SALARY BASED ON EXPERIENCE WITH A FULL BENEFITS PACKAGE. Extensive experience handling horses is required. Please email your resume. cs@equuse-veterinaryservices.com Website: www.equuseveterinaryservices.com

Night RAHT Wanted. Family Pet Hospital & 24 Hour Pet Emergency Center in Lethbridge is looking for a full time night shift 9 pm to 8 am Monday to Wednesday RAHT. \$22.00/Hr on week days and \$23.00 on weekends. We are dynamic and progressive pet care enthusiasts of 5 full time vets, great support staff and we have a state of the art fully digitized modern facility. If you are interested please contact Jesse Zimmer, Practice Manager, at jesse@familypethospital.ca. Check us out at www.familypethospital.ca and www.chooselethbridge.ca

We are a progressive Edmonton-based Veterinary Clinic looking for an experienced full-time Technician to join our team. Our hospital is well equipped, and emphasizes client education, teamwork, and communication. If you are a leader, a team player and a good communicator, please contact us for this great career opportunity. All applications will be kept in confidence. Competitive salary, benefits, CE allowance provided. If you are interested, please send your resume to mttenant@vetstrategy.com

Calgary North Veterinary Hospital & Emergency Service is looking for a full time AHT-ER to join our fast paced hospital. We are a 24 Hour Companion Animal Primary Care, Walk-In and Emergency facility. Working closely with the Veterinarian, the AHT/RVT is

responsible for ensuring patients and their owners are provided with optimum care and excellent service. The position averages 37.5 hours per week on a work week rotation, 11 hours per day, 2 weekends on and 2 weekends off per month. The successful candidate will be an AHT/RVT and be registered with, or eligible to register with the AAAHT. We are looking for technologists who are excited to grow in their profession with a positive attitude, excellent client service, interpersonal and communication skills and a compassionate, courteous nature. We offer competitive wages, uniform allowances and discounted veterinary services and pet food. We are dedicated to the ongoing development of our AHTs and as such, offer many in house continuing education seminars and learning opportunities. If you are interested in becoming part of a dynamic team, please send your resume and cover letter to: Email: careers@cnvet.com Fax: (403) 277-0136

Tired of the same old hum drum? Want a challenging career? We truly believe that pets are part of the family. If you share our philosophy, then WE WANT YOU IN OUR FAMILY. Above average wages, full health benefits, uniform allowance, paid dues, CE allowance and not to mention the great care for your own pets. We are looking for full time or part time technicians and new graduates are very welcome. Contact Stony Plain Veterinary Clinic by faxing or emailing a resume to (780) 963-3633 spvet@telusplanet.net

Calgary North Veterinary Hospital requires an experienced Registered Animal Health Technologist to work as a Pharmacy Technician/Appointment Technician. This position would involve filling and dispensing prescriptions, pharmacy inventory, educating clients, acting as support for veterinarians during appointments, doing routine AHT appointments and offering support to other hospital staff when required. The successful candidate must be able to work independently, possess strong interpersonal skills and communication skills, excellent client service and have a friendly and outgoing personality. This role will work a compressed work week rotation which will include some weekends and evenings. Candidate must be registered, or be able to register with, ABVMA/AAAHT Association. We offer competitive wages, health and dental benefits, continuing education and uniform allowances, professional association dues, and discounted veterinary services and pet food. If you're interested in becoming part of our dynamic team, please send your resume to: Sandi Large Email: larges@cnvet.com Fax: (403) 277-0136

AHT REQUIRED

Guardian Veterinary Centre is seeking qualified Registered Animal Health Technologists to join our team in all of our 3 locations! Are you interested in expanding your knowledge, utilizing all your tech skills, and managing complex cases in a fast paced environment? Then emergency medicine is the perfect place for you! Successful applicants will be a part of a collaborative and dynamic environment. Our technologists enjoy a diverse and exciting case load. They receive competitive wages with a generous benefit package, including health & dental coverage, uniform allowance, staff discounts and a Continuing Education allowance. We are looking for employees who are mature, confident, adaptable and compassionate. A rotation including overnight, weekend, and holiday shifts is required. If you are passionate about animals and want to join a skilled and innovative team, please submit your resume to Guardian Veterinary Centre, Shauna Bearchell, 5620 - 99 Street, Edmonton, AB T6E 1V2 Phone: (780) 436-5880 Fax: (780) 436-6222 Email: shauna@guardianvetcentre.com

Big Rock Animal Clinic in Okotoks is looking for a f/t AHT to join the Big Rock Family. We are a growing, two veterinarian, small animal practice, dedicated to providing the highest quality of veterinary medicine to our patients and clients. Our new facility, situated in quaint Olde Towne Okotoks, offers class 4 therapeutic laser, surgical laser, digital x-ray, and dental x-ray. We are looking for an AHT who is interested in long-term employment as well as developing relationships with our clients and their pets. Our successful candidate will be a compassionate, self-motivated team player with a solid knowledge and skill base. This position will require alternating Saturdays. Compensation includes competitive wages, a generous Employee Benefit Package, CE allowance, uniform allowance and association dues. Please visit our website at www.bigrockanimalclinic.com or find us on Facebook. Please send resume with references to Lara at: lara@bigrockanimalclinic.com

Rosslyn Veterinary Clinic located in North Edmonton is looking to hire an Animal Health Technologist for a Full Time Position. We offer competitive wages, health benefits, ABVMA dues, scrubs, CE allowance and a fun work environment. Email or fax your resume in attention to Dr. Calin Catarig at (780) 475 9913 Email: rosslynvet@yahoo.ca Website: www.rosslynvet.com

Granada Veterinary Clinic is looking for a full-time Animal Health Technologist to join our team. We are looking for an outgoing, dedicated team player who has proficient experience in general Veterinary practice with strong leadership skills (New Graduates considered). We are a small animal practice that has digital X-ray, Laser Surgery, in-house laboratory, certified canine rehabilitation therapist, Cat Friendly Practice approved and more. We offer competitive wages (based on experience), continuing education allowance, health benefits, ABVMA dues, no weekends/holidays. If you think that Granada would be a great fit for you please forward your resumes to Jared Lawrence at granadavet@shaw.ca

Team oriented 3 DVM small animal practice on Gorgeous Southern Vancouver Island is seeking 2nd FT RAHT. We offer minor & major surgeries, dentistry, digital x-ray, complete in house lab, as well as annual CE allowance, uniforms, competitive wages & goal based bonuses. Apply to officemanagersvs@aol.com

Westhills Veterinary Clinic in Calgary is searching for an animal health technologist to join our team. We are a busy small animal practice with some great techs already in place. Our clinic has a very friendly and supportive environment with no rotating shifts or evening hours. Salaries are very competitive and continuing education and AAAHT dues are paid. This position can accommodate a technologist who wants to work either full or part time. We are looking for an experienced animal health technologist but will consider new grads. Please send your resume by email to westhillsveterinaryclinic@nucleus.com or by fax at (403) 242-9689 or by snail mail at 276 Stewart Green SW Calgary, Alberta T3H 3C8. All resumes and inquiries will be kept confidential.

We are a busy small animal, 1 veterinarian practice close to downtown Edmonton looking for a 2nd AHT to join our team. We need someone who works well with people as well as pets! We offer CE opportunities, health plan, veterinary services, clothing allowance, and great hours. Salary commensurate with experience. We are open Monday to Friday 8:30 am to 5:00 pm with no evenings or weekends. Please send your resume via email to our link, attention Kelly. We look forward to hearing from you. Email: bluecrossanimalhospital@shaw.ca

AHT REQUIRED

Interested in utilizing ALL of your AHT skills in a client oriented, team driven and fun environment? Then you will want to join our teams at the Heartland Veterinary and Chestermere Veterinary Clinics. We are fast paced small animal practices located in Airdrie and Chestermere. Utilize and grow your skills with our state of the art in-house laboratory, digital x-ray and digital dental x-ray, full dental suite (advanced dental procedures done regularly), surgical laser, therapeutic laser and many more tools. This is a full time position that requires shift flexibility and rotating Saturdays (no overnights or on call shifts). Your time would be spent between these 2 amazing clinics. We offer competitive wages, generous benefits package, staff discounts, AAAHT dues, yearly CE allowance and uniform allowance. Experienced and NEW grads are welcome! Email or Fax your resume or come visit us in person. Email: meagenl.heartland@gmail.com

The Rossetti Veterinary Center is looking for a full time AHT. We offer competitive wages, continuing education, paid AHT dues, as well as uniform and health benefits. Overall, I think all of these ads tend to sound the same, so please contact me if you are interested in joining our team. Please fax Max Rossetti at (780) 421-7387, or email me at info@petdoc.ca I know we have a stressful job, so it would be nice to find someone who can laugh, and bring some fun into doing an important job. Or check out our website: www.info@petdoc.ca

Second AHT/RVT required for busy, AAHA accredited, small animal practice on beautiful Kootenay Lake in Nelson BC. Ultrasound, digital X-ray, VetScan/SCIL, Laser therapy - use your training fully. Great skiing, hiking, water sports, music, theater - it's all here. Email resume to jody@selkirkvet.com or Fax: (250) 352-7407

We are looking for a full time Animal Health Technologist to join our dynamic team September 1, 2014. Applicants must be AHTs or RVTs registered with, or eligible to register with the AAAHT. Our ideal candidate must be compassionate with a positive attitude, and excellent client service, interpersonal and communication skills. This 40 hour shift per week will include Saturday and one evening per week. We offer a competitive salary, comprehensive benefits package, uniform allowance, CE allowance, discounted veterinary services and a great working environment to grow and develop your skills. New Grads are welcome! If you are interested in applying, please submit a resume and cover letter to: Lisa Hallsworth admin@coachillvet.com

Beck Vet in Edmonton is adding to our team and looking for a full OR part time AHT. Flexible hours, excellent compensation, great clients, new clinic and a focus on continuous learning! Email resumes to tracydheron@yahoo.com

We are looking for a full-time or part-time AHT to join our companion animal practice team in central Alberta. The occasional weekend shift will be involved. New Grads welcome to apply. Wage and hiring package for this position will be determined based on education and experience, but will include a benefits package, CE allowance, and your AAAHT fees paid. The successful applicant must be a certified Animal Health Technologist and be eligible for registration in the Alberta Association of Animal Health Technologists (AAAHT). The practice contains an in-house laboratory, x-ray and dental x-ray, tonometer, ECG, anesthesia monitor, and CO2 laser all in a newer facility. Please submit resume with cover letter to: chinookcountryvetclinic@gmail.com

Currents Veterinary Centre is looking for a part time Animal Health Technologist for our new companion animal practise in Windermere. Friday and Saturday flexible schedule, great experienced team, competitive wages generous benefit package. Contact Wilma Jackson at wilma.jackson@edmveteremergency.ca

Guardian Veterinary Centre is seeking part time, registered Animal Health Technologists to join our team. Successful applicants will enjoy a collaborative and dynamic environment. Our part time team members enjoy competitive wages, uniform allowance, and generous staff discounts. Guardian provides emergency veterinary care and has 3 locations conveniently located in the Edmonton area. Our employees are able to handle complex cases in a fast-paced environment. We are looking for employees who are mature, confident, adaptable and compassionate. If you are passionate about animals and want to join a skilled and innovative team, please submit your resume to Shauna Bearchell, 5620 - 99 Street, Edmonton, AB T6E 1V2 Ph. (780) 436-5880 Fax: (780) 436-6222 shauna@guardianvetcentre.com

Located in the heart of Calgary, 17th Avenue Animal Hospital is currently seeking an Animal Health Technologist to join our dynamic team. Our established hospital is committed to providing progressive and attentive veterinary care

AHT REQUIRED

to meet the specific needs of our clients' pets to ensure they can maintain a long and healthy life together. The hospital and staff are dedicated in their offering attentive and quality customer service. Successful candidate will be an AHT or RVT and be registered with, or eligible to register with the AAAHT. Applicants must have a positive attitude, excellent client service, and great interpersonal and communication skills. They must also be compassionate, courteous and punctual. This full time position is 40 hours per week (Tuesday - Saturday), including evening coverage until 8:00 pm. We offer an exciting downtown location with free parking or easy access by C-train as well as a competitive salary, medical and dental benefits, uniform allowance, and a generous continuing education allowance to a motivated and enthusiastic AHT. If this is your opportunity to work in a positive and progressive clinic, please forward your resume to: Lisa Hallsworth Practice Manager admin@17avenuevet.com

McKnight 24 Hour Veterinary Hospital in Calgary, AB is seeking motivated AHTs. This is a unique opportunity to be involved with both emergency and primary care medicine. We are seeking positive individuals who are interested in continually learning and in being part of our growing team. With access to cutting-edge equipment including: digital radiography, ultrasound and a full in-house laboratory, you can utilize your skills at the highest level as well as develop new skills. By creating a strong foundation geared towards compassionate care and superior customer service, our team members have the opportunity to make a difference. Our successful applicants will be highly motivated, enthusiastic, possess excellent communication skills, and have a commitment to client education. Applicants with emergency experience preferred, but not required. We offer excellent health and dental benefits, paid AHT dues, uniform allowance, CE allowance and a compressed schedule which allowing for ample time off. Salary commensurate with experience. Both full and part-time will be considered. Email your CV to Rose Young at careers@mcknightvethospital.ca

FT AHT wanted for a well-established, fast-paced 8 vet practice in Spruce Grove, AB. Well equipped, newly renovated facility. Looking for someone interested in using all their technical skills, working as reliable team member who takes pride in a job well done. Experience in dentistry and surgery an asset. Salary based on experience and knowledge, generous CE allowance, assoc. dues, uniform allowance, disability and benefit package which you can tailor to your needs. Forward resumes to Judy Stretch, Manager, by e-mail at judy@sgvet.ca or by Fax: (780) 962-6566.

Canine Aquafitness & Veterinary Rehab Centre in Okotoks is looking for a motivated FT/PT Animal Health Technologist with a keen interest in rehabilitation to join our team. We encourage our technicians to utilize their skills, have input into patient care, think critically and further their knowledge & education. The position entails all aspects of physical rehabilitation (underwater treadmill, laser therapy, EMS, ultrasound, exercise programs and massage) and some reception/clerical duties. Please forward resumes to: vet@canineaquafitness.ca or PO Box 502, Okotoks, AB T1S 1A7

Looking for a HEAD ANIMAL HEALTH TECHNOLOGIST. Must have exceptional organizational skills which will include some office duties, inventory, scheduling and training. I am very interested in investing in your education to ensure you have a good foundation in these skills whether it's classes or internet education. We offer a very competitive wage, health and dental plan, AAAHT dues, CE, uniform allowance and pet/staff discounts among other things. If you are ready to go to the next level in your career, please send your resume. Stony Plain Veterinary Clinic spvet@telusplanet.net attn. Shannon or fax (780) 963-3633.

Are you looking for the right fit? Would you like to be a part of a highly functional team who has fun while providing great patient care and superb customer service? Companion Veterinary Clinic in South Edmonton is looking for a full-time or part-time Registered Animal Health Technologist to join our team. We are busy, but organized and enjoy a wonderful, friendly clientele who are always appreciative of our service. You'll enjoy competitive pay, and a full benefits package, including health, eye care and dental as well as uniforms and generous CE allowance. If you would like to share your skills and personality, please send your resume to info@companionvet.ca with the subject: "Jessica AHT position" or Visit our website: www.companionvet.ca

Emergency Hospital in Red Deer has an opportunity for an experienced licensed Animal Health Technologist to join our team. We are a progressive hospital that constantly strives for excellence in pet health care and are equipped with an in-house lab, digital x-ray, endoscope, ultrasound, blood donor program and more. We are hiring for an evening shift on Mondays, Tuesdays, and Wednesdays. The shift is 5:30 pm till midnight with on-call overnight and starting wage would be \$24-\$25 an hour depending on experience. A suitable applicant would be comfortable in a fast-paced environment, possess a high level of technical skills and a positive attitude. Please submit a resume by

AHT REQUIRED

email shannonbruun@hotmail.com Fax: (403) 340-8418 or in person at 7644 - 50 Avenue attention Dr. Dagmar Schouten and check out our website: www.animalemergencyhospital.ca

Lessard Callingwood Veterinary Hospital is an AAHA-certified small animal hospital located in west Edmonton. We are looking for a full-time AHT to join our progressive team of 4 doctors, 4 AHT's, 2 receptionists and veterinary assistants. We are looking for an AHT to help our team provide excellence in patient care and client relations. Our practice is well-equipped with cornerstone, Idexx in-house laboratory, digital radiology and dental radiology. Benefits including AHT dues, medical/dental, uniform allowance are provided. Please e-mail resume to lessardvetapplicants@gmail.com or Fax: (780) 481-3632 (attention to Christine).

The Mayfield Veterinary Hospital in Edmonton is currently looking for a part time Animal Health Technologist. Besides being a general practice, Mayfield also provides quality pet care including advanced dental procedures, orthodontics and intradermal allergy testing provided by a board certified Dermatologist. As an AHT, you'll be able to use your technical skills daily with our complete in house lab equipment and digital x-ray. Successful candidates will be an AHT or RVT and be registered with, or eligible to register with the AAAHT. Applicants need to have a positive attitude, excellent client service and patient skills; experience with Cornerstone is also an asset. The (24 hours per week) shift schedule is 8 hours per day Wednesday- Friday. We offer benefits such as group health benefits, paid association dues, uniform allowance and continuing education allowance. If you are interested in applying for this position and becoming a part of this dedicated team, Please forward your resume to: Lyndsay Laing - Practice Manager Email: llaing@mayfieldvet.ab.ca Ph: (780) 451-3465 Fax: (780) 451-3512

Best Friend's Animal Hospital in Spruce Grove is looking for full and part-time AHTs. We offer competitive wages with a generous benefit package. We are looking for mature, confident, dedicated team players to fit into our small close-knit group of employees (New Graduates welcome). www.bestfriendsah.ca

Central Animal Hospital in Vernon, BC is looking for a Full time AHT. We are a busy practice who offers in-house lab, surgery, ultrasound, and digital x-rays. We also offer benefits. Please fax your resume to (250) 549-3594, attention Janet or email to cahvet@telus.net

Western Veterinary Specialist & Emergency Centre is seeking a mature, motivated and enthusiastic

Animal Health Technologist to join our Internal Medicine team. Western strives to provide our technicians with a respectful, educational, productive, fun and collaborative fast paced work environment where the primary goal is to provide world-class veterinary services and patient care. We offer a dynamic team environment, encompassing specialty and emergency services, in a state of the art facility. Candidates should have advanced technical skills, exceptional client service skills, excellent communication skills, and have a special interest in internal medicine care. We encourage and empower our technicians to utilize their skills, have input into case management & patient care, think critically, work autonomously, further their knowledge & education, and pursue specialty certification if so desired. One or more years' experience in general practice, emergency or referral hospital would be a major asset. Applicants must be willing to work a shift schedule from Wednesday - Saturday, overtime as required and some weekends. We offer an excellent work environment, outstanding compensation, and an extensive benefits package. Interested candidates, please contact Andrea at (403) 770-1340 or aradke@westernvet.ca.

Looking for a change? Delton Veterinary Hospital in Edmonton has been in the community for over four decades and has grown into a busy, progressive clinic. We are currently seeking an experienced technician to work in the client relations department handling important client communications such as wellness and dietary planning and follow-ups, while balancing workflow in treatment with scheduled technical appointments. Exceptional communication skills, a love of animal health and wellness, and a desire to grow and develop veterinary practices are assets. Above all else, you do not believe in the term "that is not my job" and are happy to work in an environment where your enthusiasm is truly valued and where your opinions and ideas matter. We know the value of each team member and offer flexible scheduling, above average wages, health benefits, and training beyond standard CE, the latest technology, weekly lunches, and staff off-hours activities. We promote a healthy lifestyle and believe family comes first. Are you the one for us? Send your resume and the reason you would be a fit to admin@deltonvet.com

Morningview Veterinary Clinic, 20 minutes outside of Grande Prairie, is looking for a full-time RAHT. We are a fast-paced, mixed practice. The suitable applicant is required to be self-motivated, independent, reliable and able to work as part of a team. If you are passionate about animals and are willing to learn and take on responsibility submit your resume by email, fax or in person. Fax: (780) 568-3556 Email: morningviewvet@gmail.com

AHT REQUIRED

The Lacombe Veterinary Centre is looking for a fully licensed AHT to join our team of Three Vets, Three techs and Two Client Service Specialists. At the LVC you will be required to use all of your technical skills as well as have a high level of client interaction. Good communication skills, ability to work well with others and passion for pets is a must. The position is full time and involves working Saturdays in rotation. If this position is of interest to you, please contact me by email lawsonvet@gmail.com

Western Veterinary Specialist & Emergency Centre is seeking a mature, motivated and enthusiastic Animal Health Technologist to join our Emergency team. Western strives to provide our technicians with a respectful, educational, productive, fun and collaborative work environment. We offer a dynamic team environment, encompassing specialty and emergency services, in a state of the art facility. Candidates should have a passion for learning, possess excellent communication skills, and have a special interest in emergency and critical care medicine. We believe in a team-oriented approach to patient care. We encourage and empower our technicians to utilize their skills, have input into case management & patient care, think critically, work autonomously, further their knowledge & education, and pursue specialty certification if so desired. New grads are welcome to apply; one or more years' experience in general practice, emergency or referral hospital would be a major asset.

Applicants must be flexible and willing to work day, weekend, evening and overnight shifts. Ideally, we are interested in candidates willing to work 12-hour shifts on a four on four off rotation. We offer an excellent work environment, outstanding compensation, and an extensive benefits package. Interested candidates, please contact Andrea at (403) 770-1340 or aradke@westernvet.ca

Calgary Holistic Veterinary Clinic is seeking a full time Animal Health Technologist to join their team starting August 2014. Dedicated to fostering the health of all companion small animals, our team believes in a high standard of compassionate health care, including both holistic and conventional veterinary medicine that will positively affect the pet's quality of life. Our facility provides the opportunity to work in a busy surgical facility and be exposed to a full range of veterinary services from acupuncture, traditional Chinese herbal remedies, chiropractic and massage therapy to routine vaccinations, dental care, X-rays, spays and neuters. The successful candidate must have excellent communication, customer service and

interpersonal skills with the ability to work independently. This is a full time 35 - 40 hours per week AHT position with some reception duties. Applicants must be a Registered AHT or RVT and be registered with, or eligible to register with AAAHT. Previous experience as an AHT would be preferred but is not essential. We offer competitive compensation, extended benefits package, continuing education allowance and the opportunity to fully utilize your skills and training. Interested candidates, please forward a cover letter and resume to: Helen.Davio.holisticvet@telus.net

Westbrook Veterinary Clinic, a small animal practice in Edmonton, is currently seeking an Animal Health Technician. We offer competitive wages, medical/dental benefits, paid dues, continuing education and uniform allowance. Please email your resume to westjessie@telus.net or Fax it to (780) 437-0577 and we would be happy to set up an interview with you. Check out our website: www.westbrookvet.ca

Tudor Glen Veterinary Hospital in St. Albert is looking for AHTs for full and part-time positions. Working with veterinarians who are passionate about patient care, our techs work toward exceeding our clients' expectations, both medically and through customer service. Our busy 5 1/2 doctor practice is open 7 days a week and is equipped with a complete in-house lab, ultrasound and digital x-ray. Our technologists receive paid dues, scrub allowance and profit share opportunities. If you are a registered animal health technologist, are motivated and energetic, passionate about animals and their health, and work well in a fast-paced environment, we would love to hear from you. Email your resume to nathan.schenn@tudorglenvethospital.ca.

Recently renovated and expanded, the Wood Buffalo Small Animal Hospital located in beautiful and growing Fort McMurray, Alberta is currently looking to hire TWO AHT's to join our very busy hospital. We currently employ 6 DVM, 7 AHT and 15 support staff. All the modern equipment, including digital x-ray, digital dental x-ray, ultrasound, extra. Offering above average wages, CE, benefits and all Licence Dues paid. If you are looking for a fast paced, busy and fun place to work, please submit your resume to dogs.wbsah@hotmail.ca also come check out our website: www.wbsah.com

\$1000 signing bonus available for the right candidate. Ellerslie Pet Hospital is looking for a FT AHT to join the team. Good interpersonal skills are a must. Our compensation package includes competitive wages, group benefits, incentive bonuses, CE allowances and numerous other perks. New grads

welcome. Please submit your resume to doug@ellersliepet.ca

The Marda Loop Veterinary Centre is looking to add a new and outgoing team member to our staff. We are currently seeking a full time Animal Health Technologist. If you are an outgoing, dedicated team player who is looking for a challenging yet rewarding position we encourage you to apply. Your skills will be tested in many areas as our clinic offers conventional, rehabilitative and complementary medicines. This position requires a minimum of 5 years clinic experience (a combination of clinic experience years in different roles may be considered) and will offer an enjoyable work environment with some of the latest technologies available including digital x-ray, laparoscopic equipment, laser therapy, water treadmill and more. To complement a great environment we offer continuing education allowance, health benefits, ABVMA fees, no weekends/holidays, and a competitive salary. If you have a positive attitude and want to join a fun/diverse team please forward your resume in Microsoft word or PDF format to darrell@mardaloopvet.ca

Delaney Veterinary Services is seeking an energetic and self-motivated registered Animal Health Technologist to join our fast paced Equine referral and emergency hospital. The A.H.T. will be required to facilitate three main areas of regular rotation including ambulatory, in clinic and surgery. In addition, the candidate will participate in the on call rotation for after hours, in case of emergency surgery. The applicant is required to have horse handling experience and an interest in reproduction and stallion collection would be ideal. Hours are typically 8 A.M.-5 P.M. Monday to Friday with the requirement to work a rotational Saturday during our busiest time of the year, which is typically April-August. The successful applicant will receive a competitive wage, annual AAAHT dues paid as well as an annual continuing education and clothing allowance. Delaney Veterinary Services offers an excellent environment to enhance an individual's technical skill set and knowledge. Please email resumes to kasey@delaneyvetservices.com

Marketplace Animal Hospital in West Edmonton is looking for an experienced part or full-time AHT to join our team! We are a small animal vet clinic that is looking to add a second technician to our close-knit group of employees. We are equipped with an in-house lab, digital x-ray, full surgery suite, and we offer laser surgery. Salary is based on experience. E-mail your resume to marketplaceanimal@hotmail.com or Fax: (780) 484-5522.

Wetaskiwin Veterinary Hospital is seeking a FT RAHT for our progressive 2

veterinarian mixed animal practice (S.A., Equine, Bovine) located 40 minutes south of Edmonton. We are looking for an enthusiastic, career oriented, team player with excellent interpersonal and client communication, wishing to maximize their technical skills in practice. In-house LA & lab facilities, with exciting new tele-cytology! Competitive salary, health spending account or RRSPs, paid membership dues, and CE allowance. New grads welcome. Please forward your resume, attn.: Michelle DeMone via Fax: (780) 352-6038 or Email wet_vet@telus.net. Only candidates selected for interviews will be contacted.

Panorama Hills Animal Hospital is seeking a FT/PT Registered AHT to join our family! We are a growing, privately owned veterinary clinic in NW Calgary. Our patients include dogs/cats, as well as the occasional exotic. Applicant must be a positive, friendly person who is passionate about patient care and client communication. Must have a great work ethic, be self-motivated and function effectively as part of a fun-loving team. Visit our website: www.laservetcalgary.ca Contact Heather @ panohillvet@shaw.ca

Heritage Hills Veterinary Clinic is currently seeking a RAHT who is dedicated to providing excellent patient and client care. We are looking for a self-motivated team player with a positive attitude. We offer competitive wages, CE dues and uniform allowance. Please e-mail your resume admin@heritagehillsveterinaryclinic.com

Twin Valley Veterinary Health Services hospital has been in operation since September 2009 in Esterhazy, SK. Our hospital serves both large and small animals and can provide extensive diagnostics to those patients. Our practice utilizes in house laboratory, radiology in clinic and on farm, small animal and equine dentistry, and all bovine/equine in clinic and on farm services. We are looking to fill a Full Time AHT/RVT position. A benefits package is offered and a competitive salary depending on experience and monthly bonuses are possible. NEW Grads Welcome! Send resume to: Amy Lucas, Office Manager, twinvalleyvet@sasktel.net (306) 745-6642 Check out our website: www.twinvalleyvet.ca

Looking for a Superstar. Brand new state of the art, fully equipped Hospital in the heart of Springbank. Amazing clients that will make the huge job that you do just a little bit easier. Avimark system easy to learn. This facility will focus on education of the staff as well as clients. Client service needs to be at a first class level. Professionalism and team work are absolutes. Great pay and benefits. You will work closely with clients and be able to do all things you learned in school

AHT REQUIRED

and more. Please email your resume jdandaac@gmail.com

We are looking for a full-time energetic and enthusiastic AHT to join our companion animal hospital in Lethbridge, AB. Our well-equipped hospital has CO2 laser, Digital X-ray, Video Endoscope, IDEXX Lab and Digital Dental X-ray system. We have exceptional support staff and looking for those individuals who are motivated to make happy clients and healthy pets. We offer competitive salary, paid CE, paid dues, uniform allowance and medical benefits. Candidates must be available for evening and weekend shifts. Please forward your resumes

to Park Pet Hospital, 142 Columbia Blvd. West, Lethbridge, AB T1K 4J4 parkpethospital@gmail.com Ph. (403) 328-0028

FT AHT required for a busy mixed animal practice located in Barrhead, AB about 1hr NW of Edmonton. We are a progressive practice, well-equipped with in-house lab, U/S, endoscope, dental machine etc. Generous benefits including member dues, CE, health and dental benefits. Please E-mail your resume and cover letter to barnovet@telus.net

AHT AVAILABLE

Veterinary Student Required Doctorate of Veterinary Medicine Graduate Recruitment Faculty of Veterinary Medicine Whether you earned your Doctorate in Veterinary Medicine (DVM) degree last decade or last week, the big challenge of veterinary medical sciences require specialized training. If you are looking for ways to enhance and advance your learning, join the University of Calgary, Faculty of Veterinary Medicine (UCVM) to find what you have been looking for. For more information or to follow-up on this unique opportunity, contact The Office of Graduate Education Faculty of Veterinary Medicine, University of Calgary

Email: vmgrad@ucalgary.ca Webpage: <http://vet.ucalgary.ca/node/2179>

Veterinary Student Seeking Employment Veterinary Skills Training and Enhancement Program (VSTEP) Ontario graduate looking for a mentor in Calgary. I am based in Panorama Hills, Calgary and have passed Basic Clinical Science Examination (BCSE), North American Veterinary Licensing Examination (NAVLE) and part passed Clinical Proficiency Examination (CPE). I will love to work in a companion petsvet2@gmail.com

OTHER EMPLOYMENT

McCarthy & Sons Service is looking for an outside sales person to grow the business in Northern Alberta and Northern Saskatchewan. We are a veterinary distribution and representation company that had been in business for over 40 years. This territory is not new and therefore requires strong relational skills to develop and expand the business. Knowledge of the Veterinary field is an asset. 40% Overnight travel - Expenses paid. Must have valid driver's licence and own vehicle (car allowance provided.) Guaranteed base salary, Bonus structure based on success. Please submit resume and cover letter by email: jowens@rafter8.ca

Tudor Glen Veterinary Hospital is looking for a full-time experienced Receptionist who is flexible, reliable and available to work day/night shifts and rotating weekends, as we are open 7 days a week. We strive to offer the highest quality of care to our patients and clients. Applicants must be courteous, professional and

compassionate towards pets and their owners. We are looking for a friendly, team-focused individual with excellent computer and organizational skills, who demonstrates initiative and communicates effectively with clients and team members. Our staff enjoy competitive wages commensurate with experience and a generous benefits package including health, dental and vision coverage and staff discounts. Please email your resume and cover letter to lynn.fontaine@tudorglenvethospital.ca

Looking for a PT position at your veterinary clinic to gain experience in order to work towards my goal of gaining admission into a DVM program. Please see full ad below: <http://www.kijiji.ca/v-other-jobs/edmonton/looking-for-help-at-your-veterinary-clinic/1007334760?enableSearchNavigationFlag=true> Please contact Kerra by email kerra.nisbet@outlook.com

OTHER EMPLOYMENT

VetEmerg looking for office manager to join our team. We are a high quality, multi-doctor, 24 hour emergency hospital. This is a full-time position with a flexible schedule. Candidates must have excellent skills in client service, communication, and multi-tasking. We are looking for someone with a great attitude, a high level of computer proficiency and exceptional telephone communication ability. Priority will be given to applicants with experience working in a veterinary hospital. Benefits include a great hourly rate, health insurance, vacation, training and more. If you are interested in joining our team please contact us. Email: info@vetemerg.com and Check out our website: www.vetemerg.com

Please take a look at my Kijiji ad which includes my full listing. I am looking for a part-time position at your veterinary clinic to gain experience in order to work towards my goal of gaining admission into a DVM program. Thank you kerra.nisbet@outlook.ca

Receptionist/Administrative Assistant: Park Veterinary Centre -is looking for a full time Receptionist /Administrator to join our wonderful team. We are a multi-vet hospital with a dedicated staff. We see a variety of animals including dogs, cats, pocket pets, plus everything in between! Our ideal candidate is confident, hardworking, loves to laugh and committed to providing the best quality client and patient care. You must possess a strong work ethic, be a well-natured team member and have excellent communication skills since the position includes liaison between veterinarians, clients and staff. Duties include answering a multi-line phone system, scheduling appointments, managing schedules, greeting clients, processing payments and invoices, admitting and discharging patients, updating website materials and competent use of computers and office equipment. We offer a competitive wage based upon experience. Benefits include medical and dental insurance, annual dues, CE and uniform allowance and discounted medical care for your personal pet(s). If you are interested in joining our team in an exciting work atmosphere, please e-mail vetmed11@telus.net or mail to 101 Broadway Blvd, Sherwood Park, Alberta, T8H 2A8. We look forward to hearing from you!

Rayne Clinical Nutrition Canada, an innovative, veterinary exclusive

company, seeks an experienced, enthusiastic, veterinary sales representative to provide information and support to veterinary clinics in the Edmonton region. Please submit a cover letter and resume to Heather Parsons, Sales & Marketing Director HParsons@raynecanada.ca

Veterinary Healthcare Solutions Inc. (VHS) is seeking a Sales Representative to call on veterinary practices in Western Canada (Alberta, Saskatchewan). Criteria: Completed post-secondary education; AHT designation desirable, Min. 3 years' experience in outside sales and/or animal health. Strong communication & problem solving skills. Initiative; ability to work autonomously.

Must own recent model vehicle; must be available for overnight travel; ideally, the candidate resides in Calgary area. Remuneration package: base salary, incentive program, vehicle & benefits allowance. Please email resume & cover letter in confidence to Kevin Marrin, National Sales Manager at kmarrin@vhsvets.com on or before August 20, 2014

The Marda Loop Veterinary Centre is looking for a Veterinary Rehabilitation Assistant. This position requires a minimum of 3 years' experience and certification as a Canine Rehabilitation Assistant. We offer an enjoyable work environment with some of the latest technologies available including laser therapy, water treadmill, pulsed signal therapy and more. To complement a great environment we offer continuing education allowance, health benefits, no weekends/holidays, and a competitive salary. Our new rehab assistant will be responsible for many duties as part of our Rehabilitation team and should be self-motivated, have strong multi-tasking skills, upbeat and pleasant personality, work well on a team, and have a passion for and commitment to veterinary medicine. This position will also involve interacting with other veterinary clinics and building long lasting, positive relationships with them. Your previous experience will make you successful in this position and is a requirement to be considered for this position. Having completed the Canine Rehabilitation Assistant certification will be an asset to you, however opportunities to complete this program while working exist for experienced veterinary assistants. This position will be scheduled Monday -

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Friday. To apply please forward your resume to darrell@mardaloopvet.ca

Seeking: Receptionists / Veterinary Medical Assistant / Pet Care Specialist (Part-time) Hermitage Veterinary Hospital (NE) is seeking a part-time Receptionist / Veterinary Medical Assistant / Pet Care Specialist. Must be passionate about companion pets, have some veterinary experience, knowledge or education. Past experience using the Cornerstone/Idexx program is an asset. Candidate must be flexible, reliable, available (Monday thru Sunday) mainly seeking coverage for evening and weekend shifts with the opportunity to grow. Please email your resume to hermitagehospitalmanager@gmail.com No faxes please. Check us out www.hermitagevet.com

ONLINE INSTRUCTOR/SUBJECT MATTER EXPERTS Veterinary Practice Management Certificate Program. The Olds College Continuing Education Department is seeking candidates to add to a roster for contract opportunities to instruct courses within the Veterinary Practice Management (VPM) online certificate program. There are also separate opportunities for contracts to build and update curriculum for this program. The anticipated term of employment for these contract opportunities will be 12 weeks per course, with start dates throughout the year. Successful candidates will be added to a roster and contacted as opportunities arise. Instructors will be required to review and update course materials as necessary, deliver course content using Moodle, assess learner achievement, facilitate a positive and productive online student learning experience, and participate in post-course evaluations. Please forward a resume quoting competition #14095C. Preference will be given to applications received by August 17th, 2014 however; this competition will remain open until suitable candidates have been selected. For further information on this or other employment opportunities, please visit our website at www.oldscollege.ca/employment. Applications may be sent by e-mail to employop@oldscollege.ca or in writing to: Human Resources, Olds College, 4500 - 50 Street, Olds, Alberta T4H 1R6

We are looking for a Full time OFFICE MANAGER to join our exceptional

team. We are a multi-doctor small animal clinic with wonderful staff and clients. The ideal candidate would be able to multi-task, possess strong leadership skills, great communication skills and have excellent work ethic. Maybe a bit of a perfectionist and likes a challenge would also help! You should also be efficient with computers, webpage updates and Facebook updates. We are looking for someone to lead us into the next level of outstanding veterinary care. We offer competitive wages based on experience, medical and dental insurance, training, pet discounts as well as many other perks. If you are interested in joining our team please contact us by email. spvet@telusplanet.net

Join our growing team! CDMV, veterinary medical distribution center located in Calgary, is looking for candidates as: Strategic Advisor. CDMV is looking for an outgoing, adaptable, customer oriented technician or veterinary professional for an exciting position in sales in Southern Alberta. We need a team player who will contribute not only to their own territory through hitting and/or exceeding targets but as well is motivated to contribute to the company as a whole. This individual will report to Martha Little RVT, BBA, the CDMV Regional Manager for Ontario and Western Canada. Qualifications required: All applicants will need to be self-motivated, energetic individuals with 2 - 3 years' experience in veterinary sales and/or veterinary practice. A College or University degree is mandatory. Knowledge of Word, Powerpoint and Excel is required. Salary commensurate with experience, benefit program as well as bonus structure in place. We will consider relocation for the right candidate. Please send resume to Martha Marhta. little@cdmv.com before July 31, 2014 Reference: ML 2014-07

Cranston Veterinary Hospital is seeking a part-time experienced veterinary receptionist/tech assistant. Primary duties will include providing exceptional client care, and assisting the AHTs and doctors. We anticipate an average of 20-25 hours per week, but more hours may be required on occasion. Cranston is a rapidly growing community in SE Calgary, and we are fortunate to have great clientele and staff. Please forward resume attention Dr Martin Baer to

OTHER EMPLOYMENT

Fax: (403) 288-7264, or e-mail to cranstonvethospital@gmail.com. You can also check us out at www.cranstonvethospital.com

Currents Veterinary Centre in Windermere is seeking a part time receptionist, experience is an asset, competitive wages, great experienced team, Friday and Saturday please contact Wilma Jackson at wilma.jackson@edmvetemergency.ca

F/T tech assistant required for established practice in SW Calgary. We are a very busy small animal practice dedicated to providing quality patient care in a comfortable environment. Salary is determined based on experience. Reception experience is mandatory. Position to commence immediately. Please email Samantha at info@aphcalgary.com

Calgary Animal Referral & Emergency Centre (C.A.R.E.) is currently looking for a Surgical Tech Assistant. This existing position will work closely with all C.A.R.E. Centre departments that perform surgery (i.e.: Surgery, Neurology & ER). The candidate will be expected to train in the surgery service; learning safety techniques, cleaning of surgical suite, restraint for surgical prep, assisting with surgical prep, identification and cleaning of surgical instruments, autoclaving and gas sterilization techniques. The candidate will also occasionally assist in surgery and hence must be knowledgeable in sterile techniques and scrubbing for surgery. This candidate must possess strong organizational skills, the ability to be efficient and the ability to work well under pressure. Training will be provided to the right candidate. The shift hours for this position are 10.5 hours, 4 days a week rotating monthly from Monday through Thursday and Tuesday through Friday.

Please submit a resume and cover letter stating the skills and abilities you would bring to this position to Jessie Sullivan no later than July 22, 2014. Only those candidates selected for a working interview will be contacted. sullivanj@carecentre.ca or by Fax: (403) 692-4350

We are looking for an Animal Care Attendant. Responsibilities include assisting the Technicians and Doctors with patient care. Ensuring the hospital is well stocked and our high standard of cleanliness is maintained.

Customer care will also be a part of this position. Answering phones, booking appointments and assisting our Customer Care Representatives. Some Monday evenings and Saturdays will be required. We offer uniform, C.E allowance and a very generous staff discount. This position is 24-32 hours per week. Please email resume with cover letter to jobs@missionridgevet.com. Only those considered for an interview will be contacted.

Western Veterinary Specialist & Emergency Centre is looking for a full time Client Care Specialist/ Receptionist. The ideal candidate will provide exceptional customer service by supporting a professional and welcoming environment, greeting clients and performing various clerical duties. This individual must be friendly, professional, courteous and compassionate towards pets. The positive team-focused individual will display excellent customer service, interpersonal and organizational skills with the ability to multi-task in a fast paced environment. They must demonstrate initiative and be able to communicate effectively with clients and team members. Previous reception experience is required. Veterinary experience or equivalent experience is preferred, but not essential if you have the ability to learn quickly. Strong computer and telephone skills are required; experience with Cornerstone is an asset. This position averages 25 - 44 hours per week on a 4 on, 4 off 12 hour shift rotation that includes days, evenings and weekends. Our staff enjoy competitive wages commensurate with experience and a generous benefits package including health & dental coverage, staff discounts and CE allowance. Please email resumes to: jkorbutiak@westernvet.ca

Veterinary Receptionist required 3 days per week for our busy small animal and exotic practice in southwest Edmonton. We emphasize teamwork, compassion and high quality service. Are you compassionate and friendly? Do you relate well to others? Are you meticulous and organized? We would love to meet you! Please email us: rivervet@telus.net Visit our web-site www.riverbendveterinarian.com

Mayfield Veterinary Hospital in Edmonton believes that all team members play a vital role in offering quality health care. We are currently recruiting for a full time Client Care

OTHER EMPLOYMENT

Specialist. This receptionist role will encompass a variety of responsibilities which include receptionist and clerical duties such as answering telephone calls, greeting clients, scheduling appointments, processing check-ins, and processing payments. We are looking for a positive team-focused individual with excellent customer service and organizational skills. The successful candidate must demonstrate initiative and communicate effectively with clients and team members. Veterinary experience or education is preferred, previous reception experience is required with strong computer skills in Microsoft Word and Excel. Cornerstone is an asset. This full time position (40 hours per week) works a rotating weekly shift Monday to Friday and every 2nd Saturday. We offer health and dental benefits, uniform allowance, continuing education allowance and discounted veterinary services and pet food/supplies. If you are interested, please email your resume and cover letter to: Lyndsay Laing Mayfield Veterinary Hospital llaing@mayfieldvet.ab.ca

To maximize the sales of Vetoquinol products and customer satisfaction in his/her territory using professional sales presentations, building relationships and offering high quality customer support. To provide accurate, complete and timely market intelligence to sales management and the marketing department. To conduct regular analysis of sales results, deviations and trends using the available resources in order to identify opportunities and threats within his/her territory and improve focus and efficiency within territory. If you are interested about that position, please send your resume at rh@vetoquinol.ca

Looking for a 3rd FT VOA to complete our Healthcare team in beautiful Calgary! We're proud to be AAHA Accredited since 2001. Looking for someone who is upbeat and positive. Should be self-motivating, fast moving and great with time management. Communication (both with clients and team) and client education is a high priority for us. We're Open Tuesdays to Saturdays, guaranteed 2 day weekends with every Sunday and Monday off. Benefits include medical, HCSA, Pet insurance, CE and uniforms allowance + more. Email resume to welcome@bowbottomvet.com. Visit our website to learn about us.

Calgary North Veterinary Hospital and Emergency Service is seeking a full

time Animal Health Tech Assistant to join our dynamic pet health care team. The primary role of the Animal Health Tech Assistant is to assist the AHTs and Veterinarians with daily tasks and patient care as directed and maintain hospital cleanliness. They are also caregivers to the animals in the hospital including feeding, walking and general cleanliness of patients' kennels and pet patients. The successful candidate must have excellent communication, interpersonal and problem solving skills along with the ability to work within a team environment with minimal supervision. Applicants must also be compassionate, flexible in attitude and work habits and be willing to learn. Previous veterinary experience is considered an asset. The full time position averages 37.5 hours per week on a compressed work schedule. In addition to on-going training and advancement opportunities, we offer competitive wages, medical and dental benefits, continuing education allowance and veterinary discounts. If you are interested, please submit a resume: careers@cnvet.com Fax: (403) 277-0136.

Properties Animal Clinic in Calgary is looking for a full-time receptionist. We are looking for an enthusiastic, outgoing personality that is able to work independently to help our clients with their needs. Salary commensurate with experience. Please e-mail resumes with a reference list to vethome@yahoo.com.

Rosslyn Veterinary Clinic located in North Edmonton is looking to hire an Animal Health Assistant (TA) for a PT/FT Position. We offer competitive wages, health benefits, scrubs, and a fun work environment. Experience with Avimark is an asset. Email or fax your resume in attention to Dr. Calin Catarig. Email: rosslynvet@yahoo.ca Website: www.rosslynvet@yahoo.ca

Woodlands Veterinary Hospital & Animal Dental Centre is looking for an experienced Office Manager to join our team!!! This is a full time position to fill a maternity leave, with the possibility to turn into a permanent position. Responsibilities would include: daily administrative duties, as well as over-seeing all support staff. The right person for this job will be outgoing, organized and able to work within a team environment, while providing compassionate customer care, to both clients and patients. Previous management experience is a must. Woodlands Veterinary Hospital

OTHER EMPLOYMENT

is a great place to work and offers competitive wages, health & dental benefits, as well as pet health care benefits in a client focused setting. Please email your resume to: admin@woodlandsvet.com and check out our website www.woodlandsvet.com

Airdrie Animal Health Centre is looking for a friendly, energetic, motivated client service representative to assist clients and their pets get the service and care required. Duties include communication with clients/customers via phone, email, text; filing; cleaning; assisting AHT/veterinarian; computer data entry; scheduling appointments; active with social media/in clinic promotions etc. The right person will be an effective team member, able to make a positive impression for clients, and be a calm presence in the face of difficult situations. Benefits: health, discounted veterinary care, uniform, bonus program, gym membership, and pride in a job well done. Please email your resume to info@airdrievets.com and check out our website www.airdrievets.com

Panorama Hills Animal Hospital is looking for a FT Receptionist. We are a small, friendly clinic with 2 veterinarians and 1.5 AHTs. We see dogs, cats, and the occasional exotic pet, and we operate on a paperless system (Infinity). The successful applicant will provide exceptional customer service by greeting clients, performing clerical duties, and contributing to a welcoming environment. You may also be asked to assist in the treatment area. Applicant must be courteous, professional and compassionate towards pets and their owners. We strive to offer the highest quality of care to our patients and clients while operating in a positive team environment. We are looking for a friendly, team-focused individual with excellent organizational skills, who demonstrates initiative and communicates effectively with clients and team members. Assets include experience in: veterinary clinics, animal restraint, reception, and strong computer skills. Contact Heather @panohillvet@shaw.ca

PRACTICE FOR SALE

Profitable small animal practice for sale in Fort McMurray, Alberta. This busy well established hospital is located in a high traffic retail plaza in a great community that continues to grow and expand. Reply to Norman.Eaton@mnp.ca

who enjoy both small and large animals. Wonderful support staff! We are open to offers. Email rmlk1@telusplanet.net or phone Dr. McWatt or Keddie at (780) 835-2750 for more information.

Thriving, well-established 2-veterinarian mixed animal practice in southwest Saskatchewan, near the Cypress Hills. Fully equipped large & small animal service offered in a modern clinic (built in 2003) with well-maintained equipment. A loyal client base, plus a steady influx of new clients from Medicine Hat and Swift Current permits continued growth. Owner is willing to work during the transitional period. Serious inquiries can be made to: Dr. Lawrence Heinrich at grasslands.animal.health@sasktel.net: Box 1616 Maple Creek, Saskatchewan S0N 1N0, or call (306) 662-7625 or (306) 558-2004.

Have you ever considered owning a small animal clinic and practicing veterinary medicine in the USA? Tired of the endless winters? I am a fellow Canadian who has been doing just that for the last 10 years. For sale is a small animal practice in the Panhandle of Florida near the resort area of Destin. Established 6 years, currently open 28 hours/week. A perfect opportunity for a recent graduate or a snow bird looking to relocate, where you can be your own boss and take control of your time. Beaches, boating, fishing, etc just a stone throw away. Inquiries at biopro@hotmail.com.

The North Peace Animal Hospital is a well-established mixed animal practice in Fairview, Alberta that is looking for new owners. This is a wonderful opportunity to take over or phase into a very successful practice in the beautiful Peace River country. The current long-term owners are nearing retirement and are very motivated to sell. The perfect fit will be a veterinarian (or veterinarians)

Well Established Mixed Animal Practice for Sale. In the foothills of Jasper National Park, this opportunity is perfect for the individual or family who enjoys an outdoor lifestyle. Fully equipped small animal clinic and large animal ambulatory service. A loyal, longstanding client base plus steady new client influx, offers the veterinarian a flexible work schedule and balanced personal/professional life. With a young enthusiastic staff, this veterinary practice

PRACTICE FOR SALE

is ready to expand in whatever direction one chooses to take it. \$299,000. Please direct inquiries to Dr. James Marshall, Big Horn Veterinary Services, P.O. Box 6535, Hinton Alberta T7V 1X7, bhvs@outlook.com

Large client base. Fully equipped clinic including building and land; SA digital X-Ray, SA digital dental X-Ray, LA portable X-ray, LA ultrasound, in house lab, and more. Excellent staff. Owners retiring for health reasons and motivated to sell all. Reply in confidentiality to: vetclinicfoursale@gmail.com

For Sale: Well established and growing mixed animal veterinary practice located one hour from Edmonton, Alberta.

EQUIPMENT FOR SALE/WANTED

For sale: 2' porta-vet extension/cover (covers the back of a regular box, behind a 4' box, to the tailgate), has light, electrical hook-ups and tray, like new condition: \$1000.00 Please email andy@didsburyvet.ca and check out my website www.didsburyvet.ca

PRACTICE WANTED

Looking to purchase a small animal practice in the Edmonton and surrounding area. Please respond in complete confidence to: clinicsolutions@hotmail.com

Looking to purchase a small animal veterinary clinic in Edmonton and surrounding area. Please respond to malibuvet@hotmail.ca

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For more information, visit www.AddSafe-Guard.com or contact your Merck Animal Health representative.

¹Endoparasite control, L.R. Ballweber, Veterinary Clinics Food Animal, 2006, 22:451-461. ²Economic analysis of pharmaceutical technologies in modern beef production, J.D. Lawrence and M.A. Ibarburu, Iowa State University, 2007. ³Pasture deworming and (or) subsequent feedlot deworming with fenbendazole I. Effects of grazing performance, feedlot performance and carcass traits of yearling steers, R. Smith, et al., The Bovine Practitioner, 2000, 34:104-114. ⁴A fenbendazole oral drench in addition to an ivermectin pour-on reduces parasite burden and improves feedlot and carcass performance of finishing heifers compared with endectocides alone, C.D. Reinhardt, J.P. Hutcheson and W.T. Nichols, Journal of Animal Science, 2006, 84:2243-2250.

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Keynote Presentation:

- Livestock as a Pathway Out of Poverty – Dr. Gregg BeVier, Duluth, Georgia

Companion Animal

- Small Animal Sports Medicine, Orthopedics and Rehabilitation – Dr. Felix Duerr, Colorado State University
- Updates in Gastroenterology – Dr. Todd Tams, VCA West Los Angeles Animal Hospital
- Surgical Radiographic Diagnostic Seminar - Dr. Randall Fitch, Pacific Veterinary Sports Medicine & Surgery, California and Dr. Phillip Steyn, Antech Imaging Services, Colorado
- Neurology for Neurophobes - Dr. Rick LeCouteur, UC Davis

Equine

- Myopathy and Related Muscle Disorders - Dr. Stephanie Valberg, University of Minnesota
- Equine Sports Medicine and Rehabilitation of the Neck, Back and Pelvis – Dr. Kevin Haussler, Colorado State University
- Equine Sedation and Anesthesia – Dr. Nigel Caulkett, University of Calgary
- Foundered Feet and Cresty Necks: Differentiating PPID from EMS – Dr. Heidi Banse, University of Calgary

Food Animal

- The Heart of the Matter: the central role of the cardio-pulmonary system in the health and productivity of cattle – Dr. Joseph Neary, Colorado State University
- New World Boundaries - Dr. Gregg BeVier, Duluth, Georgia
- Social Media in Practice – Dr. Cody Creelman, Veterinary Agri-Health Services Ltd., Airdrie, Alberta
- Social Media: How you can prove it's not a waste of your time – Mr. Kelly Cromwell, Parcom Online, Edmonton, Alberta
- Making \$ense of Genomics – Dr. Melodie Chan, Canmore, Alberta

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- Let's Talk Food Animal Medicine: A variety of presentations regarding common and unusual situations experienced in the field

Veterinary Team

- Leadership and Teamwork: Keys to enhancing your client's experience – Dr. Rick DeBowes, Washington State University
- Internet Marketing – The Basics From Soup to Nuts – Ms. Kelly Baltzell, Beyond Indigo Pets
- Practice Smarter ...Not Harder – Mr. Mark Opperman and Ms. Sheila Grosdidier, VMC Inc., Colorado

Animal Health Technologists

- Let's Talk About Small Animal Anesthesia! – Dr. Matt Read, University of Calgary, Alberta
- Laboratory Topics – Hematology, Parasitology, Urinalysis etc. – Dr. Joel Pond, Lincoln Park Zoo Hospital, Chicago
- Small Animal Emergency and Critical Care – Dr. Marie Holowaychuk, Edmonton, Alberta

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Hosted at the University of Calgary Spy Hill Facility on Oct.24:

- Anesthesia for the Small Animal Team – Dr. Matt Read, University of Calgary
- Cranial Cruciate Stifle Stabilization for Ligament Instability (canine) – Dr. Randall Fitch, Pacific Veterinary Sports medicine and Surgery, California
- Equine Spinal Evaluation – Dr. Kevin Haussler, Colorado State University
- FAST!!! The Use of Ultrasound in Trauma and Non Trauma Critically Ill Patients – Drs. Soren Boysen and Serge Chalhoub, University of Calgary

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